



CULTURAL INSURANCE SERVICES INTERNATIONAL

# Medical Evacuation, Repatriation & Security Evacuation

*designed for*

## W

UNIVERSITY of  
WASHINGTON

Business Travel

2022

Policy # EQX2022003-FAC/STAFF



**Underwritten by**  
Lloyd's of London

**Administered by**  
Cultural Insurance Services International



MEDICAL



EMERGENCY



SECURITY

# UNIVERSITY OF WASHINGTON

## EVIDENCE OF COVERAGE

**ELIGIBILITY: Class 2 – Faculty/Staff Business Travel:** Faculty, Staff, Volunteers or Other Employees and their Spouses and Children with a current passport or student visa, who are temporarily traveling outside the United States, as part of a Sponsored Trip of the Policyholder. Dependents are only covered while traveling with a Primary Insured and their coverage terminates when the Primary Insured’s coverage terminates.

**Coverage Types:** Emergency Medical Evacuation/Repatriation; Political Evacuation & Natural Disaster Evacuation

**SCHEDULE OF BENEFITS:**

**Class 2 – Faculty/Staff Business Travel**

All Coverages and Benefits are in U.S. Dollar Amounts	
Emergency Medical Evacuation Medically Necessary Repatriation	Up to \$500,000 per Person per Occurrence
Repatriation of Mortal Remains	Up to \$100,000 per Person per Occurrence
Visit by Family Member or Friend	Up to \$20,000 maximum, to include meals & accommodations not to exceed \$500 per day – per Person per Occurrence
Return of Dependent Children	Up to \$5,000 per Person per Occurrence
Visit by Family Member or Friend due to Felonious Assault	Up to a max of \$5,000, to include meals & accommodations not to exceed \$500 per day, up to a maximum of 5 days - per Person per Occurrence
Necessary Repatriation due to Felonious Assault	Up to \$500,000 per Person per Occurrence
Political Evacuation	Up to \$250,000 per Person per Occurrence
Natural Disaster Evacuation	Up to \$250,000 per Person per Occurrence
Aggregate Benefit any one Occurrence (only applies to Political Evacuation and Natural Disaster Evacuation)	\$500,000
Trip Delay	Up to \$2,000 maximum Per Person per Trip, not to exceed \$150 per day, for reasons accommodations, meals and lodging not provided by the Common Carrier or party responsible.

- a) **Effective Date** of Coverage  
All coverages will take effect at 12:00:01 A.M. local time, at Your location, on the **Scheduled Departure Date** as stated on Your issued ticket.
- b) **Expiration Date** of Coverage  
All coverages will end at 11:59:59 P.M. local time on the date that is the earliest of the following:
  - The **Scheduled Return Date** as stated on the travel tickets.
  - The date the Group Policy is terminated, unless You purchased insurance prior to the date of termination.
  - The date You return to Your origination point if prior to the **Scheduled Return Date**.
  - The date You leave or change Your **Trip** (unless due to unforeseen and unavoidable circumstances covered by the **EOC**).
  - The date You cancel Your **Trip**.
  - Three hundred and sixty five (365) days after the start of Your **Trip**.
- c) **Extension of Coverage**  
Coverage will be extended under the following conditions:
  - i. When You commence air travel from Your origination point: within two (2) days before the **Scheduled Departure Date** of Your **Trip**, coverage shall apply from the time of departure from the origination point; or greater than two (2) days before the **Scheduled Departure Date** of Your **Trip**, the extension of coverage shall be provided only during Your air travel.
  - ii. If You return to Your origination point: (up to) two (2) days after the **Scheduled Return Date** of Your **Trip**, coverage shall apply until the time of return to Your origination point; or (up to) two (2) days after the **Scheduled Return Date** of Your **Trip**, the extension of coverage shall be provided only during Your air travel.

In no event will coverage be extended for unscheduled extensions to Your **Trip** for which premium has not been paid in advance.

