



VALLEY VIEW CASINO & HOTEL PROGRAM RULES

- Guests must be 21 years of age or older and a Valley View & Hotel Players Club member in good standing.
- Valley View Casino & Hotel Team Member Gambling Policy 24.016 applies to this promotion.
- Players Club membership is free and may be obtained at the Players Club.
- Rita's Riches membership enrollment is free for qualified guest.
- A valid photo I.D. (state or federally issued identification card, passport, or resident alien card) must be presented at the time of enrollment or upon request for any transaction.
- Guests are allowed 1 (one) registered account per person. No duplicate accounts are permitted.
- Guest must be present to win unless specified.
- Interpretation of the rules, eligibility and prize distribution is at the sole discretion of Valley View Casino & Hotel Management. Management reserves the right to change or modify this promotion without prior notice.
- Any disputes will be resolved by Valley View Casino & Hotel management in accordance with these rules in a manner deemed fairest to all concerned and apply to Valley View Casino & Hotel Guest Disputes Policy 10.008. Management's decisions in all disputes are deemed final.
- Any applicable taxes, fees, or gratuities are the responsibility of the guest. Some prize packages are sponsored by a third party; a winner's form will be generated and completed by the casino and the prize winner.
- VVCash credits can be exchanged for redeemable rewards. View your reward voucher for limitations on usage and availability.
- Redeemable rewards and prize vouchers are non-transferrable.
- VVCash have no cash value.
- Additional rules may apply. Please see management for additional questions.



- Moreplay will expire within forty-eight (48) hours of being issued onto winner's Players Club account. Cash will be given in the form of a voucher and redeemed on the day of the promotion or given by a promotions representative after a cash slip is signed by the winner.
- Management's decisions in all disputes are deemed final. San Pasqual Gaming Commission will investigate any disputes pertaining to the implementation of promotion rules.
- Rita's Riches \$500,000 Promotion played on January 5th, 2019
- Begin earning entries on October 1st, 2018 to December 30th, 2018.
- All entries must be redeemed and picked up at Players Club or Promotions counter on the day of visit.
- Guests may pick up their paper entries till 8:15pm on January 5th.
- Entries must be entered into the drawing drum on the drawing day at 5:00pm – 8:25pm.
- Winner(s) must respond to their name called during the specified time after their name is called.
- If a winner does not show up during the specified time, then another name will be randomly drawn.
- You do not need to be playing on a slot machine or table game to have your name called.



FREQUENTLY ASKED QUESTIONS

WHAT IS VVCASH?

VVCash is the virtual currency you receive for completing games and activities on our website, such as logging in daily on *Rita's Riches*, completing a crossword puzzle and other games. VVCash is exchanged for items in our Rewards section. *Rita's Riches* members can exchange VVCash for the Reward of their choice, once per day.

I SAW THAT I RECEIVED A RITA'S RICHES REWARD, WHERE IS IT?

Rita's Riches rewards are automatically emailed to you when you have won it or exchanged your VVCash for them.

AT WHAT TIME DO RITA'S RICHES EARNING ACTIVITIES RESET AND BECOME AVAILABLE TO PLAY?

Earning activities are updated daily at 12 am PST.

WHY AM I SEEING "YOUR SESSION HAS EXPIRED. PLEASE REFRESH YOUR PAGE AND TRY AGAIN"?

In most cases, this is due to more than one valleyviewcasinorewards.com tab open at a time while logged into *Rita's Riches*. Please close any duplicate valleyviewcasinorewards.com tabs.

HOW DO I CHANGE MY EMAIL ADDRESS?

Please submit a request to have your registered email address changed by clicking on the Help button.

HOW DO I CHANGE MY PASSWORD?

To change your password, click the My Profile button and enter your new password in the designated fields.

I SENT THE REQUEST FOR MY USERNAME/PASSWORD AND HAVE NOT RECEIVED A REPOSE?

Password reset requests are emailed to the address you used to register your account. Make sure to check your spam folder. Additionally, you can add our domain name to your safe senders list to ensure you receive the email.



HOW LONG DO PASSWORD RESET REQUESTS TAKE?

