VALET PARKING

Valet parking is available for a nominal fee at the main entrances of the buildings listed below. Hours and rates are posted at the valet stations in front of each building. Validation is required to receive the patient rate.

Patient & Visitor Valet Parking Fee (UTSW): $5 for daily access with patient validation.


Vendor Valet Parking Fee: $25 for single access.

- Aston Building (U):
  Monday–Friday, 6:30 a.m.–7 p.m.
- Children’s Medical Center (CM):
  Monday–Friday, 7 a.m.–5 p.m. $5 fee
- Moncrief Radiation Oncology Building (NF):
  Complimentary for radiation patients, Monday–Friday, 6:45 a.m.–5:30 p.m.
- Outpatient Building (WA):
  Monday–Friday, 5:30 a.m.–6:30 p.m.

SELF-PARKING

Rates for UTSW self-parking do not exceed $3. Patients should note the location of their physician’s office or diagnostic center in advance to determine the best parking option.

Aston Building (U): Tower Garage (Medical District Drive at Tex Oak Drive). Patients visiting physicians in the Aston Building will receive a voucher for free parking in the Tower Garage. Aston Express shuttle available from Tower Garage for Aston patients.

Bass Administrative and Clinical Center (BK, BL, BP): Surface parking in open lots on north and west sides of center. No charge.

Health Professions Building (V): Garage self-parking. $3 fee. Cash or debit/credit card at exit. Monday–Friday, 6 a.m.–6 p.m.

Outpatient Building (WA): Garage self-parking. $3 fee. Voucher, cash, or debit/credit card at Park & Pay station, parking garage elevator lobby/level 1.

Parkland Hospital Emergency Department (PM): Emergency Department parking available 24/7 for $5 fee in lot next to Emergency Department. Cash, check, or credit card.

Parkland Hospital Tower Garage Garage self-parking adjacent to hospital. $5 fee; open 24/7; cash, check, or credit card.

Pickens Biomedical Building (ND); Pickens Medical Education & Conference Center; Commons Food Court (NG): Garage self-parking. $3 fee. Voucher, cash, or debit/credit card at Park & Pay station, parking garage elevator lobby/level 3. Monday–Friday; weekends free.

Professional Office Buildings 1 and 2 (POB1, POB2): Garage self-parking. $3 fee. Cash, check, debit/credit card, or voucher at cashier booth. Monday–Friday, 7 a.m.–6 p.m.

Simmons Radiation Oncology (EC): Complimentary for radiation patients, Monday–Friday, 6 a.m.–6 p.m. Sprague Building (CS): Tower Garage (Medical District Drive at Tex Oak Drive). $5 fee. Cash, check, or debit/credit card at cashier booth.

West Campus Building 3 (WCB3): Garage self-parking. $3 fee. Voucher, cash, or debit/credit card at Park & Pay station, parking garage elevator lobby/level 2.

Zale Lipshy University Hospital (ZL): Tower Garage (Medical District Drive at Tex Oak Drive). $5 fee. Cash, check, or debit/credit card at cashier booth.

PARK & PAY STATIONS

Several parking areas are controlled by “Park & Pay Stations,” which are electronic vending machines located on the main floor of the parking garage. The parking ticket is fed into the machine, the rate is displayed, and payment is made by voucher, cash, or debit/credit card. The parking ticket is returned, and then is inserted at the exit gate.

ADDITIONAL INFORMATION

Emergencies: 911

Campus Directory: 214-645-3111

UTSW Police (Non-Emergency 24/7): 214-648-8311

Automated Directions: 214-648-6264

Automobile Assistance: 214-648-9600 (daytime) 214-648-8311 (after-hours)

Clinical List: utswmed.org/hospitals-clinics

Shuttles: utswmed.org/shuttles