



# VISION IAS

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## GENERAL STUDIES (TEST CODE: 1249)

|                   |                        |                     |           |
|-------------------|------------------------|---------------------|-----------|
| Name of Candidate | Nongjai Mohd Ali Akbar |                     |           |
| Medium Eng./Hindi | English                | Registration Number |           |
| Center            | onlin                  | Date                | 6/09/2019 |

### INDEX TABLE

| Q. No. | Maximum Marks | Marks Obtained |
|--------|---------------|----------------|
| 1(a)   | 10            |                |
| 1(b)   | 10            |                |
| 2(a)   | 10            |                |
| 2(b)   | 10            |                |
| 3(a)   | 10            |                |
| 3(b)   | 10            |                |
| 4(a)   | 10            |                |
| 4(b)   | 10            |                |
| 5(a)   | 10            |                |
| 5(b)   | 10            |                |
| 6      | 10            |                |
| 7      | 10            |                |
| 8      | 10            |                |
| 9      | 20            |                |
| 10     | 20            |                |
| 11     | 20            |                |
| 12     | 20            |                |
| 13     | 20            |                |
| 14     | 20            |                |

Total Marks Obtained:

Remarks:

### INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).  
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
- There are **FOURTEEN** questions printed in **ENGLISH & HINDI** इसमें चौदह प्रश्न हैं अंग्रेजी और हिन्दी में छपे हैं।
- All questions are compulsory.**  
सभी प्रश्न अनिवार्य हैं।
- The number of marks **carried by** a question/part is indicated against it.  
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this **Question-Cum-Answer (QCA) Booklet** in the space provided. No marks will be given for answers written in medium other than the authorized one.  
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.  
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the **Question-Cum-Answer Booklet** must be clearly struck off.  
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

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 Delhi- 110009

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

**Overall Macro Comments / feedback / suggestions on Answer Booklet:**

1.

2.

3.

4.

5.

6.

**All the Best**



## SECTION - A

Answer the following questions in not more than 150 words each:

1. (a) What do you understand by cultural sensitivity? Identify the ways in which individuals and organisations can benefit from cultural sensitivity in India. (10)

आप सांस्कृतिक संवेदनशीलता से क्या समझते हैं? उन रीतियों की पहचान कीजिए जिनसे भारत में व्यक्ति और संगठन सांस्कृतिक संवेदनशीलता से लाभान्वित हो सकते हैं।

Cultural sensitivity is the virtue of understanding & appreciating difference in culture, custom, believe & conduct.

It means that non-judgmental & Sensitive behaviour or action while dealing with people of different background, religion, caste, culture etc.

Cultural sensitivity act as counter balance to biases, racism, bigotry, stereotype, attitude of arrogance etc.

Benefit from Cultural Sensitivity

Individual → ① It build attitude of tolerance

② enable to develop strong relationship

with people from different Caste, Religion, etc -

- ③ Cultural Sensitivity enable an individual uphold traditional values & Custom
- ④ Build social solidarity & contribute as a citizen.

## Organisation

- ① participatory: enable to involve various stakeholder irrespective of Caste, Religion, gender
  - ② Promote diversity → through ~~incorporation~~ incorporation & respect of different culture
  - ③ Empathetic work environment → promoting motivation, good attitude & tolerance
  - ④ Cultural Sensitivity enable civil servant to understand people concern thereby promoting good governance
- Cultural Sensitivity is key to make our society tolerant, respectful, peaceful & vibrant

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1. (b) In the quest for scientific and technological development, ethical values should not be neglected. Discuss in the current context. (10)

वैज्ञानिक और तकनीकी विकास की तलाश में, नैतिक मूल्यों की उपेक्षा नहीं की जानी चाहिए। वर्तमान संदर्भ में चर्चा कीजिए।

"Science is a best gift to mankind to improve the situation of people"

L. P. J. Kalam,

In Quest of Scientific & technological development: Like,

- (i) Technology like Smart technology.
- (ii) Internet connectivity
- (iii) High Speed Railway

ethical values need to uphold:

(i) Equity

↳ access to technology & science needs to be shared by all  
 today → only 28 <sup>Person</sup> percent own 50% of wealth in India

(ii) Weather without work: must ensure that the fruit of labour is respected.

### Discriminatory

↳ The technology shouldn't promote discrimination but instead promote progress, equalities etc.

### Knowledge with integrity

↳ As Gandhiji said "we need to ensure that technological knowledge use ethical instead of misusing as seen in wars, cyber stalking, Hacking etc

### Solve the present

Communalisation, problems of corruption, criminalisation, casteism etc through scientific knowledge & Technology

Thus, Science rooted in integrity & equity character is key to ensure poorna Swaraaj; India free of Poverty, Ukracy, communalism etc.



