



United Nations Global Compact (UNGC)

Paris, June 19th, 2016

SUEZ - Sustainable Development Department

Communication On Progress 2016

SUEZ is a signatory of the UN Global Compact (UNGC) and Jean-Louis Chaussade, Chief Executive Officer of SUEZ, renewed the Company's commitment to the 10 principles of the UNCG on pages 4 and 56 of our 2015 Integrated Report.

All the information in this Communication on Progress (COP) was compiled mainly from our 2015 Integrated Report as well as:

- the 2015 Reference Document,
- the 2015 Annual Report "SUEZ TIMES",
- the 2015 Fonds SUEZ Initiatives report, and
- opinion columns written by Jean-Louis Chaussade, CEO of SUEZ.

Additionally, other documents, which SUEZ published prior to 2016 remain relevant and were also referenced:

- the 2012-2016 Sustainable Development Roadmap,
- the Ethics Charter,
- the Ethics in practice Guide, and
- the Ethics in Supplier Relations Handbook.
- the guide of Ethics in Commercial Relations

All the documents listed above are publicly available. Their web links are listed page 10 of this document for reference.

To maintain our GC Advanced level, we are communicating our progress on the 21 advanced criteria related to the UNGC Ten Principles:

- **Human Rights**
 - Principle 1: businesses should support and respect the protection of internationally proclaimed human rights; and
 - Principle 2: make sure that they are not complicit in human rights abuses.
- **Labor**
 - Principle 3: businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
 - Principle 4: the elimination of all forms of forced and compulsory labour;

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- Principle 5: the effective abolition of child labour; and
- Principle 6: the elimination of discrimination in respect of employment and occupation.
- **Environment**
 - Principle 7: businesses should support a precautionary approach to environmental challenges;
 - Principle 8: undertake initiatives to promote greater environmental responsibility; and
 - Principle 9: encourage the development and diffusion of environmentally friendly technologies.
- **Anti-Corruption**
 - Principle 10: businesses should work against corruption in all its forms, including extortion and bribery.

Over the course of its history, SUEZ has helped to resolve some of the major social challenges of its time: health in the 19th century, urban comfort and quality of life in the 20th century. The 21st century brings about new challenges (growing urbanization, global warming), which exacerbate the growing pressure on available resources worldwide. SUEZ is committed to be a driving force behind the Resource Revolution. This conviction has led SUEZ to redefine its ambition: the Group intends “to be the leader in sustainable resource management to improve the environmental and economic performance of cities and industries”. This is why, on March 2015, the Group officially unified its activities around one single brand – SUEZ – and one mission: “securing together a resourceful future for all”. This strategy goes along with high ambitions in sustainable development and socially responsible commitments, in particular to underprivileged populations.

SUEZ’s Sustainable Development Roadmap has been part of the Group’s strategy since 2006. It has been developed in close collaboration with our stakeholders. This innovative approach enabled us to gradually find the right path to a more global performance: one that is not only financial, but also environmental, social and societal.

We are now taking another step forward by publishing, in June 2016, our first Integrated Report. This report is based on a materiality exercise conducted by SUEZ in 2015, in line with the AA1000 standard, during the course of which more than 4900 internal and external stakeholders across 49 countries were surveyed. Its preparation involved most of the Group Departments directly, over several months, to establish a shared vision of our overall performance. The Integrated Report has several objectives:

- Share a precise analysis of the medium and long-term outlook for SUEZ’s business activities
- Present SUEZ’s strategy in light of the challenges to come
- Circulate the results of our environmental, social and societal performance

This report also describes the mechanisms of our governance and the principles they are rooted in, including the UN Global Compact, which we are wholly committed to.