**NOTICE: This Policy does not apply to the extent prohibited by any applicable law or regulation, including any United States, United Nations or European Union economic or trade sanctions, prohibit us from providing insurance, and**

related services, including, but not limited to, the payment of any claims. Any expenses incurred or claims made that are in violation of such sanctions, laws or regulations will not be covered under this Policy. Any coverage provided under this Policy in violation of any United States, United Nations or European Union economic or trade sanctions, or other laws or regulations, shall be null and void.

**DEFINITIONS:**

Throughout this document, You and Your refer to the named insured as defined below. We, Us, and Our refer to the Company. In addition, when in bold certain words and phrases are defined as follows:

**Accident** means a sudden, unexpected, unusual, specific event which occurs at an identifiable time and place, but shall also include exposure resulting from a mishap to a conveyance in which You are traveling.

**Accidental Injury** means a **Bodily Injury** caused by an **Accident** (of external origin) being the direct and independent cause in the loss.

**Actual Cash Value** means purchase price less depreciation.

**Administrator** means Co-Ordinated Benefit Plans, LLC. You may contact the **Administrator** if You have questions regarding this coverage. The **Administrator** can be reached by phone at 888-617-1301, or e-mail at [travelteam@cbpinsure.com](mailto:travelteam@cbpinsure.com).

**Adventure Sports** means non-professional and non-competitive sports, activities that are generally performed for recreation and leisure, and which are not a Bodily Contact Sport, Extreme Sport, Interscholastic Sport, Organized Sport or Mountaineering. Adventure Sports include, but are not limited to: cycling, fishing, swimming, scuba diving for certified divers up to a maximum depth of sixty (60) feet and for uncertified divers up to a maximum depth of thirty (30) feet, snorkeling, white or black water rafting Grades 1-3, canoeing, kayaking, zip-lining, water skiing, camping, hiking, backpacking, sailing, boating, downhill Skiing, cross country Skiing, snowboarding, snowmobiling, sledding or tobogganing, snow tubing, ice skating, resort-sponsored activities, approved activities of the Travel Supplier.

**Alcohol or Drug Abuse** shall mean any pattern of pathological use of alcohol or drug that causes impairment in social or occupational functioning, or that produces physiological dependency evidenced by physical tolerance or by physical symptoms when it is withdrawn.

**Bodily Contact Sports** means any competitive team sport in which players or participants may have direct physical contact with an opponent. Bodily Contact Sports include but are not limited to: football, soccer, baseball, wrestling, ice hockey, rugby, lacrosse. Bodily Contact Sports do not include Adventure Sports, Extreme Sports, Interscholastic Sports, Organized Sports or Mountaineering.

**Bodily Injury** means identifiable physical injury which: (a) is caused by an **Accident**, and (b) solely and independently of any other cause, except illness resulting from, or medical or surgical treatment rendered necessary by, such injury.

**Common Carrier** means any public scheduled land, sea, or air conveyance operating under a valid license for the transportation of passengers for hire.

**Dependent** means an Insured's lawful spouse or Domestic Partner; or a Dependent Child.

**Dependent Children** means a Member's natural child, adopted child (including a child from the date of placement with the adopting parents until the legal adoption) or step-child (including the child of a Domestic Partner) and who, in each case, is under age 26 and supported by the Member. A Dependent Child who reaches the age limit but continues to meet the following conditions: 1) the child is handicapped; 2) is not capable of self-support; and 3) depends mainly on the Member for support and maintenance.

**Effective Date** means the date and time Your coverage begins under this **EOC**.

**Evidence of Coverage (EOC)** means this document. It describes the terms, conditions, and exclusions that apply to each benefit. Representations or promises made by anyone that are not contained in this document are not a part of Your benefits. This **EOC** also includes any travel itineraries, endorsements, riders, and amendments that are issued or attached.