2. (a) In a plural society like India, education should help the individual to celebrate the plurality and visualize the inherent unity of cultures and values. Analyze the statement in the present context with examples. (10)

भारत जैसे एक बहुलवादी समाज में, बहुलता की प्रशंसा करने एवं संस्कृतियों व मूल्यों की अंतर्निहित एकता का दिग्दर्शन करने में शिक्षा को व्यक्ति की सहायता करनी चाहिए। उदाहरण सहित वर्तमान संदर्भ में इस कथन का विश्लेषण कीजिए।

India is a multicultural & pluralistic society with variety of culture, values, customs, religion, ethnicity etc.

Education today unfortunately focus on career building rather than character building.

education should inculcate the values of tolerance, empathy, compassion, kindness not just intelligence.

value education rooted in appreciation of culture sensitivity, empathy & constitutional values would enable to overcome;





### (i) Communalism

↳ for example, A communalism is due to lack of proper education & lack of emphasis on value education

### (ii) Gender insensitivity

↳ problem of insensitivity toward ~~edu~~ women can be countered through education

for example: recognise the role of women in society

### (iii) Casteism

↳ Caste based discrimination & practise of untouchability can be countered through education based on love compassion etc.

### (iv) Lynching

↳ Bigotry, hatred, criminal actions are manifestation of failure of education

As Helen Keller said "the form of education is tolerance". highest we need to establish unity in diversity & celebrate plurality



2. (b) Elucidate Swami Vivekananda's ideas on nationalism.

(10)

राष्ट्रवाद पर स्वामी विवेकानंद के विचारों का विशदीकरण कीजिए।

Vivekananda visualises nationalism as the value or ideology that celebrates the difference in custom, religion, belief etc.

He viewed nationalism in an inclusive manner rather than exclusionary as was in the west.

Dimension of Vivekananda nationalism

(i) Brotherhood: everyone are equal irrespective of race, religion, caste, place of birth.

(ii) Tolerance → of ideas, belief, customs, culture.

(iii) Spirituality: Connecting each of everyone of us through spiritual beliefs.

iv) Equal treatment of all religion

v) Equality → All are treated equally

vi) Humanity

↳ treats everyone with kindness  
love, & compassion

Relevance today

→ today his ideas is more relevant than ever before in face of rising issue of communalism, corruption, casteism & criminalism.

→ we need to integrated his ideas into every fabric of our society: polity, religion, economy, culture



3. Given below are quotations of moral thinkers/philosophers. Bring out what they mean to you in the present context:

नीचे नैतिक विचारकों/दार्शनिकों के उद्धरण दिए गए हैं। स्पष्ट कीजिए कि वर्तमान संदर्भ में आपके लिए उनके क्या मायने हैं:

(a) The best way to find yourself is to lose yourself in the service of others.  
Mahatma Gandhi (10)

स्वयं को खोजने का सबसे अच्छा तरीका यह है कि आप स्वयं को दूसरों की सेवा में खो दें -  
महात्मा गांधी

Service to other is to act &  
conduct yourself in such a way that  
it benefits the other without anything  
in return. (Selflessness is core to  
service to other)

As Gandhiji said "be the change  
you want to see in the world".  
We need to dedicate ourself to  
the service of other irrespective  
of caste, religion, custom etc. only  
then we will be able to find  
ourselves

In present context, there is rising  
apathy & indifference to the  
need of other. problem like

Corruption, Communalism, Child Labour,  
environment problem are manifestation  
of attitude of Selfishness & lack  
of Empathy

If we helps other in ameliorating  
their problems with kindness, love,  
empathy then we would be  
able to find ourselves: an individual  
who is kind hearted, loving & caring

As Gandhi, said "what you think, you  
becomes". we need to imbibe the  
values of selflessness, love  
compassion in the education.

to bring youth ~~would~~ who are  
dedicated, motivated and inspired  
to change the nation



4. (a) Explaining the concept of moral attitude discuss how social media is shaping moral attitudes of people. (10)

नैतिक अभिवृत्ति की अवधारणा को समझाते हुए, चर्चा कीजिए कि सोशल मीडिया लोगों की नैतिक अभिवृत्ति को कैसे आकार दे रहा है।

Moral attitude are those attitude that are grounded on moral belief or right & wrong.

It is an individual attitude towards moral values

for example: It is an individual belief in tolerance ~~mostly~~ his attitude would be tolerant to people of different religion, race etc.

Social media shaping moral attitude

Positively :

(i) Breaking Stereotype: through exchange of difference, ideals, beliefs, custom etc

(ii) Inculcate tolerance : through empathetic reason with different culture custom etc.