More specifically, since the Company’s Communication on Progress 2015, important highlights in the Group’s continued improvement and adoption of environmental, social and societal policies and commitments include:

- **Human Rights**

- The identification of “Human rights” as a subject of importance in the 2015 materiality study conducted by SUEZ (please refer to our Materiality Matrix, p.15 of the 2015 Integrated Report)
- An opinion column by Jean-Louis Chaussade, CEO of SUEZ, published in the French newspaper La Croix on April 14th, 2015, entitled “The implementation of the Human Right to Water and Sanitation needs to gain momentum”.
- A renewal of the Management Committee’s commitment for the inclusion of Human Rights as a fundamental element of the Company’s CSR policy, and the reinforcement of action plans on the following subjects: ensuring good working condition along the supply chain (non-discrimination, diversity promotion, health and safety, social dialogue), protection of privacy, promotion of access to water (early 2015). Accompanied by an action plan agreed upon by Human Resources, Purchasing, Information Systems and Sustainable Development, to fully integrate issues related to Human Rights. This was decided during the Minute Management Committee on Human Rights, February the 2nd of 2015.

Between 1990 and 2015, SUEZ provided an access to drinking water service to 14.7 million people and an access to sanitation to 7.4 million people in developing countries. This is in line with the Group’s particular commitment to underprivileged populations.

- **Labor**

- The identification of “H&S and quality of life at work”, “Social Dialogue” and “Skills and employee development” as subjects of importance in the 2015 materiality study conducted by SUEZ (please refer to our Materiality Matrix, p.15 of the 2015 Integrated Report)
- The creation of the Learning & Diversity Department in January 2015, to develop training courses adapted to the Group’s strategic priorities.
- An agreement on method for Quality of Life in the Workplace (French scope), unanimously signed between the Group’s management and the France Group Committee on September 1st, 2015.
- The decision, taken in 2015, to systematically carry out commitment surveys across the Group, every two to three years, with a common benchmark for all subsidiaries. This first global survey took place in late 2015 an early 2016.
- An H&S European Survey co-constructed together with the European Committee, sent to European employees in April 2016.
- A European agreement on GPEC (Human Resource Planning) which was negotiated in 2015 and will be signed in June 2016.

- **Environment**

- The identification of “Greenhouse gas emissions”, “reducing energy consumption” and “biodiversity and ecosystemic services” as subjects of importance in the 2015 materiality study conducted by SUEZ (please refer to our Materiality Matrix, p.15 of the 2015 Integrated Report)

- An opinion column by Jean-Louis Chaussade, CEO of SUEZ, published in the French newspaper La Tribune on October 2nd, 2015, entitled « COP21: the need of a reasonable carbon price».
 - An opinion column by Jean-Louis Chaussade, CEO of SUEZ, published in the French newspaper Les Echos on January 23rd, 2015, entitled « Circular economy, hope for the planet »
 - The reinforcement, in 2015, of the climate policy, with several initiatives and actions:
 - SUEZ has the conviction that voluntary engagement from companies was key to reaching an impactful agreement during the COP21. To this purpose SUEZ strengthened its commitments pertaining to climate change and sustainable management of natural resources. SUEZ made twelve Commitments for Climate to reduce carbon footprint, promote circular economy and adapt to the consequences of global warming on water. These commitments are organized around three pillars: mitigate the causes of climate change / adapt to the consequence of climate change on water / act for the implementation of climate responsible models.
 - SUEZ also made accessible its solutions for the climate, to sum up its offers matching the twelve commitments (please see the brochure “Our commitments and solutions for Climate” in the references).
 - During the COP21, the Group led the Business Alliance for Water and Climate Change, which took the form of declaration signed by 32 companies to address urgent sustainable development challenges related to water and climate change. BAfWCC provided direct input into Resilience Day, held on December 2nd as part of the French and Peruvian governments' Lima-Paris Action Agenda during COP21.
 - SUEZ, as an official partner of COP21, designed the waste streams from the Le Bourget site and assumed responsibility for their recovery, aiming for a 100% recovery rate for the waste.
 - The Group was also a founding member of the COP21 Solutions initiative, in partnership with Vivapolis, the French sustainable city brand internationally. This initiative aimed to promote climate solutions by non-government players, including companies, and resulted in the organization of an exhibition at the Grand Palais during the COP21 event.
 - The initial conclusions of the working group on the circular economy launched by AFEP and chaired by SUEZ were also introduced during the COP21 event.
 - A research contract signed in January 2015 with Abhu Dhabi Future Energy Company, MIST and ENGIE to produce 100% solar energy. This contract is expected to have a tremendously positive impact on environmental performance.
 - A commitment to fight pollution at sea and on shorelines, in partnership with the UNESCO's International Commission on Oceanography, as announced on June 8th, 2015.
- **Anti-Corruption**
 - The identification of “Ethics” as a subject of importance in the 2015 materiality study conducted

