

# GROWING YOUR MEMBERSHIP WITH LIVE EVENTS

WITH  
*Chris Ducker*



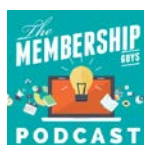
Mike Morrison:

Welcome to episode 103 of The Membership Guys podcast. I'm your host, Mike Morrison, and this is the place to be for proven, practical tips and advice on growing a successful membership Website. Thank you so much for spending a little bit of your day with me today. I hope to make it worth your while with what is a fantastic episode featuring probably one of my favourite guests that we've had here on The Membership Guys podcast. In fact, it's the first time that we've actually invited somebody back who we've spoken to before.

Today, I'm talking to Chris Ducker, who's the founder of Youpreneur.com, the host of various different events all around the world, and just an all-around, genuine good guy. It helps that he's a fellow Brit as well. I first spoke to Chris back in episode 33, so that is 70 episodes ago, about building a global brand around your membership. A big part of how Chris has been able to build his brand is through running live events, small, intimate masterminds, all the way through to high-end conferences.

I wanted to talk to Chris about how that fits into his whole strategy in terms of the membership, and to get his insight and advice into how someone might go about setting up their own events, and tying that into their membership Website. It was a great, great conversation, and we'll be getting to that in a moment, but before we do, I just want to take this opportunity to remind you that The Membership Guys podcast is brought to you by MemberSiteAcademy.com, the leading training community for membership site owners. If you are serious about building and growing a successful membership Website, then MemberSiteAcademy.com is the place to be.

Not only do we have over 30 in-depth comprehensive courses about anything you might need to know for running a successful membership, but we also do regular monthly training and Q&A sessions. We have a thriving, active, supportive community, and we've got all sorts of member exclusive perks, discounts, offers, tools and resources that you only get inside MemberSiteAcademy. Head on over to MemberSiteAcademy.com and check it out. Okay, so now, with that said, it's time to dive into my conversation with Chris Ducker.



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Today's guest is a successful entrepreneur, speaker, and author of the best-selling book "Virtual Freedom." He's the founder of the Youpreneur membership community, and is the man behind popular events such as Tropical Think Tank, on the upcoming Youpreneur Summit, which is being held in London this November. He's a fellow Brit, and has the dubious distinction of being our very first return guest here on The Membership Guys podcast. Thrilled to have him back, Mr. Chris Ducker.

Chris Ducker: Yes, I had no idea that I'm your first returning guest. That's great, man.

Mike Morrison: You are. Callie's been on a couple of times, but-

Chris Ducker: She don't count.

Mike Morrison: She doesn't count, really, and that was purely public pressure, because I had this pressure to prove that she's actually real, and not just some avatar that I created to be more relatable. She was banned from the podcast for like 40 episodes.

Chris Ducker: Yes, which is a bit of a crime, because she's bloody smart.

Mike Morrison: She is.

Chris Ducker: You should have her on more often. She's got her own show coming up.

Mike Morrison: She has, she's got her own show coming up. She's now trying to usurp me as The Membership Guys podcaster, and I'm a little worried about that, to be honest.

Chris Ducker: The battle is on.

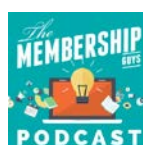
Mike Morrison: Yeah, we did a recent training workshop. We do a behind-the-scenes workshop in Member Site Academy, and we're showing people these funnel experiments that we're working on. She's getting competitive, because there's one version, we're split-testing two versions, one version is my version, it's the version I like. The other version is her version, and she's getting real competitive. She's like, "It's Team Callie versus Team Mike." I'm like, "Calm down, love, this is ..."

Chris Ducker: Calm down, love. Here's the thing; the audience eats that stuff up.

Mike Morrison: Oh, yeah.

Chris Ducker: They love it, and you shouldn't play to it, you shouldn't put it on, but you should certainly utilise it for the right projects, for sure.

Mike Morrison: Oh yeah, there's no putting it on. She's taking this seriously. I'm actually going to quiet down, to make sure she doesn't hear me saying bad things. I might get in trouble. All right, so before we trigger a domestic here, Membership Guys HQ, let's talk to our guest today, Mr. Ducker. I think it's fair to say that you've clocked up a few air miles in your time, travelling around as a speaker, running events in different countries, not just the big ones like Tropical Think Tank and Youpreneur Summit, but lots of local



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member meet-ups pretty much everywhere you go. For you, what would you say is the biggest benefit of actually getting out there and meeting your community members in person?

Chris Ducker: You can't ... My whole thing is, I want to build relationships based on the handshakes and the hugs. That's what I always say. I truly believe that you just cannot, even with the ridiculously connectable world that we live in, you cannot, and you shouldn't try and replace that human interaction element of business. As you well know, Mike, I'm a very, very old-school entrepreneur. I call it how I see it. If it's BS, I'll let you know. If it's incredible, I'll let you know.