(iv) Progressive ideal of love, compassion, kindness etc.  
For example a video from a corner of world may change an individual's heart

(v) Spread good behaviour & characters through role models & influencers  
Leader

### Negatively

(i) may deepens stereotype! If the individual are maleable to bad ideals

(ii) Hatred, radicalism & xenophobia!  
As seen in case of lone wolf, mob lynching, gun violence at church etc

(iii) Pornography & cyber stalking which threaten the self esteem of girl

(iv) Declining social contact & business due to addiction of social media need to bring National policy.



4. (b) Analyse the importance of both influence and persuasion for effective leadership. (10)

प्रभावकारी नेतृत्व के लिए प्रभाव और अनुनय, दोनों के महत्व का विश्लेषण कीजिए।

Leadership is the quality/ability of an individual to lead & direct a group of people into a desired goal.

### Importance of Influence

- (i) Influence enable the follower/ team member to remain motivated
- (ii) It breeds positive attitude if the attitude of the Leader is exemplary and act as a deterrence if the Leader has bad attitude.
- (iii) workplace  
Influence of the Leaders is key to development of good workplace.
- (iv) face adversity with hope & determination

for example the influence of Leaders like Gandhi, Mandela, Martin Luther King ~~have~~ influence billions of people still today

## Influence & Persuasion

Persuasion involve changing attitude of someone with words, written, speaking or drawing without using power

- (i) change the character: of the team members
- (ii) enable the team member to remain dedicated to the goal of the first organisation
- (iii) Encourage integrity & behaviour rooted in honesty -
- (iv) Challenge deep rooted belief like gender insensitivity, bigotry, Stereotype etc. severely promoting equality, tolerance, love compassion etc.



5. (a) Analyze the significance of adopting a code of ethics for creating a healthy work culture in an organization. (10)

किसी संगठन में एक स्वस्थ कार्य संस्कृति के सृजन हेतु आचार संहिता को अपनाने के महत्व का विश्लेषण कीजिए।

Code of ethics value, principle and ~~conduct~~ <sup>norms</sup> that is designed to guide the behaviour & conduct of the employee & organisation as a whole.

### Significance

(i) Promote integrity: Code of ethics promote honesty & integrity in business conduct

(ii) efficiency: Improve efficiency of the organisation through adherence to strict code of ethics

(iii) Promote diversity: No discrimination

on the basis of caste & race  
& religion

(iv) Ethical Leadership: If promote ethical leadership. If ethics good at the top the behaviour is copied down.

(v) Positive attitude & motivation

positive proper code of ethics promote positively. Team spirit & motivation

(vi) Make it difficult to do bad & reward good behaviour.

If the code of ethics is not enforce:

(i) If encourage unethical conducts

(ii) No deterrence to bad behaviour

(iii) discourage diversity & discrimination results.

Thus, we need to enforce / adopt code of ethics to act as guiding rod to ensure ethical work environment



5. (b) Ethos, ethics, equity and efficiency are key criteria on the basis of which the competency of civil servants should be judged. Analyse. (10)

लोकाचार, नीतिशास्त्र, समता और दक्षता वे प्रमुख मापदंड हैं, जिनके आधार पर सिविल सेवकों की कार्यनिर्वाह-क्षमता का आकलन किया जाना चाहिए। विश्लेषण कीजिए।

Ethos

A proper functioning civil servant is key to robust policy making, efficient & impartial delivery of service and transparency & accountability in resource utilisation thereby promoting good governance

Ethics

are  
↳ ethos the spirit of service delivery as manifested in the attitude & aspiration

ethos enable civil servant to remain dedicated & loyal

ethics → ethics is the societal standard of right or wrong.

An ethical civil servant would always ensure highest level of integrity, honesty, probity & loyalty.

It acts a counterbalance to dishonesty, disloyalty & disorder. Civil servant can overcome corruption, favouritism, nepotism etc through ethical framework

### equity

↳ treating everyone alike irrespective of race religion

- ensuring equality of opportunity.  
equity enable civil servant to ensure the interest of ~~every~~ everyone are taken into account.

### efficiency

→ Ability to deliver the best service in a responsive & effective manner.

Efficiency key to delivery of service & promoting competency of civil servant.

Thus, ethics, integrity, equity & efficiency are four key attributes.

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6. The mandatory nature of Corporate Social Responsibility goes against the notion of philanthropy. Discuss. (10)

निम्नलिखित सामाजिक उत्तरदायित्व की अनिवार्य प्रकृति परोपकारिता की धारणा के विरुद्ध है। चर्चा कीजिए।

Corporate Social Responsibility is the principle in which state that the co-operate need to give back certain share of their resource for the welfare of all

→ Legal provision : Companies Act 2013 made it mandatory of 2% of last 3 years. (-10)

Rationale → profit maximisation but in an ethical & sustainable manner

Mandatory nature of CSR goes against philanthropy:

① philanthropy is a voluntary act of kindness where an individual or organisation donate

for ~~that~~ money, & resources.

