



To: Customers
From: The Jackson Laboratory
Date: March 13, 2020
Subject: Emergency Cryopreservation of Mouse Models

Dear Colleague,

Due to growing concern about the impact the COVID19 pandemic may have, we are proactively reaching out to customers. We are closely monitoring this rapidly evolving situation. While we hope that the situation will be swiftly contained, we would also like to reassure you that we have a robust disaster preparedness plan in place to minimize the potential for disruption in our ability to provide you the mice you depend on.

We have helped many organizations after disasters and based on that experience have prepared some materials to aid in disaster planning: <https://www.jax.org/jax-mice-and-services/cryo-and-strain-donation/disaster-planning> in hopes that it will be of value to you. Central to our own disaster preparedness plan is cryopreservation. Cryopreservation prevents the loss of strains in any disaster and enables research to resume more rapidly during recovery. However, we are aware that many strains have not been cryopreserved. In an effort to make cryopreservation more affordable and accessible at a time where there may be an urgent need, we have developed special packages and pricing detailed below.

We hope you, your families and organizations will not be impacted by COVID19. In the event your organization is impacted by COVID19, please let us know if we can be of assistance. If you have any questions or need support, please do not hesitate to contact JAX at jaxservices@jax.org or call 1- 207-288-6294.

Our Customer service team is also available 24 hours a day 6:30PM ET Sunday through 8:00 PM ET Friday at 1-800-422-6423 or email orderquest@jax.org

Sincerely

DocuSigned by:



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Stephanie Dion

Director, Production & Services Business Unit Management

The Jackson Laboratory

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Emergency Cryopreservation Services

- **Embryo Cryopreservation** **\$1,995**
 - Cryopreservation of up to 4 straws of 30 embryos with no QC.
 - Cryo Storage include until 12/31/2021.
 - Please send 2 males and 5-12 females that are less than 12 weeks of age.
- **Sperm Cryopreservation** **\$795**
 - Cryopreservation of 20 straws with no QC.
 - Cryo Storage include until 12/31/2021.
 - Please send 2 males that are 10 - 16 weeks of age.
- **Embryo & Sperm Cryopreservation** **\$2,695**
 - Cryopreservation of up to 4 straws of 30 embryos and 20 straws of sperm with no QC.
 - Cryo Storage include until 12/31/2021.
 - Please send 4 males that are 10 - 16 weeks of age and 5-12 females that are less than 12 weeks of age.

- Above pricing expires on 5/31/2020.
- Individual importation shipping charges will vary and are not included.
- List pricing is subject to change annually on June 1.

- Standard Terms & Conditions apply. The mouse purchases contemplated herein are subject to the JAX's standard Terms & Conditions outlined on its website (www.jax.org), including any standard restrictions, MTAs, or licenses required for particular strains of mice.

To take advantage of this offer, please send your request to JaxServices@jax.org or call 1-207-288-6294.