- by SUEZ (please refer to our Materiality Matrix, p.15 of the 2015 Integrated Report)
- An updated audit plan, developed by the Management Committee and approved by the Audit and Accounting Committee, which now provides for regular systematic audits which specifically include an ethics component (through a variety of reviews of areas such as the distribution of ethics documents, training and awareness measures, and the system for reporting ethical incidents).
 - An Ethics Practical Guide in commercial relations, reviewed and validated by the Management Committee in 2015, then approved by the Board's Ethics and Sustainable Development Committee. The guide was distributed in nine languages and complemented in each subsidiary with detailed rules concerning gifts and invitations.
 - Higher targets for the Group's Ethics Officer in terms of training and awareness on ethical issues and overseeing the delivery of such training courses.

Our reporting approach was validated by the GRI-G4 content index in the Company's 2014 Social and Environmental Report and 2015 Integrated Report.

Lastly, engagement and improvements on the ten UNGC principles structural topics also require the sharing of experiences and viewpoints with peers. So as to be in line with the commitment to the Resource Revolution, the Group reinforced its presence in both specific thematic working groups/civil societies (e.g. Circular economy, Sustainable city with Vivapolis, OREE, Solutions COP21, Comité 21, ClimateChance etc.) and professional networks (e.g. WBCSD, BSR, Entreprises pour l'Environnement, le Partenariat Francais pour les Villes et Territoires, Business Alliance for Water etc.).

2016 Communication on Progress (COP) Content table

To facilitate the identification of information related to our 2016 COP, the following table lists the relevant chapters in our 2015 Integrated Report, our 2015 Reference Document and other published documents.

2015 Integrated Report	2015 Reference Document	Other published documents
Strategy		
Criterion 1: The COP describes mainstreaming into corporate functions and business units		
<p>p.14 Challenges in a rapidly changing world</p> <p>p.16-27 Strategy</p> <p>p.50 Governance fostering responsible performance</p> <p>p.52 : Governance fostering responsible performance</p> <p>p.53 A remuneration policy to foster value creation</p> <p>p.55 A governance that ensures ethical conduct at all levels of the company</p>	<p>p.34: The Ethics Program is applied by all subsidiaries</p> <p>p 47 - "Sustainable development at the core of the Group's Organization"</p> <p>p.105 - "Headed up by its network of Environmental and Industrial Risks Officers</p> <p>p.116 - Purchasing</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.1: Our roadmap for sustainable development and CSR 2012-2016 p.2: Putting our vision for green growth into action – Jean-Louis Chaussade p.27: Implementation, monitoring and control of the Commitments ▪ SUEZ Ethics Charter
Criterion 2: The COP describes value chain implementation		
<p>p.4 Editorial</p> <p>p.23 Value Chain</p> <p>p.34 Solutions to enhance the environmental and economic performance of our customers</p> <p>p.46 a responsible performance praised by our stakeholders</p> <p>p.56 SUEZ Supports the Global Compact</p>	<p>p.15 Risks related to the Group's Business activities</p> <p>p.26 General Framework for Group Risk management and control</p> <p>p.45 An integrated player throughout the entire water and waste value chain</p> <p>p.115: SUBCONTRACTING AND SUPPLIERS</p> <p>p.122 Independent verifier's report on consolidated social, environmental and societal information presented in the management report</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.27: Implementation, monitoring and control of the Commitments ▪ SUEZ Ethics Charter ▪ SUEZ Ethics in suppliers relations ▪ SUEZ Ethics practical guide on commercial relations