I believe wholeheartedly in my P-to-P or people-to-people business philosophy, and that means that we've got to spend time face-to-face in the flesh with each other as much as we possibly can. Even more so important when we're running a membership business, because of the fact that so much of it is taken for granted, to live on line with what we're doing day-to-day, the way that we're interacting, the way we're learning, the way we're getting takeaways and taking action. It's all on line, let's face it, right? I think even more so with a business like a membership business, very important to get in touch with people and to actually hang out with people in person as much as you can.

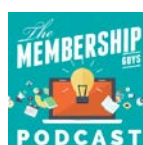
Mike Morrison: Absolutely, and you know, I think with Youpreneur itself, and I became part of that community I think it was September 2015 maybe?

Chris Ducker: Yep.

Mike Morrison: Personally, we join a lot of memberships just by nature of what we do. Honestly, and I think we spoke about this before, Youpreneur was another membership we were just joining as part of the fabric of what we do. I would say that of all the memberships we join, there's maybe, I can count on one hand, I can count on one finger, the ones where I consider myself actually a member, and not just an observer.

For me, that kicked in I think the first time we actually met at one of your events, and I got a chance to meet the other people in the community. For someone who's been around this space and been in more memberships than I can remember, I think that shows the power of actually, from a member perspective, connecting with other people in the community, and it's certainly lit a bit of a fire under me, to make sure that we were meeting up with our members as well, pretty much any time we could as well.

Chris Ducker: Yeah, I've been doing this in-person meetings and masterminds and whatnot, way before I even had Youpreneur up and running, which that kicked off the first of September, 2015. I've been doing this since late 2010, where I would be travelling, as you clearly said in the little intro there, around the world to speak at large events. At first, like most speakers, I wasn't getting paid. Times change, obviously, but at first, for the first couple of years, you've got to earn your stripes as a speaker. I was travelling around the world, quite frankly, speaking at these events pretty much for nothing more than maybe accommodation and a free event ticket.



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I figured, I've got to offset the cost here, somewhere. I have to offset the cost, and so I started doing these small roundtable masterminds, eight to 10 to maybe 12 people. We'd be in a room, I'd rent it at a hotel or something, a hotel conference room or meeting room. We'd be there all day, and we'd just roundtable, we'd brainstorm all day long. We'd break for lunch and have some coffee breaks, and that was that.

At first, it was all about just covering my costs, but something very interesting happened and I realised that I was curing a certain level of what I call entrepreneurial loneliness at these events as well, bringing people together in person for the day. They might have not even known of each other at the beginning of the day, but come the end of the day, they were best mates, because they get each other. They understand it. They can respect the struggle and the highs and the lows of the entrepreneurial game.

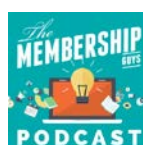
At that point, I was just totally transfixed with the idea of bringing people together as much as possible, either in a mastermind setting, either in a very luxurious, high-end way like we do with Tropical Think Tank. Maybe it's on just a simple pizza meet-up in the hotel suite, at the end of another event, or maybe it's cocktail drinks, or a cup of coffee or whatever. It doesn't matter, just get people together. I love it.

Mike Morrison: Yeah, and no doubt, and without question, since we've started doing that with our own membership, it's been my favourite part, because it's the fun stuff, right? Actually sitting down and connecting with these guys, and remembering that sometimes you see the names on a screen, and you forget that these are actual, real people, and there's so much value in just sitting down with them, even if it is just for a coffee or a drink or a pizza.

For any of our listeners who are maybe thinking about looking at ways to get their community together, whether it's a casual meet-up or a full-blown, all bells and whistles conference, what would you say are the three most important things they should be thinking about?

Chris Ducker: I think number one, location. I think that has to be right at the top of the list, because you want to make it very, very easy for people to get to wherever it is you want them to go to. If that means you've maybe got to spend a little bit more money to make it that easy, then you have to go ahead and do that, so location, number one without a doubt. Number two, I would say you've also got to consider timing as well. Now, I've made this mistake myself in the past, for my own selfish reasons, quite frankly, where I've said, "I'll do the meet-up at three o'clock on the last day of the event." Nobody turns up at three o'clock. They want to watch the last keynote of the big event that you might be attending or speaking at or whatever. You only make that mistake once, and I did about four years ago, and I've never made it since, obviously.

I think location is important. Timing is important, and then also go into it with the attitude of, "You know what? This is going to be business. I am going to have business discussions, so I'm going to lay off the booze. I'm going to make sure that I'm the gracious host." I make it a point at all of my more casual meet-ups, and we've gone from maybe four or five people to 20



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or 25 people when we do the meet-ups now. I think you were at the one we did in San Diego, right after Social Media Marketing World?

Mike Morrison: Yeah.

