

iPhone/iPad

Friends and family may use Blue Jeans, a free app available in the App Store, on an iPhone or iPad to video chat with a patient in William P. Clements Jr. University Hospital.

Open the App Store on your iPhone or iPad and search for Blue Jeans. Then click GET and INSTALL. Enter your iTunes password and the app will install.

You will need an iPhone 5 or above, running iOS 7 or above. Video chat will work on cellular networks, but for best performance and to avoid data charges, please use WI-FI connections.

After the patient has included you in his or her contact list, an email with a link will be sent to you. You may join a video chat with the patient after clicking the link.