Robust Human Rights Management Policies & Procedures		
Criterion 3: The COP describes robust commitments, strategies or policies in the area of human rights		
<p>p.54 The SUEZ Ethics policy</p> <p>p.54 Focus : our principles applied</p> <p>p.56 SUEZ's commitment to human rights</p>	<p>p.16 The SUEZ Charter of Ethics was circulated within the Group, together with its practical guide.</p> <p>p. 31: Ethics Program</p> <p>p. 33 Ethics Program "an Ethics Charter and Handbook"</p> <p>p.117 : Human rights</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p. 28: Our principles of action and organization p. 29: Voluntary involvement ▪ SUEZ Ethics Charter ▪ SUEZ Ethics Handbook ▪ SUEZ Ethics in suppliers relations ▪ SUEZ Ethics practical guide on commercial

		relations
Criterion 4: The COP describes effective management systems to integrate the human rights principles		
P. 55 - An integrated ethical management within our decision and control processes	p.31-32: Ethics program P. 34 Risk management and control within the Group- Ethics program p.117: Human rights	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.16: Invest in the development of our employees p.27-31: Implementation, monitoring and control of the commitments p.28: Respect for human rights ▪ Jean-Louis Chaussade Column in La Croix, April 14th, 2015
Criterion 5: The COP describes effective monitoring and evaluation mechanisms of human rights integration		
P. 55 - An integrated ethical management within our decision and control processes	p.31-32: Ethics program P. 34 Risk management and control within the Group- Ethics program Ethics and Sustainable Development Committee p.117: Human rights	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.27-31: Implementation, monitoring and control of the commitments p.28: Respect for human rights
Robust Labor Management Policies & Procedures		
Criterion 6: The COP describes robust commitments, strategies or policies in the area of labor		
p.15 the SUEZ 2015 materiality matrix p.39-41 Social performance p.42 Contribution to employment and local development p.45 redistribution of financial flows generated by SUEZ's business p.54 Our principles applied p.56 SUEZ's commitment to human rights	p.112: Contribute to a responsible economy through local employment and development p.117: Human rights p.116: Subcontracting and suppliers p.235: Social Relations p.238 HR	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.15-19 Develop our employees' talents to become enablers in the transformation of our businesses p.22 Contribute to a responsible local employment and development p.29: Voluntary involvement
Criterion 7: The COP describes effective management systems to integrate the labor principles		
p.40 Increased diversity to develop commitment p.41 Occupational Health and Safety: the crucial condition of the Group's performance p.55 An integrated ethical management within our decision and control processes	p.28-29 - Framework for Group risk management and control p.116: Subcontracting and suppliers p.235 - Social Relations (Fundamental agreements for the creation of the EWC)	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.15-19: Develop our employees' talents to become enablers in the transformation of our businesses p.27-31: Implementation, monitoring and control of the commitments