**Expiration Date** means the date and time coverage ends under this **EOC**.

**Extreme Sports** means any high-risk, non-team sport or recreation activity that is dangerous and if performed optimally, even by the highly skilled, risks loss of life or limb. Extreme Sports often involve speed, height, a high level of physical exertion and/or highly specialized gear. Extreme Sports include but are not limited to skydiving, BASE jumping, hang gliding, Parachuting, bungee jumping, caving, rappelling, spelunking, white or black water rafting above Grade 3, Skiing or snowboarding outside marked trails or in an area accessed by helicopter, Mountaineering, Rock Climbing, any high-altitude activity exceeding 4,500 meters, personal combat or fighting sports, rodeo, racing or practicing to race any motorized vehicle, bicycle or watercraft, free diving, scuba diving at a depth greater than sixty (60) feet or without a dive master. Extreme Sports do not include Adventure Sports, Bodily Contact Sports, Interscholastic Sports, or Organized Sports.

**Financial Hardship** means an unexpected need for cash arising from **Sickness** or **Accidental Injury** which the Assistance Company or Crisis Center deems You are unable to pay out of pocket.

**Home Country** means the country where the Insured Person has his/her true, fixed and permanent home and principal establishment.

**Hospital** means a facility that:

- a) Holds a valid license if it is required by the law.
- b) Operates primarily for the care and treatment of sick or injured persons as in-patients.
- c) Has a staff of one or more **Physicians** available at all times.
- d) Provides 24-hour nursing service and has at least one registered professional nurse on duty or call.
- e) Has organized diagnostic and surgical facilities, either on the premises or in facilities available to the hospital on a pre-arranged basis.
- f) Is not, except incidentally, a clinic, nursing home, rest home, or convalescent home for the aged, or similar institution.

**Insured** means the person or persons who have purchased and who has paid the premium for the coverage.

**Interscholastic Sports** means any athletic contest or competition between accredited educational institutions if the participants are sponsored by the educational institution and are under the direct and immediate supervision of an employee of the educational institution. Interscholastic Sports includes the practice or training for the competition and the travel to or from such practice or competition in a vehicle designated by the educational institution, both while under the direct and immediate supervision of an employee of the educational institution. Interscholastic Sports do not include Adventure Sports, Bodily Contact Sports, Extreme Sports, Intramural Sports, Recreational Sports, club sports or Mountaineering.

**Intramural Sports** means competitive recreational sports organized within a school where matches or games are conducted between students of the same school (as opposed to teams who compete with other schools). Activities for Intramural Sports participants are not considered Interscholastic Sports.

**Mountaineering** means the sports, hobby or profession of walking, hiking, climbing and Rock Climbing up mountains that requires the use of ropes, harnesses, crampons or ice axes, involves ascending beyond an altitude of four thousand five hundred (4,500) meters. Mountaineering is not an Adventure Sport, Bodily Contact Sport, Organized Sport or Interscholastic Sport.

**Mental and Nervous Disorders** shall mean any condition or disease listed in the most recent edition of the International Classification of Diseases as a mental disorder, which exhibits clinically significant behavioral or psychological disorder marked by a pronounced deviation from a normal healthy state and associated with a present painful symptom or impairment in one or more important areas of functioning. This disease must not be merely an expectable response to a particular stimulus. Mental Illness does not mean learning disabilities, attitudinal disorders or disciplinary problems.

**Organized Sports** means Intramural Sports or Recreational Sports.

**Parachuting** means an activity involving the breaking of a free fall from an airplane using a parachute.

**Physician** means a licensed practitioner of medical, surgical or dental services acting within the scope of his/her license. The treating **Physician** may not be You, Your **Traveling Companion** or Your **Family Member**.

**Recreational Sports** means those activities where the primary purpose of the activity is participation, with the related goals of improved physical fitness, fun, and social involvement. Recreational sports are usually perceived as being less stressful, both physically and mentally, on the participants. There are lower expectations regarding both performance and commitment to the sport in the recreational sphere as compared to competitive sports. Recreational Sports do not include Adventure Sports, Bodily Contact Sports, Extreme Sports, Interscholastic Sports, Intramural Sports or Mountaineering.

**Rock Climbing** means the activity of climbing up, down or across artificial rock walls or natural rock formations under the supervision of a guide and utilizing approved safety equipment.

**Scheduled Departure Date** means the date on which You are originally scheduled to leave on Your **Trip**.

**Scheduled Return Date** means the date on which You are originally scheduled to return to the point of origin or to a different final destination.