Philanthropy is a choice not a Compulsion

Philanthropy is about the goodness of individual which can't be force.

Mandatory make CSR Compulsive & forceful

However Mandatory doesn't goes against philanthropy.

(1) Mandatory make it ensure that corporate as member has a moral & legal responsibilities to give back

(2) In a country like India we need lots of fund to address issues of education, poverty etc. CSR is key.

(a) Further it benefit the organisation as well as it promote brand value, production & business environment.



7. There have been arguments that rich countries owe an obligation to people living in poor countries. In this context, discuss the issues associated with foreign aid. (10)

ऐसे तर्क दिए गए हैं कि समृद्ध राष्ट्र निर्धन राष्ट्रों में रहने वाले लोगों के प्रति दायित्वाधीन हैं। इस संदर्भ में, विदेशी सहायता से जुड़े मुद्दों की विवेचना कीजिए।

Welfare of the world is interconnected & depends upon Co-operation & Coordination.

Arguments that rich countries owe:

- (i) Moral obligation: It is moral & ethically incumbent upon rich country to help the poor countries
- (ii) Poverty, illiteracy etc is blot to humanity
- (iii) Welfare is universal value and as such everyone should help each other
- (iv) Rich countries are rich due to the exploitation of poor countries so they should help out

## Issue with foreign aid

→ Quantum

↳ more of symbolic and as such  
given too low and few.

ii) political nature

↳ not unconditional & support  
only the countries where they  
have interest

iii) use it as tool to influence the  
domestic policy

iv) attitude of superiority & looked down  
upon the receiver Countries

So Sustainable development  
depend upon Coordination, Support  
& Co-operation. No Country can  
remain isolated & poor.



8. It is essential that people have access to information if they are to have the capacity to exercise other rights. Discuss the statement with focus on importance of RTI in governance. (10)

यदि लोगों को अन्य अधिकारों का उपयोग करने की क्षमता प्राप्त करनी है, तो सूचना तक उनकी पहुँच होना अनिवार्य है। शासन (गवर्नेंस) में RTI के महत्व पर ध्यान केन्द्रित करते हुए इस कथन की विवेचना कीजिए।

Access to information is key  
Cornerstone of good governance

essential that people have access to information

(i) Empower citizen : enable citizen to know about their right & duties thereby improving accountability

(ii) promote justice

↳ as information enable citizen to know what is right or wrong and take informed decision

(iii) promote equality and democratic justice

↳ through political & right education

(iv) discourage corruption



RTI was introduced in 2005 to act as social accountability & transparency mechanism.

### Importance of RTI

- (i) enable the stakeholder to know about the decision making
- (ii) promote transparency & accountability
- (iii) promote equity & inclusiveness as violation of right would not remain secret
- (iv) Public opinion → can shape public opinion through the information
- (v) encourage integrity & discourage corruption; for example 2G Scam come to light due to RTI

Thus, RTI is a key tool to promote good governance & empower citizenry.



**SECTION - B**

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

9. You have been recently appointed as the head of tourism department of a state in India that has many places of great historical importance. In the past few years, the state has witnessed a decrease in tourist inflow. Upon enquiry, you come to know that this decrease is largely attributed to the influence of touts and harassment of tourists including unwanted advances and grossly overcharging them for various services. You also did a quick search about your state on leading travel advisory websites and found that it has earned a dubious reputation for being particularly unsafe for women tourists.

Given the situation, answer the following:

(a) Do you think that such a state of affairs can be attributed to insensitivity prevailing in the society? How can the community be made more sensitive towards tourists?

(b) Suggest some measures to make a quick turnaround in terms of reputation, employment generation and rebuild the reputation of the state as a safe haven for tourists. (20)

आपको हाल ही में भारत में ऐतिहासिक महत्व के कई स्थलों वाले एक राज्य के पर्यटन विभाग का प्रमुख नियुक्त किया गया है। विगत कुछ वर्षों में, राज्य में पर्यटकों के आगमन में कमी देखी गई है। पूछताछ करने पर, आपको पता चलता है कि इस कमी का कारण मुख्य रूप से दलालों का प्रभाव और पर्यटकों का उत्पीड़न है, जिसमें अवांछित अग्रिम एवं विभिन्न सेवाओं के लिए उनसे अत्यधिक शुल्क वसूलना सम्मिलित है। आप प्रमुख यात्रा सलाहकार वेबसाइटों पर अपने राज्य के संबंध में त्वरित खोज भी करते हैं और पाते हैं कि इस राज्य की छवि ने महिला पर्यटकों के लिए विशेष रूप से असुरक्षित होने की छवि बन गई है।

इस स्थिति को देखते हुए, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) क्या आप मानते हैं कि इस प्रकार की स्थिति के लिए समाज में व्याप्त असंवेदनशीलता को उत्तरदायी ठहराया जा सकता है? समुदाय को पर्यटकों के प्रति और अधिक संवेदनशील कैसे बनाया जा सकता है?

