

Return and Exchange Form

All products must be returned in their original condition (never worn and never washed, with original tags attached) and in original packaging. Boot boxes must also be in original condition, so please put them in another box or outer packaging for return shipment. We reserve the right to charge restocking fees or refuse any return or exchange of merchandise that does not meet these requirements. Refused merchandise will be sent back to the customer. Clearance items are not accepted as returns under any circumstances. Returns and exchanges may take up to 5 business days to be processed once received. You will receive a confirmation email once your return has been processed.

Returns

Our return window is 60 days starting from the day you receive the product(s). Refunds can be issued in two forms. The first is a monetary refund that will be subject to a \$10 restocking fee **per item**. The second is a store credit for the full purchase price, not subject to a restocking fee. The store credit will be issued as a gift card delivered via email. Please select your preferred method in the form below. Original shipping charges are not included in refunds.

Exchanges

We accept and process even-exchanges for up to 60 days. Once we receive the original product, we will place an order for the new size, and it will be shipped out according to our normal shipping and handling times. If you are looking for any other type of exchange, including a different style, different brand, or an item you would like expedited shipping on, we recommend placing a new order and sending back the original item for a purchase price refund.

Please send merchandise back via insured mail to the following address:

| |
|--|
| <p>The FURMO Group 4725 Paris St. # 275 Denver, CO 80239</p> |
|--|

Name: _____ Order ID: _____ Date: _____

Please indicate reason for return/exchange:

- | | |
|---|--|
| <input type="checkbox"/> Didn't fit, <i>please circle one</i> : too large / too small | <input type="checkbox"/> Item received was not item ordered |
| <input type="checkbox"/> Item didn't match website product description | <input type="checkbox"/> Took too long to arrive, no longer need |
| <input type="checkbox"/> Color was not as expected | <input type="checkbox"/> Other, <i>please explain</i> : _____ |

- Desired Action: Please issue a monetary refund less a \$10 restocking fee **per item returned**
 Please issue a refund in the form of store credit
 Please refund, I have placed a new order. My new order ID is _____
 Please process an even exchange for me (complete the information below)

| Style | Size | Description | Price |
|-------|------|-------------|-------|
| | | | |
| | | | |

We will ship to the same address as the original order, unless you fill in a different ship-to address below:

Name: _____

Address: _____ City/State: _____ Zip Code: _____