

PRIVACY POLICY:

This privacy policy discloses the privacy practices for our customer record management service hosted by Vtiger On-Demand at <https://techfusion.od1.vtiger.com/> and our company website <http://www.techfusion.com>. This privacy policy applies solely to information collected by this web site. It will notify you of the following:

1. What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing:

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us, or in regards to an active service request. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information:

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

We collect payment information (credit card data) in direct reference to invoices created in Vtiger On-Demand using Authorize.net's secure payment gateway. Credit card information is not stored by Vtiger On-Demand, and is not stored anywhere other than on Authorize.net's secure servers. TechFusion does not collect or retain credit card information in any form. Payments can only be made through a direct link to Authorize.net via email, or in person at our office, in which case a customer service representative will use the Authorize.net gateway to process payment. The same security protocols are used in both instances of payment. The security of your credit card information can be verified by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of Authorize.net's payment gateway page, and at TechFusion's website pages. Authorize.net's privacy policy is available here: <http://www.authorize.net/company/privacy/>.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Links

This web site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Updates:

Our Privacy Policy may change from time to time and all updates will be posted on this page.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 617-491-1001 or via email at tech.support@techfusion.com.