(b) प्रतिष्ठा (साख) व रोजगार सृजन के संदर्भ में त्वरित बदलाव लाने और पर्यटकों के लिए एक सुरक्षित स्थल के रूप में राज्य की प्रतिष्ठा को पुनर्वहाल करने हेतु कुछ उपायों का सुझाव दीजिए।

present case pertains to a situation of declining tourism due to mismanagement, societal apathy, & tourist unfriendly environment.



Stakeholder involved : (i) I as head of tourism department

- (ii) tourist from different places
- (iii) citizen of the states
- (iv) touts & service provider.

(a) → Bad state of affairs in the tourism department can be attributed to the Societal Interactions:

(i) Lack of civic sense: Citizens remain insensitive to the reputation of the place

(ii) Gender insensitivity

As due to patriarchal attitude, the behaviour are manifested in the form of sexual advances & harassment

(iii) Greed

& overcharging: taking advantage of the innocence of the tourist



(iv) prevalence of hoofs & unregulated  
advisor qten frauds must not  
& overcharged

However in addition to the  
social insensitivity other factor  
also effects:

- (i) poor administration
- (ii) Lack of enforcement of rule of law
- (iii) Lack of deterrence & swift punishment
- (iv) Lack of grievance redressal mechanism

to make Community for sensitive:

(i) Awareness

An aware vigilant citizenry so as  
to check the miscreant & unlawful  
conducts

(ii) Persuasion

Persuasion through highlighting the  
the negative consequences of  
declining tourism



- (iii) appealing to the patriotic feeling by highlighting the declining reputation
- (iv) improving livelihood measures.

(b)

Measures to turnaround :

(i) Reputation :

Reputation once lost need image makeover through advertisement, incorporation of int society, NGO, etc

Highlighting the improving ~~the~~ situation and attitude of zero tolerance to bad behaviour

- proper grievance redressal mechanism



## Employment generation

- Regulating the tours & service provider through registration & identification
- diversification of employment through Skill development, schemes like Skill India, digital india mission

## Rebrand the state as heaven of tourism

- By incorporating influential people of the state
- highlighting the historical important places
- Gender sensitivity through women police & quick justice delivery
- motivating & influencing citizen to treat the tourist as a guest
- proper grievance redressal & strict punitive action.

tourism is key to ensure Sustainable development, Reduce poverty & ensure livelihood



Don't write anything in the margin (इस स्थान में कुछ न लिखें)

Q. Right? TWS

10. A private company has proposed a large-scale hydel power project to tap the potential of a fast-flowing river in a state predominantly occupied by indigenous tribal groups. The state is backward and badly needs funds for socio-economic development. The state government is deliberating on the issue and is yet to take a final decision on the matter. While the project is expected to generate substantial revenue and employment, it will submerge the surrounding areas eventually displacing the tribals. Another issue of concern is that the tribal community regards this land and the river as sacred and integral to their cultural heritage. Thus, the tribals are not in favour of going ahead with the project and are already protesting against it. Their leader has threatened to initiate a hunger strike if the government goes ahead with the project. This has caught the attention of the mainstream media and social activists.

but if you

Based on the information given above, answer the following:

- Identify the stakeholders involved in the case and their respective interests.
- Keeping in mind the issues involved, how can differing interests be reconciled for ensuring sustainable development in the area? (20)

एक निजी कंपनी ने मुख्यतः देशज आदिवासी समूहों की आवादी वाले राज्य में एक तेज बहाव वाली नदी से प्राप्त संभावनाओं का दोहन करने के लिए एक बृहद् जल विद्युत परियोजना का प्रस्ताव दिया है। यह राज्य पिछड़ा है और इसे सामाजिक-आर्थिक विकास हेतु अत्यधिक धन की आवश्यकता है। राज्य सरकार इस मुद्दे पर विचार-विमर्श कर रही है और इस प्रकरण पर अभी अंतिम निर्णय लेना शेष है।

जहां इस परियोजना से पर्याप्त राजस्व और रोजगार सृजन की आशा है, वहीं इससे आस-पास के क्षेत्र जलमग्न हो जाएंगे, जिससे अंततः आदिवासियों को विस्थापित होना पड़ेगा। चिंता का एक और मुद्दा यह है कि आदिवासी समुदाय इस भूमि तथा नदी को पवित्र एवं अपनी सांस्कृतिक विरासत के लिए अभिन्न मानते हैं। इस प्रकार, आदिवासी इस परियोजना को आगे बढ़ाने के पक्षधर नहीं हैं और पहले से ही इसका विरोध कर रहे हैं। उनके नेता ने सरकार द्वारा इस परियोजना को आगे बढ़ाए जाने की स्थिति में आमरण अनशन आरंभ करने धमकी दी है। इसने मुख्यधारा के मीडिया और सामाजिक कार्यकर्ताओं का भी ध्यान आकर्षित किया है। उपर्युक्त जानकारी के आधार पर, निम्नलिखित प्रश्नों के उत्तर दीजिए:

