10 JAN 2020

H.E. António Guterres
Secretary-General United Nations
New York, NY 10017 USA

Mr. Secretary-General:

I am pleased to confirm that Kaizen Global Enterprises DMCC (KGED), together with its
global group of companies operating under the Kaizen Institute brand, do and will
support the Ten Principles of the United Nations Global Compact on human rights, la-
bour, environment and anti-corruption.

With this communication, we express our intent to implement those principles, wherever
legally supported and within the local regulatory framework. We are committed to mak-
ing the UN Global Compact and its principles part of the strategy, culture and day-to-
day operations of our company, and to engaging in collaborative projects which ad-
vance the broader development goals of the United Nations, particularly the Sustainable
Development Goals. Further, we will also commit to promote, support and convince the
organizations we consult and work with to implement the same by using our profes-
sional influence as we help them to build the strategy, culture and day-to-day opera-
tions. KGED will make a clear statement of this commitment within our operations, to
our stakeholders and to the general public.

We recognize that a key requirement for participation in the UN Global Compact is the
annual submission of a Communication on Progress (COP) that describes our com-
pany’s efforts to implement the Ten Principles. We support public accountability and
transparency, and therefore commit to report on progress within one year of joining the
UN Global Compact, and annually thereafter according to the UN Global Compact COP
policy. This includes:

- A statement signed by the chief executive expressing continued support for the
  UN Global Compact and renewing our ongoing commitment to the initiative and
  its principles. This is separate from our initial letter of commitment to join the UN
  Global Compact;
- A description of practical actions (i.e., disclosure of any relevant policies, proce-
  dures, activities) that the company has taken (or plans to undertake) to imple-
  ment the UN Global Compact principles in each of the four issue areas (human
  rights, labour, environment, anti-corruption);
- A measurement of outcomes (i.e., the degree to which targets/performance indi-
  cators were met, or other qualitative or quantitative measurements of results).

Sincerely yours,

Risa I. Cox
Managing Director
Kaizen Global Enterprises