Reset requests are emailed instantly to the email that was used to register the account.



PROGRAM RULES

- *Rita's Riches* membership is free to invited guests 21 years of age or older.
- *Rita's Riches* is a limited time program and will conclude at the date and time predetermined by Valley View Casino.
- VVCash has no cash value.
- VVCash cannot be combined with any other *Rita's Riches* accounts.
- *Rita's Riches* and Valley View Casino Players Club are two separate and individual programs.
- Management reserves the right to remove members from the program without notice.
- Management reserves the right to modify this program and/or any active promotions at any time without notice.
- Any attempt by any person to deliberately damage any program or to undermine the legitimate operation of this promotion may be in violation of criminal and civil laws and should an attempt be made, Valley View Casino reserves the right to seek damages from any such person to the fullest extent of the law.
- All *Rita's Riches* promotions are subject to all applicable federal, state and local laws and regulations.
- Valley View Casino is not responsible for (a) electronic transmission error or delays resulting in an inability to participate or other loss, (b) theft or destruction of or unauthorized access to or alterations of *Rita's Riches* data, or for technical, hardware, software, or telephone failures of any kind, (c) lost or unavailable connections, fraud, incomplete, garbled, or delayed computer transmissions, whether caused by Valley View, users, or by any of the equipment or programming associated with or utilized in the promotion or by any technical or human error which may occur in the processing of submissions which may limit, restrict, or prevent a player's ability to participate in *Rita's Riches* promotion.



TERMS AND CONDITIONS

By accepting the Terms and Conditions agreement for *Rita's Riches*, the member:

- Understands *Rita's Riches* is an exclusive program and participation is limited to players invited by Valley View Casino.
- Gives consent to the collection and use of personal information for the purposes of administering *Rita's Riches* for general marketing, management, and customer service activities. Valley View Casino will not disclose the player's personal information other than for internal purposes.
- Rewards are not transferable.
- Acknowledges VVCash has no cash value and are non-transferable. Any refund, redemption or compensation in real money is excluded. In *Rita's Riches*, the operator allows users to acquire and use VVCash. VVCash offered may vary depending on the type of game. The object of purchase is exclusively an authorization which is limited in terms of time, content and location to the use of the relevant VVCash. Upon termination of contract for any reason whatsoever, any VVCash still available to the user upon termination shall be forfeited.
- Agrees to "Opt-in" to *Rita's Riches* marketing solicitations and emails. Users may "Opt-out" by editing their profile.
- The user is obliged to check the current General Terms and Conditions on a regular basis.
- The operator assumes no liability for loss or damage of any kind arising from the improper use of the account by the user. The operator is not to be liable for any damages whatsoever arising from the improper use of the account (i.e., persons other than operator or associates of the operator) from a third party. The operator assumes no liability for any loss or damage due to circumstances beyond its control (e.g., acts of God, etc.).
- The operator also has the right to terminate any ongoing games, terminate or block an account or ban a user with or without prior notice and delete or



withhold VVCash where applicable. In terminating the contract, the user loses all claims to his/her account and to any services, contents, virtual goods, and VVCash which become revoked upon termination.

- Improper conduct on *Rita's Riches* is strictly prohibited. It includes, but is not limited to, behaviors such as:
 - any attempt to influence the result of a game by collusion, tampering with the program or by any other means contrary to the rules;
 - causing malfunctions or failure deliberately to influence the course of a game;
 - breaking any other rules set forth in the Terms and Conditions.
- Regarding Improper conduct, the user will, in particular:
 - not make any attempt to decompile or reproduce the software used on Rita's Riches and will not interfere with it in any other way and will not develop any software that interferes with Rita's Riches or client-server communications;
 - not use any type of software permitting the use of artificial intelligence, allow opponent profiling or user collusion;
 - not use any software which, at the operator's sole discretion, is regarded as a program that would allow a user to cheat, or give a user an unfair advantage;
 - refrain from using any scripts which are not authorized by the operator;
 - not use any software which allows the user to analyze or reproduce the website Rita's Riches, or allows the user to interfere with the website, Rita's Riches and the games and/or their programming in any other way;
 - not use any program causing an excessive burden on the server.