Chris Ducker: The funny story here is that I reserved one table with like six chairs, because even though we had been talking about it inside the Youpreneur forum, I still actually didn't really have much of an idea in terms of how many Youpreneurs were actually at the event. It's a bloody big event, and some people are more active than others in the forum. I turn up thinking, "Oh, there will be five or six people," and then another couple showed up, and then another couple, and then another. We literally took over like a third of that bar, right?

Mike Morrison: Yeah.

Chris Ducker: It was mad. There was like 20-odd people there, it was crazy, so yeah, you never know.

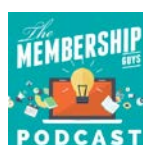
Mike Morrison: Yeah, and God bless that waitress for somehow managing to wrangle all of those drinks orders. I think she was just assigned to us at a certain point, and she wasn't helping anyone else out.

Chris Ducker: She got a good tip at the end of the night, I can promise you that. These are the things, so it's location, you want to do it somewhere cool, something easy to get to, somewhere where people remember where you were, what you were doing. You've got to do it at a time where everybody can get there, otherwise it's unfair for those that might not be able to travel in or whatever. Lastly, understand this is business. You are going to have business discussions. It's not all fun and games. As the host, you've got to act graciously. You've got to take care of people, and you've got to give people face time. Everyone has to have the face time, and if they want the selfies and they want all that fun stuff, you've got to make time for all that stuff.

All you need, if you get 20 people together, you need two or three people that you didn't give solid face time to, to walk away feeling that way. Not only is it not nice, but it could potentially cost you business as well, because they might feel like you didn't want to be with them, therefore, then why shall I carry on paying my membership every month, you know what I mean?

Mike Morrison: Yeah, I think that's such an underestimated aspect of it as well. I think especially if you get to a point where you're that trusted authority, especially because I suppose if you're quite early on in your journey, you don't quite realise that you are held in that sort of esteem, and that people actually do want even just that little bit of acknowledgement or face time.

You look at someone like GaryVee, I remember Social Media Marketing World two years ago, he showed up at the hotel we were staying at the night before. The guy was there I think from about 9 p.m. to about 1:30, answering every question, taking every selfie, shaking every hand. That's his shtick. He doesn't do it just for the hell of it, he does it because he recognises exactly what you're just saying there. That little connection, that



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little bit of face time, that little bit of one-on-one, can actually be a major, major factor-

Chris Ducker: Totally.

Mike Morrison: In someone doing business with you, and even just building your brand. You apply that to our membership site, then it can have massive ramifications.

Chris Ducker: Oh, yeah.

Mike Morrison: As we're talking these kind of small group meet-ups, and they're great whether it's a member meet-up after an event or small, intimate groups, mastermind workshops, there's obviously a world of difference between those kind of events and large-scale events like Tropical Think Tank, or of course Youpreneur Summit, which is going to be even bigger.

Chris Ducker: Yes.

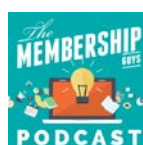
Mike Morrison: Is that scale of events something that experts and thought leaders and community leaders should be considering doing, or should they stick to the small stuff? What would you say are the benefits of running that kind of event, and is it worth the effort?

Chris Ducker: I think it's a personal thing, I think, and also there's a lot of different elements that come into putting on an event. It's venue, it's speakers, it's the people that you want there and all that sort of type of thing. I can tell you, for example Tropical Think Tank, 50 slots, \$4,500 U.S. dollars per ticket, 10 expert speakers, in the Philippines for one week, and a five-star beach resort. Not everyone can A, afford that. Not everyone, B, will want to fly to the Philippines. Actually, C, I didn't want it to ever become any bigger than that. I could have sold 100 tickets for that event every year, seriously. I could have, quite easily, that we did it.

The fact of the matter is, we wanted to keep it intimate, and we wanted to keep it really, really, really focused on the relationships and the connections being built, and not only that, but also people taking action, which is easier to promote in a large environment, or rather a smaller environment.

I would just say, should everyone consider doing it? Should you consider doing it? Yes, but ultimately the decision to either do it or not will come down to whether you actually want to go ahead and start putting these larger-scale events on. Youpreneur Summit, we're expecting between 250 to 300 people, so obviously way ... Five, six, seven times more than Tropical Think Tank. Honestly, I wanted to do this for a couple reasons.

Number one, I'm moving back to the U.K. after a long, long time being outside of the U.K., 16, almost 17 years actually, by the time I get back. I wanted to come back. I wanted to come back with a bang, and really kind of put a bit of a stake in the ground and say, "Watch out everybody, Ducker's back" kind of thing, that kind of thing, from an event organiser perspective as well.



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I want to grow this thing. I don't want it to be at 250, 300. I want to be at four times that amount in four years, five years. For me, it becomes a bigger thing now. For me, the Youpreneur Summit is bang smack in the middle of my own ecosystem, from an entrepreneur perspective, because it will feed everything else that I do throughout the course of the year. It'll feed the membership. It'll feed the books, the courses, the services, the other events. It'll feed everything and anything that I want to do in regards to the Youpreneur brand.

