

UNIVERSITY OF WASHINGTON
FACULTY COUNCIL ON UNIVERSITY LIBRARIES
Thursday, December 17, 2009, 1:30-3:00 P.M.
Petersen Room, Allen Library

Chair Bichindaritz called the meeting to order at 1:35 p.m.

Meeting Synopsis:

1. Approval of Minutes from Meeting of November 19, 2009
2. Library Triennial Survey Focus Group (Steve Hiller, Director of Assessment and Planning, Libraries, Gordon Aamot, Head, Foster Business Library, Stephanie Wright, Science Reference Librarian, Reference and Research Services Division)
3. Branch Libraries (Betsy Wilson, Dean, University Libraries, Cynthia Fugate, Associate Dean of Libraries for Research & Instructional Svc, Steve Hiller, Director of Assessment and Planning, Libraries)
4. Adjournment

1. Welcome, Approval of Agenda, Approval of Minutes from Meeting of November 19, 2009

Chair Bichindaritz welcomed everyone. She asked Council members if there were any changes or additions to the agenda. There were no additions or changes and the agenda was approved.

The minutes from November 19, 2009 were approved as submitted.

Chair Bichindaritz announced that the next FCUL meeting will be on January 22, 3:30 to 5 in Odegaard 220.

2. Library Triennial Survey Focus Group

Hiller provided background information on the Triennial Survey. He explained how the surveys are administered, the surveys' response rates, and how the data is used. Referring to the handout, "2010 Triennial Survey Focus Group Questions," Hiller asked FCUL four questions: 1. Which Libraries services/resources are most important to you for your success as a faculty member, 2. Which Libraries services/resources are most important for the success of your students, 3. What new services or resources would you like to see the Libraries provide, and 4. Is there anything else you'd like to provide input on regarding the Triennial Survey?

FCUL provided detailed answers to these questions. The most valued services were Interlibrary Loan (ILL), electronic journal access, and remote access to information. Chair Bichindaritz commented that she thinks the availability of on-site services is still very important. A physical place to access the collection, study and do group work was considered very valuable for students. Providing training to students on how to use the library's collection was also considered essential. The "scan and send" service is very much appreciated by faculty and students.

FCUL discussed the fees associated with using ILL, while Fugate explained that there is no fee for items that are not returnable to a foreign country.

FCUL members provided detailed feedback on issues they have had with the Libraries and changes they would like to see. These issues included problems with the global catalog and the importance of the concept of a library as a physical place.

Aamot encouraged FCUL to email him directly to provide feedback and input on these issues

Kot asked if the community in general and alumni had ever been surveyed about their use of the Libraries. FCUL discussed community and alumni use of the UW's library facilities.

3. Branch Libraries

Wilson provided insight into the Libraries' long-range facilities plan. In the future, services will be consolidated into fewer libraries. She explained that library usage trends have been clear: there has been a significant drop in the number of items used in the library, gate counts have dropped somewhat, the number of in-person reference questions has dropped significantly, and use of ILL has greatly increased.

Hiller gave FCUL a presentation on library trends. Referring to the PowerPoint presentation, "Trends in Library Use at UW Seattle," he gave an in-depth presentation that included information on how different groups view the library (undergraduates prefer to work there while faculty and graduate students depend on online access to electronic journals), consolidation trends, gate counts, activities during library visits, the content of reference questions, how the use of print and media varies by department, and the number of article and e-journal downloads.

Hiller noted that the general trend is toward the use of electronic resources and remote access to library services and away from visiting the library in person to check out materials.

Chair Bichindaritz thanked Hiller for his presentation.

4. Adjournment

The meeting was adjourned at 3:04 p.m.

Minutes by Kristy Carter, Faculty Senate, kcarter4@u.washington.edu

Present: **Faculty:** Lattermann, Kot, Bichindaritz (Chair), Cooper, Retman, Mack, Laird
 President's Designee: Wilson
 Ex Officio Reps: Barker, Banerjee
 Special Guests: Chamberlin, Fugate, Rambo, Hiller, Wright, Aamot

Absent: **Faculty:** Mitchell, Seaburg, Hicks
 Ex Officio Reps: Mills, Thornton, Lee