



FEMA

*Austin Joint Field Office*

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HURRICANE HARVEY

# Daily Fact Sheet

Day 25

## Navigating the Road to Recovery: Disaster Assistance for Survivors Surpasses \$1 Billion

Three weeks after the federal disaster declaration, more than **\$1.09 billion** in federal funds has been approved to help Texans recover from Hurricane Harvey.

As of **COB Sept. 17**:

- **49,961** homeowners and renters in Texas were approved for more than **\$333.4 million** in housing assistance, which includes essential home repairs and rental assistance.
- **214,038** homeowners and renters in Texas were approved for nearly **\$146.6 million** in grants for the replacement of necessary personal property and help with serious disaster-related expenses.
- **86,000** flood-insured policyholders in Texas received more than **\$347 million** in advance payments from the NFIP.

The U.S. Small Business Administration announced today that SBA has approved **\$265,581,100** in low-interest disaster loans for Texas businesses and residents impacted by Hurricane Harvey.

- **2,919** homeowners and renters in Texas were approved for more than **\$245.2 million** in low-interest disaster loans from the SBA.
- **226** Texas businesses were approved for nearly **\$20.3 million** in low-interest disaster loans from the SBA.

In addition the State and local governments were approved for **\$181 million** in obligated PA funding to help with the costs of saving lives, protecting people and property, and clearing storm debris from roadways.

**As of Sept. 18:**

Total number of federal staff assigned to Texas is **5,323 (+14)**, including: **4,122 (+11)** FEMA staff, **1,091 (-3)** staff of the DHS Surge Capacity Force, **110 (+6)** workers from other federal agencies.

**As of COB Sept. 17:**

- Total registrations: **762,089 (+5,256 from previous day)**
- Individuals & Households Program (IHP) grants approved: nearly **\$480 million**
  - Housing Assistance: more than **\$333.4 million (+\$19.2 million from previous day)**
  - Other Needs Assistance: nearly **\$146.6 million (no change)**
- FEMA Inspectors in the field: **2,079 (+11 from previous day)**
- FEMA Inspections Completed: **158,335 (+10,277 from previous day)**
- Total DRC visits: **21,840 (+1,373 from previous day)**
- Total TSA rooms occupied: **25,360 (+427 from previous day)**

- Total TSA applicants checked in: **23,416 (-401 from previous day)**
- Total hotels utilized: **2,066 (+3 from previous day)**

Individuals and families in **Austin, Aransas, Bastrop, Bee, Brazoria, Calhoun, Chambers, Colorado, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzales, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Tyler, Victoria, Walker, Waller and Wharton Counties** are eligible to apply for federal disaster assistance through IHP.

### **Register**

The quickest way to apply is online at [DisasterAssistance.gov](http://DisasterAssistance.gov). Survivors may also apply by phone at **(800) 621-3362** (voice, 711 or VRS) or **(800) 462-7585** (TTY). Lines may be busy due to high demand. Be patient and try calling in the morning or evening when call volume may be lower.

### **Understanding Eligibility**

Texans who applied for disaster assistance after Hurricane Harvey should read their letters from FEMA carefully. Sometimes you may need to provide additional information to be eligible for assistance. More information about eligibility and determination letters can be found at [fema.gov/news-release/2017/09/07/fact-sheet-questions-about-your-determination-letter](http://fema.gov/news-release/2017/09/07/fact-sheet-questions-about-your-determination-letter)

### **Disaster Supplemental Nutrition Assistance Program (D-SNAP)**

Texas survivors may be eligible for disaster food relief from the U.S. Department of Agriculture. Households not eligible for the Supplemental Nutrition Assistance Program (commonly called food stamps) may qualify for D-SNAP. For details, go to <https://hhs.texas.gov/services/financial/disaster-assistance/disaster-snap>.

### **Disaster Assistance for Noncitizen Nationals**

Hurricane Harvey survivors who are in the United States legally, but are not U.S. citizens, may be eligible for disaster assistance from FEMA. For more information on the requirements for eligibility for noncitizen nationals, visit [ready.gov/faq-details/FEMA-Citizenship-Immigration-requirements-1370032118159](http://ready.gov/faq-details/FEMA-Citizenship-Immigration-requirements-1370032118159).

### **U.S. Small Business Administration (SBA)**

SBA offers low-interest, long-term disaster loans to businesses of all sizes (including landlords), private non-profit organizations (such as churches and charities), homeowners and renters to repair or replace uninsured/uncompensated disaster-damaged property. SBA disaster loans offer an affordable way for individuals and businesses to recover from declared disasters.

As of **Sept. 17:**

- Total SBA loans approved: more than **\$265.5 million (+\$8.9 million from previous day)**
  - Homeowners: more than **\$245.2 million (+\$8.1 million from previous day)**
  - Businesses: more than **\$20.3 million (+\$800,000 from previous day)**
- Apply online at [disasterloan.sba.gov/ela/](http://disasterloan.sba.gov/ela/) or in person at a Disaster Recovery Center. A loan officer will determine your eligibility during processing after reviewing any insurance or other recoveries.