I don't think it's for everyone, but I do believe that if there's something calling you to put on a larger-scale event, whether it be large scale in volume or large scale in terms of experience, and I've done everything in between as well, I think if something's calling you, then you should at least do it once, to see whether or not you can A, pull it off, and B, will you actually enjoy it? If you don't enjoy it, don't do it again. Regardless of peer pressure, you just don't do it again, that simple. I think you should give it a go at least once. I think most people should give it a go at least once.

Mike Morrison:

I like that, and I think what you touched on there about the event feeding into other areas of the business, feeding into the membership itself, you get that cycle there as well, where the membership feeds into the event which feeds into the membership. If you look at the line-up for Youpreneur Summit, there's a bunch of people who have grown their business, thanks in part or in whole to Youpreneur, the membership, who are not at a place where you call them up and ask them to speak on stage at Youpreneur Summit.

If you've got that community, it's not like you've got this event that's all the way over here in its own little world, in a community that's all the way on the other side of the spectrum, and the two aren't connected and it's just ... If you've got that ecosystem going on, which I always like to talk about, this idea you're creating your own ecosystem where everything feeds into each other, then you start to see just how well it all slots together.

Chris Ducker:

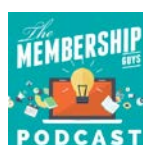
Exactly, and I'm very, very proud of the fact that we've got one, two, three, four Youpreneurs actually speaking on stage at the summit, yourself included. It was a no-brainer for me to invite you, after you just totally, completely and utterly blew the stage up at Tropical Think Tank. I'm not saying this, everyone for tuning in, because he's asked me back for the second time on his podcast.

Mike Morrison:

Yeah, it was part of the agreement.

Chris Ducker:

No, genuinely, Mike blew up the stage at TTT. It was one of the most talked-about sessions of the event. Actually, because I look at the stats, I'm a numbers guy, the numbers never lie, on the replay of our videos inside of the Youpreneur community, from the event, it's right up there in the top three as well, of all of the sessions that were put on. It was a no-brainer to invite you back, but obviously we've got Mark Asquith, we've got Colin Grey, and we've got Janet Murray, all of which have been members of Youpreneur pretty much since day one, and never of which have ever spoken on any of my stages before.



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I'm just so excited to be able to give them that limelight as well, because I honestly truly feel like I have had quite an impact in the way that they've built their businesses up over the last couple of years since I've been in contact with them. It's a great way to be able to highlight not only obviously what Youpreneur as a community has done for these entrepreneurs, but also their skills, and what they've learned, and how they can then go ahead and pass that on.

That's money, right there. People love that stuff, and so I think that it's also about making your successful members the hero. I know you talk about this quite a bit, like I love the idea. This is a walking billboard we're talking about, for your business, right? Not only do we bring in the big names like Pat Flynn and John Lee Dumas and everything, but these guys who are genuinely crushing, because of what they've learned, and because of the move they've made since being part of the Youpreneur community, I want to highlight them and thank them for taking the action as well.

Mike Morrison:

I love that, and let's stay with that, talking about speakers, because we mentioned we've got some Youpreneurs up on stage. You've got that devilishly handsome Mike Morrison speaking. You've got Pat Flynn, John Lee Dumas, John Jantsch from Duct Tape Marketing, you've got Carrie Green, from Female Entrepreneurs Association, Amy Schmittauer, and I could keep going and I could keep going. It's a big line-up. How do you choose your speakers, and probably more importantly, how the hell do you get them actually locked in?

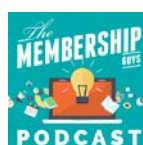
Chris Ducker:

A good question for anybody that wants to run events with speakers connected to them. Number one for me, and this is probably a personal thing, and I know many event organisers that don't necessarily care too much about this kind of mantra, so to speak, but number one, I have to have a personal relationship with the people that I invite to my events.

There are no speaker submissions for my events. I don't have ... You can't submit yourself as a potential speaker choice. You will be invited, or you will not be on the stage, one or the other. I have to have a really good relationship with the people that I'm going to ultimately introduce to my people, you know what I mean? That's the first thing.

In terms of how I actually select them, it comes down to all-out value. It's a value proposition. How much value can this person, or maybe not, bring to this type of audience? I've done some events where I've thought about somebody for a second as a speaker and I thought, "You know what? No, they're not right for it. We're going a different direction," whereas I've done other events where I've said, "I need somebody who can talk about marketing books. I need somebody that can talk about building a membership. I need somebody that can talk about the power of video," and it's just a no-brainer, it's Joanna Penn, it's Mike Morrison, it's Amy Schmittauer.

"I need somebody to talk about creating several streams of income and turning them into genuine recurring income on a monthly basis." Pat Flynn gets called up. "I need someone to talk about the power and the privilege of owning and running a podcast, and launching consistent podcasting



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content,” it’s John Lee Dumas. Really, it’s a combination of one, first and foremost without a doubt, the relationship that I have with people, and then two, it comes down to, is this needed for this event? If it is, can this person bring the value level that I want?

