

PL Webinars: Strategies for Handling Catastrophic Cases

Agenda

December 9, 2020

9:00 am – 12:00 pm

Phase I: Investigation

Time	Topic	Presenter
9:00 am – 9:05 am	Welcome (5 min) Administration. Agenda. Materials.	Cassandra Greenawalt, UCR
9:05 am – 9:10 am	Introductions (5 min)	Cassandra Greenawalt, UCR Brenda Lillington, UCOP
9:10 am – 9:30 am	Case Study (10 min) A “Typical” CAT Team Case Important Case Data (10 min)	Ann Koerner, National Care Advisors
9:30 am – 9:40 am	Early Case Management Intervention (10 min) Cost Containment Strategies	Ann Koerner, National Care Advisors
9:40 am – 9:50 am	Q&A (10 min)	ALL
9:50 am – 10:20 am	Third Party Benefits (30 min)	Ann Koerner, National Care Advisors Brenda Lillington, UCOP
10:20 am – 10:25 am	BREAK (5 min)	ALL
10:25 am – 10:50 am	Third Party Benefits (25 min) <i>Continued</i>	Ann Koerner, National Care Advisors Brenda Lillington, UCOP
10:50 am – 11:05 am	Case Study (15 min) Mentimeter (menti.com). Q&A.	Cassandra Greenawalt, UCR Ann Koerner, National Care Advisors Brenda Lillington, UCOP
11:05 am – 11:10 am	BREAK (5 min)	ALL
11:10 am – 11:20 am	Obtaining Documentation (10 min)	Ann Koerner, National Care Advisors Brenda Lillington, UCOP
11:20 am – 11:40 am	Third Party Benefits Analysis (20 min) Successful Use at Mediation	Ann Koerner, National Care Advisors Brenda Lillington, UCOP
11:40 am – 11:55 am	Case Study (15 min) Mentimeter (menti.com). Debrief. Questions.	Cassandra Greenawalt, UCR Ann Koerner, National Care Advisors
11:55 am – 12:00 pm	Closure (5 min) Summary. Phase II (Future webinars). Evaluations. Adjourn.	Ann Koerner, National Care Advisors Brenda Lillington, UCOP Cassandra Greenawalt, UCR