<p>Criterion 8: The COP describes effective monitoring and evaluation mechanisms of labor principles integration</p>		
<p>p.62 Methodology note on the annual reporting</p> <p>p.63 Report of the Statutory Auditors</p> <p>p.47 SUEZ's rating by extra-financial rating agencies</p>	<p>p.117: Human rights</p> <p>p.245: Methodology factors of the 2014 social report</p> <p>p.244: Employee relations</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.27-31: Implementation, monitoring and control of the commitments
<p>Robust Environmental Management Policies & Procedures</p>		
<p>Criterion 9: The COP describes robust commitments, strategies or policies in the area of environmental stewardship</p>		
<p>p.68-71 Environmental indicators</p> <p>p. 60-61 Sustainable Development Roadmap Commitments</p> <p>p. 24 SUEZ's Strategy for Climate</p>	<p>p.102: Environmental Management</p> <p>p.103-104: Environment in the Sustainable Development Roadmap</p> <p>p.105: Organization and systems for measuring and checking environmental performance</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.9-13 : Innovate to develop our activities and assist our clients in becoming leaders in terms of economic and environmental performance ▪ Jean-Louis Chaussade Column in Le Monde « Reconcile competitiveness and climate change ! » ▪ Jean-Louis Chaussade Column in Les Echos « Circular economy, hope for the planet »
<p>Criterion 10: The COP describes effective management systems to integrate the environmental principles</p>		
<p>p.68-71 Environmental indicators</p> <p>p. 60-61 Sustainable Development Roadmap Commitments</p> <p>p. 24 SUEZ's Strategy for Climate</p> <p>p. 32 Environmental performance at the heart of operational performance</p>	<p>p.49 : Offering customers solutions that make them leaders in environmental performance</p> <p>p.105: An organization and systems for measuring and checking environmental and operational performance</p> <p>p.104-105: Employee training and information on environmental protection</p> <p>p.111-112: Contribution to preparations for the 21st Conference of Parties (COP) in Paris</p> <p>p.113: Reporting methodology and scope</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.27-31: Implementation, monitoring and control of the commitments

Criterion 11: The COP describes effective monitoring and evaluation mechanisms for environmental stewardship		
<p>p.68-71 Environmental indicators</p> <p>p. 60-61 Sustainable Development Roadmap Commitments</p> <p>p. 24 SUEZ's Strategy for Climate</p> <p>p.47 SUEZ's rating by extra-financial rating agencies</p> <p>p.62 Methodology note on the annual reporting</p>	<p>p.29: Management of industrial and environmental risks</p> <p>p 86 - Description of the Group's Main activities</p> <p>p.103: Environmental and Industrial Risk Management</p> <p>p 116 Corporate Commitments to sustainable development</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.27-31: Implementation, monitoring and control of the commitments
Anti-Corruption Implementation		
Criterion 12: The COP describes robust commitments, strategies or policies in the area of anti-corruption		
<p>p.50 Governance fostering responsible performance</p> <p>p.54 An ethical commitment</p> <p>P. 55 - An integrated ethical management within our decision and control processes</p> <p>p.55 A governance that ensures ethical conduct at all levels of the company</p>	<p>p.33: Ethics Program</p> <p>p.116: Subcontracting and suppliers</p> <p>p.117: Human rights</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.28 : Our principles of action and organization ▪ SUEZ Ethics Charter ▪ SUEZ Ethics in practice Handbook ▪ SUEZ Ethics in suppliers relations
Criterion 13: The COP describes effective management systems to integrate the anti-corruption principle		
<p>P. 55 - An integrated ethical management within our decision and control processes</p> <p>p.55 A governance that ensures ethical conduct at all levels of the company</p>	<p>p.33: Ethics program</p> <p>p 34 : In accordance with the decisions taken in 2014 to bolster control over the implementation of Group ethics rules</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.27-31: Implementation, monitoring and control of the commitments
Criterion 14: The COP describes effective monitoring and evaluation mechanisms for the integration of anti-corruption		
<p>p.50 Governance fostering responsible performance</p> <p>P. 55 - An integrated ethical management within our decision and control processes</p> <p>p.55 A governance that ensures ethical conduct at all levels of the company</p>	<p>p.33: Ethics program</p> <p>p.117: Human rights</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.27-31: Implementation, monitoring and control of the commitments ▪ SUEZ Ethics Charter ▪ SUEZ Ethics in practice Handbook
Taking Action in Support of Broader UN Goals and Issues		
Criterion 15: The COP describes core business contributions to UN goals and issues		
<p>p.34 Safe and high quality resources</p> <p>p.40 Increased diversity</p> <p>p.42 Contribution to employment and local development</p> <p>p.45 redistribution of financial flows generated by SUEZ's business</p>	<p>p.115-116: Contribute to a responsible economy through local employment and development</p> <p>p.116-117: Promote access to essential water and sanitation services</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.22: Contribute to a responsible economy through local employment and development p.25: Promote access to essential water and sanitation services ▪ 2015 Fonds SUEZ Initiatives report