There’s no fluff at my events, as you well know, because you’ve been to at least one, right? Oh no, at least a couple; there’s no fluff. It’s all value, and it’s important that people get blown away one speaker after another. Yeah, that’s how we do it. In terms of getting them locked down, man, you beg. Once you figure it out ... No, you don’t beg. Don’t beg, everybody, don’t beg. No, I think it comes down also to ... Obviously, I’m not going to get involved with contractual obligations and fees and all that sort of type of thing.

Some people will never speak for free. Some people are more open to speak for free, if the right relationships are in place and things like that as well. It’s not, for me personally, generally it doesn’t come down to money. It’s more down to, does it sound like something cool, and am I available? If I am, yes, book me in. You have to take all that into consideration.

Mike Morrison: Love it, all right, so let’s say we’re organising Memberfest. I’ve already checked, the domain name’s gone, so anyone who’s getting any ideas, you’re out of luck. We’re organising Memberfest, a two-day conference where people come together to argue about membership plug-ins, and whether Facebook groups are better than forums. It’s our big annual event. Putting speakers aside, what are our first steps?

Chris Ducker: Venue, without a doubt; find a venue that’s not only central in one particular city that everybody’s going to want to visit, but also one that’s in budget, and has cool written all over it. People want cool venues. They don’t want old, stuffy basement conference rooms in 200-year-old hotels. That’s boring, nobody wants it anymore, so venue, number one. Number two, putting speakers to one side, swag; people love a good bit of bloody swag.

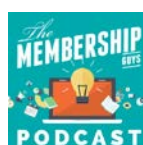
Mike Morrison: Oh, yes.

Chris Ducker: I know you’re a swag guy.

Mike Morrison: I am, seriously. I judge all events I go to by their swag.

Chris Ducker: There’s no pressure for the Youpreneur Summit then, that’s good. I think actually swag is something that I think a lot of event organisers don’t spend much time on, and I think it’s to their detriment. It’s branding 101. It’s reputation-building 101. It’s something particularly nowadays where everybody takes photos of bloody everything, from their free T-shirts to the lunch they’re eating. It really is a majorly important part of the life event process, as far as I’m concerned.

Venue is, without a doubt, the most important thing, but what are people taking away? We are materialistic, as human beings. We like to have stuff, right? I think swag is important. F&B, food and beverage, is important as well. You don’t want to come off as too cheap and nasty, but likewise, you don’t want to spend too much money on it, because a lot of the time, a lot of what you pay for ends up not being consumed and just wasted.



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Other than that, just the overall branding elements of your event as a whole, in terms of the venue; lighting plays an incredibly important part, at any venue. You remember Tropical Think Tank, we had all those palm trees, and then we up-lit them with green lights, to kind of really make them pop on the stage. All those little things, all those details, the devil is in the details, in terms of that side of things.

On the marketing side of things, obviously, you've got to figure out what price point is going to be accessible for the bulk of your people. You've got to really, I would say, have several different price tiers, as the event gets closer and closer. You want to obviously reward your early adopters or your early registrants, and then it really just comes down to getting the word out there.

An event is a weird business model, Mike, because it's not like a course where you work on it for a while in the background, and then you kind of tease people with it for a while, and then you launch and you talk about it for a week and then it's done. With an event, you've got to talk about it for months and months and months and months. You've got to try and find new ways not to bore your audience and your community to death. They can't see the same images over and over again. They can't see the same messaging over and over and over again. You've got to get quite creative from a marketing perspective.

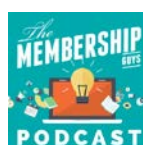
Mike Morrison: Love that, and now can I bring it back around to memberships? Obviously, you might decide to run an event that's just for members, whether it's just a little member-only mastermind, or the sort of casual member meet-ups we talked about, but if you're doing something large scale, something on the sort of level of Youpreneur Summit, for example, you're obviously going to want to look outside the membership and look to invite a wider audience.

In those sort of cases, what sort of things do you think people can do to still make sure that your paid community members get something maybe a little extra special, or they still feel like they're being taken care of as part of your paid membership?

Chris Ducker: Yeah, great question, so simple things like pre-registration; we're having a member meet-up the night before, for two hours. Come and have a glass of beer with us, or a glass of wine with us. Get your badge, get your swag bag and all the rest of it, so you don't have to deal with queuing up with the other people the morning of the first day of the event. That kind of thing, people love that. They love that stuff. Other little things, like a different-colored conference badge, or there's-

Mike Morrison: Yeah, I was hoping you were going to mention that, man, because that's still probably one of the biggest takeaways I've had from any event I've ever been to, what you did at that group mastermind, large group mastermind in London a couple years ago, that little thing with the badges.