**Sickness** means an illness or disease which is diagnosed or treated by a **Physician** after the **Effective Date** of coverage and while You are covered under this **Policy**.

**Ski or Skiing** means winter recreation of snow skiing, snowboarding, or telemarking on Trail systems as accessed by a pre-paid use ticket for lifts and/or use or admission, but does not include cross country skiing, back country skiing, heli-skiing, extreme skiing, snowcat skiing, ski-jumping, off-piste skiing, tubing, lugging, half-pipes, terrain parks, or other snow play activities either on or off Trails.

**Trails** means named skier paths as designated for downhill travel as shown on a resort trail map using the international difficulty rating. Trails does not include connecting paths or cross-overs between downhill trails, trails that are outside the established marked and patrolled boundaries of a Ski resort, or areas designated as unsafe or closed by ski resort management for avalanche control work.

**Travel Advisory** means U.S. State Department communication advising caution in traveling to specified destinations due to reasons such as armed violence, civil or political unrest, high incidence of crime (specially kidnapping and/or murder), natural disaster or outbreak of one or more contagious diseases.

**Travel Arrangements** means any activities undertaken by You during Your **Trip**.

**Traveling Companion** means a person who has coordinated his/her travel or vacation plan with You. Note: a group leader is not considered a **Traveling Companion** unless You are sharing room accommodations with the group or tour leader.

**Trip** means prepaid **Travel Arrangements** and shall include flight connections to join and depart such **Travel Arrangements**.

#### **GENERAL PROVISIONS:**

**Benefit to Bailee:** This insurance will in no way inure directly or indirectly to the benefit of any carrier or other bailee.

**Clerical Errors:** We will not deny or cancel coverage because of a clerical error by Us. After an error is found, We will take appropriate action. This may include adjusting, collecting or refunding premium.

**Disagreement Over Settlement of Claim:** If there is a disagreement about the amount of the loss either You or Us can make a written demand for an appraisal. After the demand, You and Us will each select his/her own competent appraiser. After examining the facts, each of the two appraisers will give an opinion on the amount of the loss. If they do not agree, they will select an arbitrator. Any figure agreed to by two (2) of the three (3) (the appraisers and the arbitrator) will be binding. The appraiser selected by You is paid by You. We will pay the appraiser We choose. You will share equally with Us the cost for the arbitrator and the appraisal process.

**Legal Actions:** No legal action for a claim can be brought against Us until sixty (60) days after We receive proof of loss. No legal action for a claim, except a claim for **Accident** and/or **Sickness** benefits, can be brought against Us more than three (3) years after the time required for giving proof of loss.

For **Accident** and/or **Sickness** benefits provided under this Policy, no legal action for a claim can be brought against Us more than three (3) years after the time when the cause of action accrues.

**No Benefit to Others:** This insurance will in no way inure directly or indirectly to the benefit of any carrier or other bailee.

**Payment of Claims:** Benefits payable under this **EOC** for any loss will be paid upon receipt of due proof of loss and all required information necessary to support the claim. All benefits payable will be payable to You or, in the case of death, to Your estate or beneficiary if provided in writing by You. No person or entity other than You shall have any legal or equitable right, remedy or claim of insurance proceeds and/or damages under or arising out of this coverage.

**Time Payment of Claims:** Indemnities payable under the **EOC** for any loss will be paid immediately upon receipt of due written proof of such loss. All claims shall be paid within thirty (30) days following receipt by Us of due proof of loss. Failure to pay within such period shall entitle You to interest at the rate of nine percent (9%) per annum at the expiration of each four (4) weeks during the continuance of the period for which We are liable, provided that interest amounting to less than one dollar need not be paid. Any balance remaining unpaid upon the termination of liability will be paid immediately upon receipt of due written proof.

**Physical Examination and Autopsy:** We, or Our designated representative, at Our expense, have the right to have You examined as often as reasonably necessary while a claim is pending. We, or Our designated representative, also have the right to have an autopsy performed unless prohibited by law.

**Premium:** The required premium must be paid to Our authorized representative prior to the **Scheduled Departure Date** of Your **Trip**. The premium is non-refundable after a ten (10) day review.