p.42 Access to essential services		p.24-25: Technical, financial and organizational support for small private operators in semi- rural areas
Criterion 16: The COP describes strategic social investments and philanthropy		
p.28 New social aspirations p.37 Innovative partnerships as a new growth driver p.38 Contribution to the incubation of social and environmental entrepreneurs p.38 A community to develop the circular economy	p.119-120: Partnership and sponsorship initiatives P.119: The SUEZ Initiatives Fund has an annual budget of €4 million.	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.25: Promote access to essential water and sanitation services p.24: Spread and share our expertise and knowledge ▪ 2015 Fonds SUEZ Initiatives report p.15: Develop the access to essential services in developing countries p.44: Water for all Master p.7: Project selection process
Criterion 17: The COP describes advocacy and public policy engagement		
p.28 New social aspirations p.37 Innovative partnerships as a new growth driver p.38 Contribution to the incubation of social and environmental entrepreneurs p.38 A community to develop the circular economy	p.118: Work together on solutions and engage in open dialogue with our stakeholders	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.23: Work together on solutions and engage in open dialogue with our stakeholders ▪ Jean Louis Chaussade Column in La Croix, "The implementation of the Human Right to Water and Sanitation needs to gain momentum" ▪ 2015 Annual Report p. 27: SUEZ at the heart of a worldwide water governance partnership
Criterion 18: The COP describes partnerships and collective action		
p.28 New social aspirations p.37 Innovative partnerships as a new growth driver p.38 Contribution to the incubation of social and environmental entrepreneurs p.37 Joint management of solutions for industrial customers p.57 At the international level, the Group is member of the steering committee of the Water Governance Initiative of the OECD	p.118: Work together on solutions and engage in open dialogue with our stakeholders p.120: Contribution to local development	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap p.23: Work together on solutions and engage in open dialogue with our stakeholders p.22: Contribute to a responsible economy through local employment and development

Corporate Sustainability Governance and Leadership		
Criterion 19: The COP describes CEO commitment and leadership		
<p>P.4 Editorial by SUEZ's CEO Jean-Louis Chaussade</p> <p>p.53 A Remuneration policy to foster value creation</p> <p>p.52 The remits and duties of the Group's management bodies</p>	<p>p.196-198: Compensation of the CEO</p> <p>p.201 Long-term incentive plans</p>	<ul style="list-style-type: none"> ▪ Jean Louis Chaussade Column in La Croix, "The implementation of the Human Right to Water and Sanitation needs to gain momentum" ▪ Jean-Louis Chaussade Column in Le Monde « Reconcile competitiveness and climate change ! » ▪ Jean-Louis Chaussade Column in Les Echos « Circular economy, hope for the planet » ▪ 2012-2016 Roadmap <p>p.2: Putting our vision for green growth to action – Jean-Louis Chaussade</p>
Criterion 20: The COP describes Board adoption and oversight		
<p>p.50 SUEZ's Board of Directors</p> <p>p.50 The Ethics and Sustainable Development Committee</p>	<p>p.118: Stakeholder relations</p> <p>p.222: Ethics and Sustainable Development Committee</p> <p>p.236: Health – safety – quality of life in the workplace</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap <p>p.30: SUEZ's Sustainable Development policy</p>
Criterion 21: The COP describes stakeholder engagement		
<p>p.14 Stakeholders with growing expectations</p> <p>P. 14-15 Materiality matrix</p> <p>p.57 Dialogue with stakeholders, a strategic compass</p> <p>p.58 Perspectives</p>	<p>p.118: Work together on solutions and have an open dialogue with our stakeholders</p>	<ul style="list-style-type: none"> ▪ 2012-2016 Roadmap <p>p.23: Work together on solutions with our stakeholders</p>

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- AFEP webpage on circular economy

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- Business Alliance for Water Webpage

<https://wateractionhub.org/cop21-declaration/>