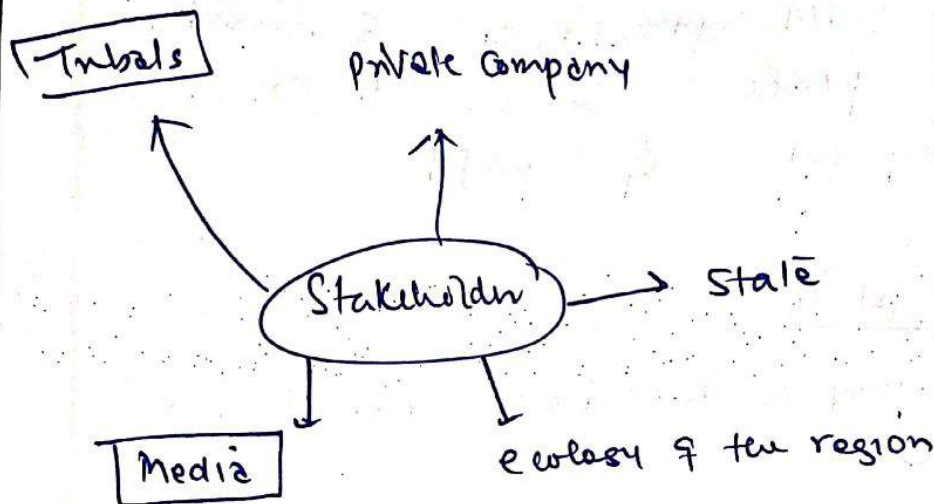
- इस प्रकरण में सम्मिलित हितधारकों और उनके संबंधित हितों की पहचान कीजिए।
- सम्मिलित मुद्दों को ध्यान में रखते हुए, क्षेत्र में संधारणीय विकास सुनिश्चित करने हेतु विभिन्न हितों के बीच कैसे समन्वय स्थापित किया जा सकता है?

The present case pertains to a case of displacement threatening the social, cultural

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of economic livelihood of tribal



Respective interest

Tribals: to ensure that their right of the tribal are upheld  
 - livelihood of tribal are not affect  
 - hence the developmental project need to be stopped.

State → As a backward state needs funds to ensure socio-economic development but without alienating Tribal right.

private company

↳ Build hydro project & invest in the place so as to create employment & profit

Ecosystem

↳ may be threatened due to the project

Media

↳ Highlight the protest which may lead to loss of reputation of state

Q-1 (b)

Issue involved

Right of Tribal : to their cultural heritage, land & livelihood

Employment creation → which needed for the backward region

Displacement → which may cause



alienation, protest & poverty, migration

Law & order

↳ due to the protest of the Tribals  
may create Law & order situation

balancing development & Sustainability

Different interest can be reconciled  
in following ways:

(i) Tribals → ensure that the hydro  
electricity project doesn't engulf  
the surrounding

(ii) State → take the private company  
& tribal that their interest  
would be upheld

(iii) Ecosystem : Afforestation for any  
area that deforestation.

(iv) Employment & Job creation : Guarantee  
that the first priority is

given to the

Tribal

⑤ Maintain the cultural, ecological & social integrity of the region

⑥ incorporate Gram Sabha as mandated under PESA Act

2006

Development & Sustainability  
can go hand in hand and  
are mutually inclusive



11. You are posted as Superintendent of Police (SP) in a district, which has a bustling market in the district headquarters with a high footfall. The area has traditionally been occupied by street vendors and hawkers. They form an intrinsic part of the market system in the area and derive their livelihood from it. Recently, you got reports that the policemen posted in the area harass the hawkers and also extort 'hafta' - a weekly bribe - from them despite complying with the laws. It has been brought to your notice that while those who comply with this arrangement are allowed to carry on with their daily operations, those who do not are being evicted from the market area. In the process of eviction, they are even physically assaulted and their saleable items are often confiscated and destroyed. As a result, some street vendors have been staging protests against the local administration in the market and have blocked the normal market passage. They have also threatened to intensify their protest over a period of time. The local police, however, has been in denial of any such wrong doings and argue that they are merely removing illegal encroachments, which were causing traffic jam in the area. In this situation, answer the following:

(a) Mention the stakeholders and ethical issues involved in the case.