**Proof of Loss:** The claimant must send Us, or Our designated representative, proof of loss within one hundred and eighty (180) days or as soon as reasonably possible after a covered loss occurs. Failure to furnish such proof within the time required shall not invalidate nor reduce any claim if it was not reasonably possible to give proof within such time, provided such proof is furnished as soon as reasonably possible and in no event, except in the absence of legal capacity, later than one year from the time proof is otherwise required.

**Salvage:** If salvage is requested, it must be sent to the **Administrator** at Your expense. Failure to remit requested salvage may result in denial of the claim.

**Subrogation:** To the extent We pay for a loss suffered by You, We will take over the rights and remedies You had relating to the loss. This is known as subrogation. You must help Us preserve Our rights against those responsible for the loss and must do everything necessary to secure these rights and must do nothing that would jeopardize them. This may involve signing any papers and taking any other steps We may reasonably require. If We take over Your rights, You may have to sign an appropriate subrogation form supplied by Us.

**Valuation:** We will not pay more than the **Actual Cash Value** of the property at the time of loss. Damage will be estimated according to **Actual Cash Value**. At no time will payment exceed what it would cost to repair or replace the property with material of like kind and quality.

#### **TRIP DELAY**

We will reimburse You for Covered Expenses on a one-time basis, up to the maximum shown in the Schedule of Benefits, if You are delayed en route to or from Your **Trip** for six (6) or more hours due to a defined **Hazard**. You must be a ticketed passenger on the **Common Carrier**.

For purposes of this benefit, Covered Expenses Include:

- Any prepaid, unused, non-refundable land and water accommodations, or unused portion of the prepaid expenses for Your **Trip**; as long as the expenses are supported by proof of purchase and are not reimbursable by any other source.
- Additional Transportation cost to join Your **Trip** or return home.
- Up to \$150 per day, to the maximum benefit limit, for reasons accommodations, meals and lodging not provided by the Common Carrier or party responsible.

**Additional Transportation** means or one-way economy transportation from the point where You ended Your **Trip** to a destination where You can catch up to Your **Trip**; or One-way economy transportation to return You to Your originally scheduled return destination less the value of the original unused return travel ticket.

**Hazard** means:

- a) Any delay of a Common Carrier (including Inclement Weather);
- b) Any delay by a traffic Accident en route to a departure, in which You or Your Traveling Companion is not directly involved;
- c) Any delay due to lost or stolen passports, travel documents or money, hijacking, unannounced Strike, Natural Disaster, civil commotion or riot;
- d) Any delay in obtaining travel documents (passport, visa);
- h) Any delay due to being Quarantined while at Your destination.

**Quarantined** means You are forced into strict medical isolation by a recognized government authority, their authorized deputies, medical examiners or Physician to prevent the spread of the disease due to You either having, or being suspected of

having an contagious disease, infection or contamination while traveling outside of his/her country of Primary Residence. A Stay in Place Order is not considered Quarantined.

#### **HOW TO FILE A CLAIM:**

To file a claim, You must contact the **Administrator** by phone or email within twenty (20) days of the covered loss or as soon as reasonably possible.

A claim form will be sent to You. The fully completed claim form must be returned to the **Administrator** with:

1. Written proof of loss.
2. Any other documentation that the **Administrator** may reasonably request.

All these required items, including the claim form, must be postmarked within one hundred and eighty (180) days or as soon as reasonably possible of the date of loss. Otherwise, the claim may be denied.

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#### **EMERGENCY TRANSPORTATION SERVICES:**

*The benefits outlined in this section are services provided by On Call International "On Call".*

**Emergency Evacuation:** If you or your dependent suffer an Accident or Sickness and adequate medical facilities are not available locally in the opinion of On Call's Medical Director, On Call will arrange and provide emergency evacuation (under medical supervision, if necessary) by whatever means necessary to the nearest facility capable of providing adequate care. Services include arranging and paying for transportation and related medical services (including cost of medical escort, if necessary) and medical supplies necessarily incurred in connection with the emergency evacuation.