Chris Ducker: Yeah, a little thing with the badges, and then also, if you remember at that group mastermind, we had about 50 people there I think, and Youpreneur members got a beautiful limited edition moleskin-type notebook to take away with them, and the other people that weren't members were like,



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“Where’s my notebook?” “Oh, members only, mate.” Now it should be said actually, that out of the 10 people that were not members that day, the evening of that one-day event, they got an e-mail with a one-time offer to become an annual member, not a monthly member, an annual member of the community. If they were to do it and sign up in the next 48 hours, it was a one-time offer, and not only would they get a discounted annual rate, but we would go ahead and mail them the notebook that they missed out on, on that day. Out of the 10 people that we had to pitch, eight of them signed up.

It’s little things like that, but yeah, the conference badge thing is a big one. You can also get those little ribbons that you kind of stick to the bottom of your badge, where ... We’ll have them. We will have them at the Youpreneur Summit, where you’ll see very clearly “Youpreneur member” or maybe we’ll just call it “Youpreneur” or whatever the case may be.

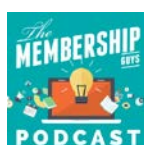
These are little things you can do, that maybe is a little extra piece of swag, maybe it’s just calling them out on stage as several points throughout the course of the event, if you’ve got the time obviously, schedule-wise and everything. I think anything and everything you can do to highlight the people that are already part of that paid community, you should definitely consider trying to fix it, fit it in in some way, shape or form.

Mike Morrison: Yeah, and I think the key thing from what you’re saying there is not just providing that awesome experience, that little bit of a special experience for your members, but making sure that people who aren’t members see that experience happening, they see and they get that formal, which drives memberships. That badge thing, just so simple, slightly different colour badge, and so there’s 10 people in the room thinking, “How come those guys have got an orange badge, and mine’s a natty blue one?”

Chris Ducker: Right, yeah, exactly. You can also do other little things, and we’re kind of looking at a few bits and pieces in regards to this right now for the summit, where we are actually considering having a Youpreneur member lounge of some variety, where if you don’t want to go out for lunch and grab something locally, then you can bring a lunch with you or something, or if you just want a quiet cup of coffee at one of the networking parts of the event, instead of being in the main networking hall, you can go to the Youpreneur member lounge, and there’s a few nice sofas in there and something quiet, and you can go in and have a Wi-Fi connection and all these things.

These things are so simple to put on, Mike. They’re so easy to negotiate with venues. If you’re spending tens of thousands of pounds on the venue, to say, “Give me a room that can seat 20 people at any time during the day for free, otherwise you’re going to lose the business,” trust me, you’ll get the bloody room. It’s that simple, you know what I mean? They’re so easy to get and set up, but so many people don’t do it. I think the devil is in the details. These are the things people remember.

Mike Morrison: Yeah, and when you have this sort of stuff in play, then obviously you can start to get creative with how you’re selling your membership product, and how you’re selling your tickets.



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Chris Ducker: Oh, yeah.

Mike Morrison: With an example of that kind of members' lounge you could have a VIP ticket available that's \$500 extra, that includes a free year of your membership.

Chris Ducker: Exactly.

Mike Morrison: It's still in the balance, and I think, yeah, those deals are so important, and bring that ... Talk about being a total swag hag that I am-

Chris Ducker: Swag hag, I'm so using it.

Mike Morrison: Swag hag, there we go.

Chris Ducker: That's great.

Mike Morrison: Just those little deals is what people remember. There's an event that I've been to a few times, and my resounding memory of it is that they give you a swag bag, with no swag in it. That's what I remember, and without-

Chris Ducker: You can't forget that.

Mike Morrison: Without any malice, without any intention to slight the event whatsoever, it's usually one of the first things I mention to people, because I am just that fickle.

Chris Ducker: I don't get that. "Here's a bag, but there's nothing in it." I don't ... It's like building a swimming pool and not filling it up with water. I just don't see that, yeah.

Mike Morrison: It's just bizarre. I think what is proving true from what we're talking about here is that if you are talking about running your own live events, probably one of the best things you can do is actually attend the type of events that you're hoping to emulate.

Chris Ducker: Yes.

Mike Morrison: So much of what we talked about has been, "We went to this event, and we saw this," or "I saw this at this event, and that inspired me to do that." It's not just for inspiration, but also because you can quite often piggyback your own smaller events on the back of big ones, since you know people are going to be in town. We did that at Social Media Marketing World last year. We ran our one-day workshop the day after the conference. If we did it again, it would maybe be two days after, because we were exhausted, but we ran it one day after. I know you've done the same with Private Masterminds II. Again, when you've been in town, take advantage of that.

Pretty much any time we go to an event, we try to arrange a member meet-up where we grab some drinks, some food, and we just have a good time getting to know our community. We're going to be doing the same thing in November at Youpreneur Summit, too. We're planning out a member meet-up, possibly even a mastermind day or a workshop, on the back of that main



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event. We know we've got a whole bunch of members already coming out for the summit. We've got some coming over from the states, which is crazy, so it just makes sense to do that.