The SBA and the Texas Gulf Coast Small Business Development Center Network has opened Business Recovery Centers to provide a wide range of services to businesses affected by Hurricane Harvey.

Hours are **8 a.m. to 6 p.m. weekdays and 9 a.m. to 4 p.m. weekends**. The property damage application deadline is **Oct. 24, 2017**. The deadline to apply for economic injury is **May 25, 2018**.

County	BRC Location
Aransas	Women’s Club of Aransas County, 1104 Concho St. Rockport TX 78382
Harris	University of Houston Small Business Development Center Region Office, 2302 Fannin St., Suite 200 Houston TX 77002
Nueces	Port Aransas Community Center (next to the museum), 408 N. Alister St., Port Aransas TX 78373

**Disaster Survivor Assistance (DSA)**

Teams are in the field providing registration services, case updates/inquiries and referral to community partners, faith-based groups and volunteer organizations.

As of **COB Sept. 17:**

- DSA Deployed: **895 (-6 from previous day)**
  - Home Visits: **34,312 (no change)**
  - Total Survivor Interactions: **51,884 (no change)**
  - Total Survivor Registrations: **11,021 (+159 from previous day)**
  - Total Whole Community Referrals: **2,862 (no change)**
  - Total Shelter Visits: **165 (+4 from previous day)**

**Disaster Recovery Centers (DRC)**

DRCs are one-stop shops for storm survivors seeking one-on-one help. Representatives from FEMA, SBA and various state agencies are available to answer questions. To find the nearest DRC use:

[asd.fema.gov/inter/locator/home.htm](http://asd.fema.gov/inter/locator/home.htm). Unless otherwise noted, all DRCs are open **7 a.m. to 7 p.m. daily**.

County	DRC #	Location
Jackson	MDRC#1	Edna High School Stadium, 1303 W. Gayle St. Edna TX 77957— 9 a.m. to 6 p.m. daily— <b>Branch: VI Division: P</b>
Wharton	MDRC#2	Wharton Civic Center, 1924 Fulton St. Wharton TX 77488— 9 a.m. to 6 p.m. daily— <b>Branch II Division:</b>
Harris	DRC#1 <i>Closed- Sept. 14</i>	George R. Brown Convention Center, 1001 Avenida de Las Americas, Houston, TX 77010— <b>Branch: Harris</b>
Colorado	DRC#2	Colorado County Services Facility, 305 Radio Ln., Columbus TX 78934— <b>Branch: II Division: A</b>
Fayette	DRC#3	Randolph Recreation Center, 653 East Pearl St., La Grange TX 78945— <b>Branch: VI Division: R</b>
Calhoun	DRC#4	Calhoun County Library, 200 W. Mahan St., Port Lavaca TX 77979— <b>Branch: VI Division: P</b>
San Patricio	DRC#5	Bay Vista Shopping Center, 2334 Hwy. 361, Ingleside TX 78362— <b>Branch: III Division: N</b>
Victoria	DRC#6	Pattie Dodson Public Health Center, 2805 N. Navarro, Victoria TX 77901— <b>Branch: VI Division: P</b>

<b>Goliad</b>	<b>DRC#7</b>	Goliad Memorial Auditorium, 925 S. State Hwy. 183, Goliad TX 77963— <b>Branch: VI Division: P</b>
<b>Fort Bend</b>	<b>DRC#8</b>	Fort Bend County Sienna Annex, 5855 Sienna Springs Way, Missouri City TX 77459— <b>Branch: II Division: K</b>
<b>Montgomery</b>	<b>DRC#9</b>	Friendship Center/Community Center, 31355 Friendship Dr., Magnolia TX 77355— <b>Branch II Division: E</b>
<b>Fort Bend</b>	<b>DRC#10</b>	Simonton Community Church, 9703 FM 1489 (Simonton Rd.), Simonton TX 77476—Monday-Saturday 7 a.m. to 7 p.m., Closed Sundays— <b>Branch: II Division: E</b>
<b>Dallas</b>	<b>DRC#11</b>	Kay Bailey Hutchinson Convention Center, 650 Griffin St., Dallas TX 75202
<b>Fort Bend</b>	<b>DRC#12</b>	Katy Mills Mall, 5000 Katy Mills Cir., Katy TX 77494— <b>Branch: Harris Division: C</b>
<b>Harris</b>	<b>DRC#13</b>	Baytown Community Center, 2407 Market St., Baytown TX 77520— <b>Branch: Harris Division: B</b>
<b>Harris</b>	<b>DRC#14</b>	Greenspoint Mall, 12300 North Fwy., Houston TX 77060— <b>Branch: Harris Division: 2B</b>
<b>Jefferson</b>	<b>DRC#15</b>	The Former Goodwill Building, 3871 Stagg Dr., Unit 166, Beaumont TX 77701— <b>Branch: Jefferson Division: F</b>
<b>Harris</b>	<b>DRC#16</b>	Webster Civic Center, 311 Pennsylvania Ave., Webster TX 78373— <b>Branch: Harris Division: A</b>
<b>Galveston</b>	<b>DRC#17</b>	League City Recreation Center, 450 W. Walker St., League City TX 77573— <b>Branch: Galveston Division: H</b>
<b>Nueces</b>	<b>DRC#18</b>	Port Aransas Community Center, 408 N. Alister St., Port Aransas TX 78373— <b>Branch: III Division: N</b>
<b>Jefferson</b>	<b>DRC#19</b>	Christus Saint Mary Hospital, 3535 Gates Blvd., Port Arthur, TX 77642— <b>Branch: II Division: F</b>
<b>Harris</b>	<b>DRC#20</b>	Neutrality Building <i>Transitioned from DRC#1</i> , 1301 Fannin St., Houston TX 77002— <b>Branch: Harris Division: 2B</b>
<b>Harris</b>	<b>DRC#21</b>	Bayland Community Center, 6400 Bissonnet St., Houston TX 77074— <b>Branch: Harris Division: 2B</b>
<b>Galveston</b>	<b>DRC#22</b>	Old Amegy Bank, 2401 Termini St., Dickinson TX 77539— <b>Branch: II Division: H</b>