(b) As the Superintendent of Police, what course of action would you adopt for diffusing the tensions in the area? Also, suggest some policy recommendations, which will help resolve the issues in the long-term. (20)

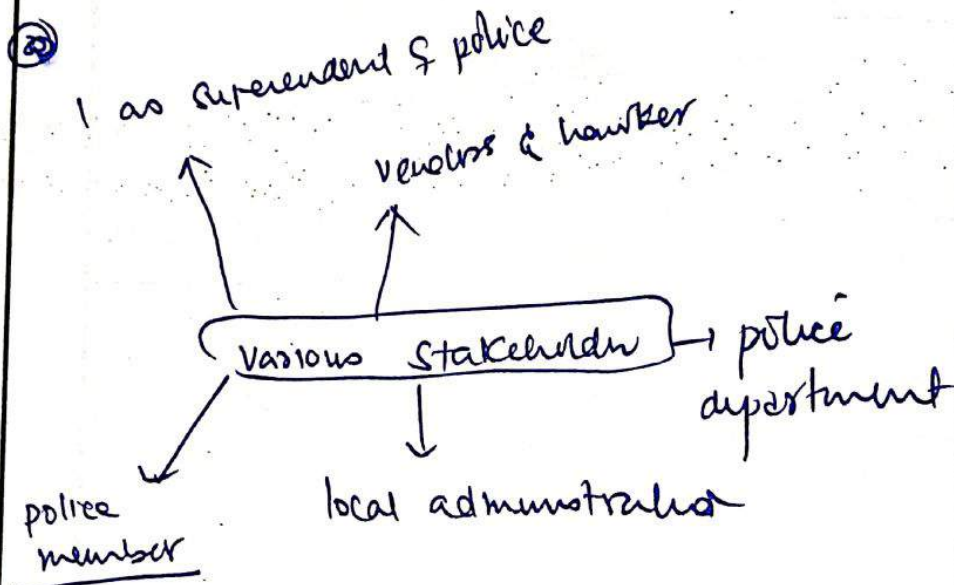
आप एक ऐसे जिले में पुलिस अधीक्षक (SP) के रूप में पदस्थापित हैं, जिसके जिला मुख्यालय में भारी आवाजाही वाला व्यस्त बाजार है। इस क्षेत्र में पारंपरिक रूप से पटरी दुकानदारों और फेरीवालों का कब्जा रहा है। पटरी दुकानदार और फेरीवाले, क्षेत्र में बाजार प्रणाली का स्वाभाविक भाग हैं तथा इससे अपनी आजीविका चलाते हैं। हाल ही में आपको सूचना मिली है कि क्षेत्र में तैनात पुलिसकर्मी कानूनों का पालन करने के बावजूद फेरीवालों को परेशान करते हैं और उनसे 'हफ्ता' (साप्ताहिक रिश्वत) भी वसूलते हैं। आपके संज्ञान में लाया गया है कि इस व्यवस्था का अनुपालन करने वाले लोगों को अपने दैनिक कार्य करने की अनुमति है, जबकि अनुपालन न करने वाले लोगों को बाजार क्षेत्र से वेदखल किया जा रहा है। वेदखली की प्रक्रिया में, यहां तक कि उन पर शारीरिक रूप से हमला भी किया जाता है और उनकी पण्य वस्तुओं को प्रायः जब्त कर लिया जाता है और नष्ट कर दिया जाता है। परिणामस्वरूप, कुछ पटरी दुकानदार स्थानीय प्रशासन के विरुद्ध बाजार में विरोध प्रदर्शन कर रहे हैं और उन्होंने बाजार का सामान्य मार्ग अवरुद्ध कर दिया है। उन्होंने समय वीतने के साथ अपना विरोध और तेज करने की भी धमकी दी है। हालांकि, स्थानीय पुलिस ऐसे किसी भी गलत कार्य से इनकार करती है और तर्क देती है कि वे केवल अवैध अतिक्रमणों को हटा रहे हैं, जो क्षेत्र में ट्रैफिक जाम का कारण बन रहे थे। इस स्थिति में, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) इस प्रकरण में सम्मिलित हितधारकों और नैतिक मुद्दों का उल्लेख कीजिए।

(b) एक पुलिस अधीक्षक के रूप में, क्षेत्र में तनाव को कम करने हेतु आप क्या कार्रवाई करेंगे? साथ ही, कुछ नीतिगत अनुशंसाओं के भी सुझाव दीजिए, जो दीर्घावधि में इन मुद्दों का समाधान करने में सहायता करेंगे।



② Present case pertains to allegation of mistreatment of vendor & hawkers by police & extraction of bribery from the poor vendor.



ethical issue involved

① Rule of law

↳ violation by the police men

② Right of life

& occupation → disturbed due to the eviction, bribery & violence.