**Medically Necessary Repatriation:** After initial treatment and stabilization for an Accident or Sickness, if the attending Physician and On Call's Medical Director deem it medically necessary, On Call will arrange and transport you back to your permanent place of residence for further medical treatment or to recover. Services include arranging for transportation and related medical services (including cost of medical escort, if necessary) and medical supplies necessarily incurred in connection with the repatriation.

**Repatriation of Mortal Remains:** In the event of your death, On Call will render assistance and provide for the return of mortal remains. Services include arranging for the following: location of a sending funeral home; transportation of the body from the site of death to the sending funeral home to the airport; minimally necessary casket or air tray for transport; coordination of consular services (in the case of death overseas); procuring death certificates; transport of the remains from the airport to the receiving funeral home. On Call will also arrange and provide roundtrip economy airfare and lodging expenses (lodging and meal expenses not to exceed \$500 per day up to a maximum of fourteen (14) days) for a family member or designated person to identify and accompany the Insured's body to their Home Country.

**Visit by Family Member or Friend:** If you are hospitalized, or expected to be hospitalized for more than five (5) days, On Call will arrange and provide your family member or friend with transportation to visit you. Visit by Family Member or Friend services are subject to a maximum coverage limit, to include meals and accommodations subject to a daily maximum.

**Return of Dependent Children:** If you are hospitalized, or expected to be hospitalized for more than five (5) days, On Call will arrange and provide the return of your minor children who are under eighteen (18) years of age, and, if necessary, accompany him/her with an attendant.

#### **EMERGENCY TRANSPORTATION SERVICE AS THE RESULT OF FELONIOUS ASSAULT:**

**Necessary Repatriation due to Felonious Assault:** If you are the victim of a felonious assault that has been documented by the local authorities and it has been determined by the participating organization that you are unable to continue with your trip, On Call will arrange and transport you back to your permanent place of residence.

#### **Visit by Family Member or Friend due to Felonious Assault:**

If you are the victim of a felonious assault that has been documented by the local authorities, On Call will arrange and provide transportation for a family member or Friend of your choice to come and comfort you during your ordeal. The plan will provide up to a maximum coverage limit of \$5,000, to include coverage for round-trip economy transportation, meals and accommodations subject to a daily maximum of up to \$500, up to a maximum of five (5) days. Family Member or Friend of your choice must depart within seven (7) days of when the Felonious Assault has been documented by the local authorities.

#### **To qualify for payment, the Accident must occur during any of the following:**

1. actual or attempted robbery or holdup;
2. actual or attempted kidnapping;

- any other type of international assault that is a crime classified as a felony by the governing statute or common law in the location where the assault occurred.

#### **EXCLUSIONS AND LIMITATIONS:**

- On Call shall not provide services enumerated if the coverage is sought as a result of: War, invasion, acts of foreign enemies, hostilities between nations (whether declared or not), civil war; Participation in any military maneuver or training exercise;  
Piloting or learning to pilot or acting as a member of the crew of any aircraft; While or as a result of riding in any device for aerial navigation other than as provided for in this Summary of Coverage; Participation as a professional or semi-professional in athletics; Commission or the attempt to commit a criminal act; Participating in a motorized speed contest or extreme sports; Dental treatment except as a result of an Accidental Injury that occurs during Your Trip to sound natural teeth; Any non-emergency treatment or surgery, elective surgery, routine physical examinations, hearing aids, eyeglasses or contact lenses; Elective abortion; Curtailment or delayed return for other than covered reasons; Accidental Injury or Sickness or disease except as provided for in the Summary of Coverage.
- The services described above currently are available in every country of the world. Due to political and other situations in certain areas of the world, On Call may not be able to respond in the usual manner. On Call also reserves the right to suspend, curtail or limit its services in any area in the event of rebellion, riot, military uprising, war, terrorism, labor disturbance, strikes, nuclear accidents, Acts of God or refusal of authorities to permit On Call to fully provide services.
- If you request a transport related to a condition that has not been deemed medically necessary by a Physician designated by On Call in consultation with a local attending Physician, or to any condition excluded hereunder, and you agree to be financially responsible for all expenses related to that transport, On Call will arrange for such transport to a medical facility or to your residence and will make such arrangements using the same degree of care and completeness as if On Call was providing service under this agreement. A waiver of liability will be required prior to arranging these transportation services.