For survivors with disabilities or access and functional needs, FEMA offers helpful accommodations at Disaster Recovery Centers.

### **National Flood Insurance Program (NFIP)**

To help homeowners with flood insurance whose homes sustained damage from Harvey, the National Flood Insurance Program (NFIP) has streamlined the claims and proof of loss processes to make it easier to get advance payments quicker.

As of **COB Sept. 17**, more than **86,000** flood-insured policyholders in Texas have received more than **\$347 million** in advance payments. Officials from NFIP estimate claims will eventually reach **\$11 billion** in total payouts to insured homeowners in Texas.

NFIP Policyholders with questions may call **(800) 621-3362 (Press 2)** from **5 a.m. to midnight**. For more information on how to file a claim, visit [www.fema.gov/hurricane-harvey](http://www.fema.gov/hurricane-harvey).

### **Locate a Shelter**

If you and your family need a place to stay, [download the FEMA mobile app](#) and look under Disaster Resources for a list of nearby shelters. Or call **800-REDCROSS (733-2767)**. The American Red Cross (ARC) provides food, comfort and shelter to those who need it—without regard to race, religion or citizenship status.

As of **Sept. 17, 4,711** survivors are staying in **24** shelters.

### **Inspections**

Due to the magnitude of Hurricane Harvey, it may take up to **30 days** for a FEMA inspector to contact an applicant and schedule an inspection. **Don't wait to clean up.** Take pictures of the damage. Start repairs to make your home safe and livable again or prevent further damage to your property. Save your receipts to show the inspector.

For more information, visit the website [www.fema.gov/hurricane-harvey](http://www.fema.gov/hurricane-harvey) to view fact sheets and infographics: What to Expect after You Apply for FEMA Aid, Separating Your Debris, and 8 Tips on Mold Cleanup.

### **U.S. Department of Labor**

On Sept. 13, the Texas Workforce Commission (TWC) was awarded a \$30 million [National Dislocated Worker Grant](#) from the U.S. Department of Labor to provide funding to create temporary jobs for eligible individuals to assist with cleanup, recovery and humanitarian efforts in areas impacted by Hurricane Harvey. These grants will be administered in partnership with FEMA and local officials in affected communities.

### **School Hotline**

The Texas Education Agency (TEA) has opened a hotline for parents of students in the Beaumont, Corpus Christi, Houston and Victoria school districts to receive up-to-date information on public education and schools affected by Hurricane Harvey. Call **(512) 463-9603** from **8 a.m. to 5 p.m.** daily. Parents can also visit the TEA Hurricane Harvey Parent Resource Page at [tea.texas.gov/HarveyParentResources/](http://tea.texas.gov/HarveyParentResources/).

### **Disaster Unemployment Assistance (DUA)**

If you are out of work or lost income due to Hurricane Harvey and do not qualify for unemployment benefits, you may be eligible for DUA. Visit the Texas Workforce Commission (TWC) online to apply at [twc.state.tx.us/jobseekers/disaster-unemployment-assistance](http://twc.state.tx.us/jobseekers/disaster-unemployment-assistance). As of **Sept. 17**, the TWC reports it has processed **127,672 (no change)** DUA claims.

### **Hazard Mitigation**

Grants are available for work carried out to prevent or reduce future disaster damages. For more information, go to the [Hazard Mitigation website](#).

### **Public Assistance (PA)**

The Public Assistance (PA) program reimburses state and local governments, federally recognized tribes and certain private nonprofit organizations in designated counties for eligible expenses incurred before, during and after Hurricane Harvey on a cost-share basis. This money helps pay for efforts to protect people and property, restore power, repair roads and clean up neighborhoods.

- For more information about PA grants and Direct Federal Assistance, visit: [www.fema.gov/public-assistance-policy-and-guidance/public-assistance-guide](http://www.fema.gov/public-assistance-policy-and-guidance/public-assistance-guide).
- On Sept. 15, the president approved a cost share adjustment and authorized federal funds for all categories of Public Assistance at **90 percent** of total eligible costs, except for assistance previously approved at **100 percent**.

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