If you are on the fence and you're listening, and you're on the fence about whether to come to London for the summit, a little bit of extra motivation for you. If Pat Flynn, Johnny Dumas, Chris Ducker, all these big names don't sway you, then getting to watch me drink beer and eat pizza surely will get you off the fence.

Chris Ducker: That's the closer, right there.

Mike Morrison: It is, but yeah, you've got to ... I think it's the same with memberships. We encourage people to be part of multiple membership sites, to see what people are doing, to get inspiration for your own membership. If you're thinking of organising events, you need to go to other events. You need to attend member meet-ups to get inspiration and even just give you the confidence and the reasoning for you to arrange your own, whether you're looking just to do the simple, basic stuff, or the large-scale events like Youpreneur Summit.

Chris Ducker: For me, it's a no-brainer, because if you think about it, if you're looking at doing just something as simple as a member meet-up, on the back end of somebody else's event, or on the first night of somebody else's event, or at the end or whatever it is, if you're just looking to do something as simple as that, it really ... This is the chance for people to come from all around the world, and not only attend a great event and learn a lot and make lots of new connections, but actually take the relationships that they've already build on line with people from all around the world, to the next level by actually breaking bread with each other.

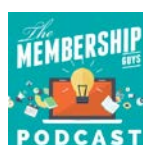
I think that's ... We cannot put a dollar amount on that experience. It's just physically impossible to do it, because it lasts forever. It's not a monthly mastermind call, which I know you do, I do for the communities. It's not that. This takes relationships to a whole new level, and it's funny you say you've got people inside of the Member Site Academy coming over from the United States. I don't know whether you know this or not, but 30-odd percent of the people that are attending the Youpreneur Summit in London this November, are from America.

Mike Morrison: Wow.

Chris Ducker: 30 people, so we've got people flying from all over the world, but 30% are actually coming in from the United States. That, for me, just tickles my fancy beautifully. I love it, because not only am I putting on a great event for the U.K., but now it's become just an event that everyone in this space wants to get to, regardless of where they're from, you know what I mean?

Mike Morrison: It's a nice reversal, those guys have to come over to this side of the Atlantic for a change.

Chris Ducker: Yes, so you guys tuning in, our brothers and sisters from the other side of the pond, you have no idea how lucky you are to have all these big events



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on throughout the course of the year in America, and we are always the ones that have to travel over to you all the time. It's time for you to do likewise. Poor me, over here in the Philippines for the last 16 years, I've had to endure a whole lot worse, I tell you.

Mike Morrison: For anyone coming over from the states, or thinking about coming over, the weather in London in November is beautiful. Forget what you've heard, it doesn't rain.

Chris Ducker: Never.

Mike Morrison: The sun is glorious. It's a bit like Australia, where they have their summer in the winter. It is, trust me.

Chris Ducker: Yeah, Mike's lying, everybody. I just want to ... I'm calling you a liar on your own show. The chances are, will it be cold? Yes, it will be cold, but will it be gorgeous? Absolutely. It doesn't really piddle down with rain until we get deep into winter, into the later part of Decembers and into January and February. I can tell you something right now; autumn, or fall, as our American friends will call it, is my favourite time of year in the U.K. You walk through ... You walk down the mall in London, near Buckingham Palace, or you spend time near Big Ben or Westminster Abbey or Hyde Park or wherever, London in autumn is multi-colored. The leaves on the trees, everything to do with London, particularly in autumn, is just beautiful. Is it a bit chilly? Yes, bring your scarf with you, you might need it. Is it gorgeous? Without a shadow of a doubt, it really is.

Mike Morrison: I think you have to experience London in the winter, with the rain. It's kind of, went to ... Callie and I went to New York for Christmas, which had been a thing we wanted to do, a New York Christmas, just like in "Home Alone," without the child abandonment.

Chris Ducker: Yes, right.

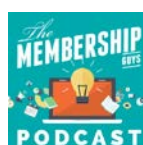
Mike Morrison: You have this picture of New York at Christmas, and we went over, and it was about 85 degrees the entire time we were there. They had this freak heat wave over Christmas; no snow, no rain.

Chris Ducker: Unacceptable.

Mike Morrison: It was beautiful, and it was okay, but we were kind of like, "It's just not right." You feel like you've been robbed of an experience by not being cold and wet and miserable, with the weather you expect. It was the same, I went to Chicago, and it was beautiful in Chicago. I went, I think-

Chris Ducker: Yeah, there's no wind. This isn't the windy city, where's wind?