All transportation benefits provided hereunder must be by the most direct and economical route possible.

On Call is not responsible and cannot be held liable for any malpractice performed by a local Physician or attorney who is not an employee of On Call; or for any loss or damage to your vehicle during the return of vehicle; or for any loss or damage to any personal belongings.

**IMPORTANT:** The individual or their representative must contact On Call to arrange for any services provided herein. Failure to contact On Call and failure to utilize On Call to make arrangements for services shall render the expenses ineligible.

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#### **Emergency Political Evacuation/Repatriation**

**A. Emergency Political Evacuation/Repatriation:** In the event of a threatening security or political emergency situation due to governmental or social upheaval at the Member's location (as defined in the definition of Emergency Political Repatriation outlined in Section B), On Call will arrange (and pay for in accordance with the terms set forth herein) for the evacuation of the Member from the area. Evacuation services are provided by On Call security personnel to the nearest safe location and then to Member's Resident Country. The decision to evacuate will be made by On Call security personnel in consultation with local governments and security analysts and in accordance with the definition of Emergency Political Repatriation outlined in Section B. On Call may use any or all appropriate resources to evacuate the Member, including but not limited to charter aircraft and ground and sea transportation in such circumstances where the point of departure may not be an international airport.

**Covered Expenses:** All reasonable expenses incurred for your transportation to the nearest place of safety, and then to your Resident Country, are covered up to a maximum of \$100,000. Arrangements will be by the most appropriate and economical means available and consistent with your health and safety. All transportation and arrangements must be coordinated by On Call. Expenses incurred without the authorization of On Call are not covered. No claims for reimbursement will be accepted.

#### **B. Definitions**

"Emergency Political Repatriation" is an evacuation for the following reasons:

- Officials of the Foreign Country or the embassy of the country with which the Member is a national has issued for reasons other than medical, a recommendation that categories of persons which include the Member should leave the Foreign Country; and/or
- Member is being expelled or declared persona non grata on the written authority of the recognized government of the Foreign Country; and/or

3. The political and military events in the Foreign Country has created a situation in which the Member is in danger of Imminent Bodily Harm to the extent that the Member must be removed from the Foreign Country; and
4. Member cannot obtain commercial transportation to the nearest safe location within a time period which will enable the Member to leave the Foreign Country in time to avert Imminent Bodily Harm or to comply with the time allowed to leave the Foreign Country pursuant to the orders of the recognized government of that Foreign Country.

“Host Country” means any country in which the Member is traveling while covered under the Policy.

“Imminent Bodily Harm” means imminent bodily injury to a Member caused solely and directly by violent and external means.

“Covered Event” is the Emergency Political Repatriation of a Member. In order to qualify as a Covered Event, the Emergency Political Repatriation must occur within 10 (ten) days of the event or events set forth in the definition of Emergency Political Repatriation.

“Repatriation” is the return of a Member to his or her Resident Country or in the event of death the return of remains.

“Resident Country” is the domiciliary country of the Member.

### **C. Exclusions and Limitations:**

On Call shall not cover any services in connection with an event arising from or attributable to:

1. Violation by a Member of the laws or regulations of the country in which the Covered Event takes place;
2. The failure of a Member to properly procure or maintain immigration, work, residence or similar visas, permits, or other documentation;
3. The debt, insolvency, commercial failure, or the repossession of any property by a title holder or any other financial default by a Member;
4. The failure of a Member to honor any contractual obligation or bond to obey any condition of a license;
5. The Emergency Political Repatriation of a Member who is in his or her Resident Country;
6. Any medical expenses incurred by a Member;
7. The kidnap and/or ransom of a Member;
8. Any expenses not related or incident to an Emergency Political Repatriation;
9. Your Host Country that has been declared Level 4 Travel Advisory (for reasons other than COVID-19) by the U.S.

