

Connecting Youth & Families to Social Services

Foster Care Licensing

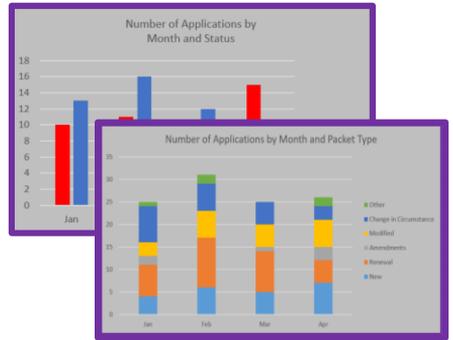
The Opportunity

The foster care licensing application and placement experience that a caregiver must go through is daunting. This in turn can impact both recruitment and retention of foster care parents leaving many children without a loving placement. In addition to doing a background check with the state patrol or FBI, applicants in partnership with a Child Placement Agency (CPA), must complete thorough home study, training classes and are required to fill out dozens of forms. Many of the forms are duplicative and contain highly sensitive and personal data. The expected 90-day process can take up to a year due to multiple handoffs, expiring paperwork and wait time to hear back on a decision from the numerous organizations involved. The word of mouth from veteran foster care parents and length of the process can discourage potential foster care parents from applying thereby reducing the number of available homes for children. The State does the necessary safety and security checks to find foster care parents who meet the rigorous requirements. Their primary goal is to ensure children's safety and to put them in the right homes while minimizing the number of placements and encouraging more foster care parents to be part of the community.

The Solution

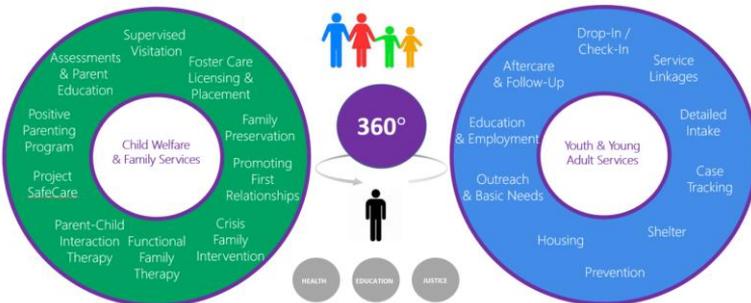
Oliver is a new technology that enables social service workers to make more informed decisions about the people they serve. It is a data-driven service management solution consisting of a suite of integrated products that automate the delivery of Child Welfare, Family, Youth and Young Adult services.

Oliver's capabilities include the following: case and client management, provider search and profile management, service referral and delivery, capacity and performance management and reporting and billing. These capabilities allow data to be put into action through quicker reporting, at-a-glance views of clients and enables better communication and collaboration amongst providers. In addition, Oliver reduces redundant paperwork and record keeping, and frees up more time for human-to-human connection to support those in need.



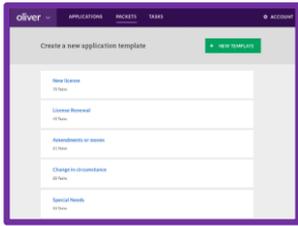
Reporting

Oliver will enable a more holistic view

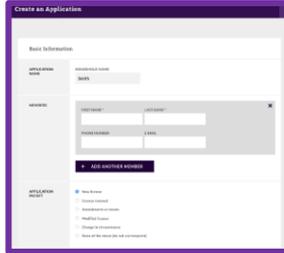


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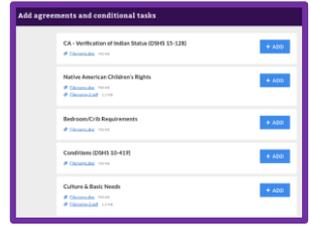
By automating the end-to-end process, Oliver's Foster Care Licensing (FCL) workflow will enable foster care parent applicants to become licensed in a much easier way requiring less time and overall improving the application experience for them. Applicants will be able to collaborate in real-time with their Child Placement Agency (CPA) from submitting the required forms to checking on the status of their application with the state.



Application Type



Applications and Associated Tasks



Upload documents

Benefits

- Reduce the time between foster care parent application and placement finalization
- Complete a consistent set of minimum required tasks to become a licensed foster care parent
- Stay organized and on task throughout the application process with pre-loaded forms
- Export documents for convenient submission to Department of Licensing Resources (DLR) or send electronically
- Self-service for both Caregivers and Agencies with minimal training required
- Mobile-ready, intuitive user interface provides added convenience for field work
- Save money with a low monthly subscription fee and no initial software startup fees
- Protect client privacy via a compliant and secure software solution

Features

- Customize your organization's applications to the family's needs and your agency's mission
- Change application status to archive, on hold, new, renewal, in progress or sent to DLR
- Quickly view completed forms, trainings and outstanding items
- Create/modify/group application tasks and attach unlimited documents
- Receive alerts and notifications when tasks need action or forms expire or need renewal
- Make pre-defined tasks lists for different application types
- Set-up a personalized task library
- Easily prioritize tasks with drag and drop feature
- Upload and store completed forms and items
- Filter tasks by owner, due date, and priority
- Search important documents by application ID, family name

"I have been in this field for over 30 years and believe the work you are undertaking may have the biggest positive impact for children in need. It is odd to think an IT solution could help children, but your teams holistic approach to simplify and pull people together is exciting."

Mark, Seattle

Who We Support

The Oliver FCL workflow is part one of the process between Child Placement Agency and a potential foster care parent to streamline and expedite the licensing decision by Department of Social and Health Services DSHS Department of DLR Caseworkers.

Pricing

- The Child Placement Agency serving potential foster care parents will pay \$3 per Member per month, where a Member login would be a foster care licensing specialist within an Agency or one of the many family households they service. Foster care parents will not be charged to use Oliver as their subscription fees will be paid by the Child Placement Agency serving them.
- There are no setup or installation fees