Mike Morrison: Yeah, you have to have the rains in London to really appreciate it. I think it's a nice little love letter to the U.K. and to London. I think we may have convinced them to come over. If anyone wants to find out a little bit more about Youpreneur Summit, they want to come along and see how it's done, maybe even see if you can rally up some of your community members to get together, grab some food, grab some drink around the event as well-



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Chris Ducker: Sure, let me interrupt you real quick, Mike. I would love to do this, actually, and this was not pre-discussed, so I hope you're okay with this, and I'm sure you will be. I will say it like this. If some of our fellow membership site founders and leaders get small pods of their members to the Youpreneur Summit in London, not only obviously will I be very grateful for that, but on stage, from stage, I will give your memberships shout-outs and mentions throughout the course of the event to say, "Oh, we've got eight people here from there. I've got 20 people from here, three people from this membership." I'm going to give you little shout-outs throughout the course of the event, because I think that it's also a testament to you, if you're doing that as well, and it might just help you get some extra members at the event as well, how about that?

Mike Morrison: Love it. We like that. All right, so where can people find out more about Youpreneur Summit, and grab themselves a ticket before they all sell out?

Chris Ducker: YoupreneurSummit.com.

Mike Morrison: Nice and easy.

Chris Ducker: It's our brand point, that's for sure.

Mike Morrison: All right, and obviously we'll have all the links and all the other info and that good stuff over on our show notes page, too. Chris, thank you again so much for coming back on the show. Was it better second time around?

Chris Ducker: I think it was. We had a great, actually probably one of the best conversations I've had on a podcast for a while, the first time around. We've obviously become very good friends since, and we've spent a lot of time with each other in person. There you go, there's another in person mention right there. I think I loved it, Mike. When can I come back again? I want to come back a third time.

Mike Morrison: I don't know. You know, we could do a double act.

Chris Ducker: We should, yeah. You dance, and I'll sing.

Mike Morrison: It's like, make the announcement that we're soon going to have a co-host, and then just totally shun Callie and bring-

Chris Ducker: She's got her own show. She doesn't need it.

Mike Morrison: She's branching off. I'm telling you, it'll be Membership Guy and Membership Girl at some point, honestly. I'm waiting for that conversation.

Chris Ducker: It was a pleasure to be back. Thanks for having me again, then.

Mike Morrison: That's awesome. Thank you again for coming on, and we'll see you in November. Thanks once again to Chris for coming back on the show. I had such a great time talking to him, and hopefully you guys have got a lot of great value from that, and inspiration and ideas for running your own event, whether you're looking at running something large-scale like Youpreneur Summit, or whether you just want to get started in running member meet-



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ups, or maybe small member masterminds and workshops. Lots of real great, practical, solid-gold tips there from Chris, that you can implement into your own strategy for really getting the best out of live events for your membership.

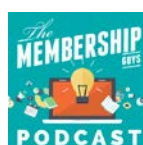
I really do hope that I see a whole bunch of you down at Youpreneur Summit. It's so awesome, to have an event of that sort of scale running here in the U.K., and I can't wait to meet up with our members and our listeners who are going to be in London for that in November. Hopefully, I'll see you there, too. Now, the day that this podcast episode goes out will be June 28th. That means that there's about four or five days left until the early bird discount that Chris has on offer for Youpreneur Summit goes away. July 2nd, that price goes up, so if you've been thinking about attending Youpreneur Summit, or if you just found out about the event on this show, and you're thinking that you want a bit of that, you want to get in, you want to make sure you're there in London, not just for the awesome event, not just for the awesome speakers and to see, of course myself gracing the stage, but also to hang out with your fellow membership site owners and on line entrepreneurs, then head on over to [YoupreneurSummit.com](http://YoupreneurSummit.com), grab that ticket before July 2nd.

Then, even if you've missed that early bird discount, head on over to [YoupreneurSummit.com](http://YoupreneurSummit.com) anyway, grab yourself a ticket before they are all sold out. Of course, if you're listening to this in like 2018, I'm sure that Youpreneur Summit II or even III or even IV or whenever the hell you listen to this, I'm sure that Chris will be running this event, and you can grab your ticket then as well. I really do look forward to seeing some of you guys there.

It's the first member meet-up that we'll ever have actually done in the U.K. Typically, these sorts of events are over in the states, and so we've had such a great time getting to know and to meet up with our members in San Diego, and in places like Chicago and so on, but I'm really, really pumped. I'm really, really psyched to be able to actually host a member meet-up for Academy members and for members of our Facebook group and all sorts of stuff. I'm really excited about being able to do that here, in my home country, in London. It's going to be awesome.

That's it for this week. I hope you've enjoyed the show. Thanks again to Chris for coming on, and I'll be back again next week with another instalment of The Membership Guys podcast. If you've enjoyed today's episode of The Membership Guys podcast, we invite you to check out the [MemberSiteAcademy.com](http://MemberSiteAcademy.com). The Member Site Academy is the essential resource for anyone at any stage of starting, growing and running a membership Website. Whether you're still figuring out what your idea is going to be, or whether your Website is already up and running and you're just looking for ways to grow it and attract new members, then the Member Site Academy can help you to get to the next level.

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