State Department prior to your Scheduled Departure Date:

<https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/>

**Limitations:** In the event a covered Member is in an area in which an act of rebellion, riot, military uprising, war, terrorism, labor disturbance, strike, nuclear accident, or interference by authorities inhibits On Call’s ability to fully provide services, On Call shall nonetheless use its best efforts to provide its services, recognizing that obstacles beyond its control will affect the level of service. On Call cannot be held responsible for failure to provide services or for delays caused by strikes or other conditions beyond its control including, but not limited to, flight conditions, or where rendering of service is prohibited by local laws or regulatory agencies.

On Call, at its sole discretion, will assist Members on a fee-for-service basis for interventions falling under the Limitations. Any such services shall be paid for by the Member and On Call agrees that it shall be responsible for securing the agreement from such Members to pay On Call directly. On Call reserves the right, at its sole discretion, to request additional financial guarantees or pre-payment or indemnification from the Member prior to rendering such service on a fee-for-service basis. If an evacuation is impossible due to hostile conditions, On Call will use security resources to maintain contact with the Member until evacuation becomes possible or the emergency is concluded. All arrangements must be arranged and coordinated by On Call. Services rendered without the coordination and approval of On Call are not covered.

On Call retains the discretion to limit one (1) emergency evacuation and or repatriation attributable to any single political emergency situation.

### **Natural Disaster Evacuation**

**A. Natural Disaster Evacuation:** In the event of a Natural Disaster Situation, We will on a best-effort basis arrange for your evacuation from a safe departure point we designate to a safe haven of our selection. We will pay for your evacuation up to and including seven (7) days from the date of the official disaster declaration issued by the relevant host country. We will assist with and pay for ground, water and/or air transportation, as may be warranted, to a safe haven. If evacuation becomes impractical due to hostile or dangerous conditions, we will maintain contact with and advise you until evacuation becomes viable or the natural disaster situation has passed.

### **B. Definitions**

“Host Country” means any country in which the Member is traveling while covered under the Policy.

“Natural Disaster Situation” means an event occurring directly out of a event of natural cause, including wildfire, earthquake, windborne dust or sand, volcanic eruption, tsunami, snow, rain or wind, that results in widespread and severe damage such that the government of the host country issues an official disaster declaration and determines the affected area to be uninhabitable.

Natural Disaster does not include the direct or indirect effect of rain, wind or water associated with named storms meeting the definition of hurricane or typhoon, except in instances where:

- a. the path of the named storm deviates by a distance of greater than 200 miles within a 72-hour period from the path forecast by a national recognized meteorological service; or
- b. less than 72 advance hours' notice of a potential landfall for a named storm exists.

**C. Exclusions and Limitations:**

We shall not be responsible for any costs or expenses arising from:

- 1) Travel arrangements that were neither coordinated nor approved by On Call in advance.
- 2) Natural disaster evacuations when the natural disaster situation or the event directly giving rise to it precedes your arrival.
- 3) Services not otherwise shown as covered in the program description to which this amendment is attached;
- 4) Your Host Country that has been declared Level 4 Travel Advisory (for reasons other than COVID-19) by the U.S. State Department prior to your Scheduled Departure Date.

**Limitations:** Our obligation to pay for a natural disaster evacuation will be limited to a maximum of \$100,000 per event per person. Eligible expenses shall include transportation and, if required, costs to protect your safety during assembly and transit. Food, lodging and incidental expenses at the safe haven are not included. Should the U.S. Government intervene and provide for evacuation services, this action will supersede any paid evacuation benefit.

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**FOR EMERGENCY 24-HOUR MEDICAL & TRAVEL ASSISTANCE:**

**On Call International**

**Phone:** (877) 714-8179 or (603) 952-2660

**Email:** mail@oncallinternational.com

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**CLAIMS ADMINISTRATOR:**

Co-ordinated Benefit Plans, LLC

On Behalf of Underwriter's at Lloyd's, London

P.O. Box 26222

Tampa, FL 33623

Or, E-mail your information to: [travelteam@cbpinsurance.com](mailto:travelteam@cbpinsurance.com)

Phone: 888-617-1301 / Fax: 800-560-6340