③ Reputation of police:

to misbehaviour of At stake due to some of his

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For Nongjai Mohd Ali Akram Shah(akramnongjai@gmail.com)



member

Law & order

↳ disturbed due to the protest  
of the angry vendor

(b) As a Superintendent of police;

- First of all I would investigate the  
allegation

- Secondly, I would take into confidence  
of the people by allaying any  
fear & reassuring that any  
instance of misbehaviour would be  
intolerated

→ Ensuring that in case of any  
wrongdoing, breaching etc → the  
perpetrator would be made to return  
the contested item & money.

### disciplinary action

↳ Any wrongdoing to wouldn't be tolerated no matter what  
→ Suspension & departmental punishment would be constituted at earliest

→ The vendor would be provided with a grievance redressal mechanism to enable them to complain in case of any repetition.

### Policy Recommendation

- (i) Registration of vendor so as to enable identification
- (ii) upholding the rule of law & law & order
- (iii) Modernisation of police & Smart Strategic



(iv) indoctrination of ethical values  
through education & training

An incorruptible police is key  
to ensure that law & order  
is ensure & welfare of the  
society upheld.

12. A mid level manager in a food and beverages firm has been assigned the responsibility to deal with tensions arising in a rural area between the firm and the local farmers. These farmers supply the company with bananas, which are used exclusively by the company in its niche products. The core banana plantations are growing a variety developed by the firm. The issue revolves around the perceived violation of company's IPR as many of the farmers in the neighbouring areas have also started growing the same variety of banana. It is suspected that the farmers with whom the company had a contract have shared the breed with others in the region. The legal department of the firm is of the opinion that a legal complaint against the farmers is the only way to protect the IPR of the company. It would also set a precedent for the future. However, many in the firm also believe that such a step would escalate the matter.

In such a scenario, identify the key issues to be addressed. What measures would you suggest to deal with these issues? (20)

खाद्य एवं पेय पदार्थ से संबंधित एक फर्म के मध्यवर्ती स्तर के एक प्रबंधक को फर्म और स्थानीय किसानों के बीच ग्रामीण क्षेत्र में उत्पन्न होने वाले तनावों से निपटने का उत्तरदायित्व सौंपा गया है। इन किसानों द्वारा कंपनी को केले की आपूर्ति की जाती है, जिनका विशेष रूप से कंपनी द्वारा अपने आला (उच्च दर्जे के) उत्पादों में उपयोग किया जाता है। केले के बागानों में उक्त फर्म द्वारा विकसित एक किस्म उगायी जा रहा है। मुख्य मुद्दा कंपनी के IPR के कथित उल्लंघन के इर्द-गिर्द है क्योंकि पड़ोसी क्षेत्रों के कई किसान भी केले की यही किस्म उगाने लगे हैं। यह संदेह व्यक्त किया गया है कि जिन किसानों के साथ कंपनी का अनुबंध था, उन्होंने क्षेत्र के अन्य लोगों के साथ यह किस्म (ब्रीड) साझा की है। फर्म के विधि विभाग का विचार है कि किसानों के विरुद्ध कानूनी शिकायत ही कंपनी के IPR की रक्षा करने का एकमात्र उपाय है। यह भविष्य के लिए भी एक पूर्व उदाहरण स्थापित करेगा। हालांकि, फर्म के कई लोगों का यह भी मानना है कि इस प्रकार के कदम से मामला और आगे बढ़ेगा।

ऐसे परिदृश्य में, संबंधित किए जाने वाले प्रमुख मुद्दों की पहचान कीजिए। इन मुद्दों से निपटने के लिए आप किन उपायों का सुझाव देंगे?

Present case pertains to a situation of IPR violation by the farmer that violate the terms of contract farming

Key issue

(1) IPR violation → It may leads to duplication & Spreading of the product

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which may lead to declining  
sale of niche product

### (ii) Contract farming

→ contract between the company  
and the farmer

### (iii) livelihood of farmer

may be negatively impacted if  
there is legal matter

### (iv) Reputation of Company

→ may be negatively impacted  
if pursuance of legal measures  
as people might perceive it as  
anti people.

### Measures

→ firstly take the stock of  
the effect of the IPR rules

of regulation

Secondly investigate the impact of the violation on the company itself

thirdly, the farmer might have transfer of without much awareness of its implications

Reputation: pursuance of legal measure may have negative impact on Company image

Employment of farmer may be lost & business may be affected

Thus, the following steps:

- (i) make sure that Contract of the farmer is given with subjectivity
- (ii) take into farmer, & civil society



Govt to warned that any violation again wouldn't be tolerated

(iv) Encourage farmer education regarding the implication of such behaviour

Any legal measures should be the last resort as probability of collective action against difficult

Development / Business shouldn't be about profit maximisation alone. It should ensure welfare of all stakeholders involved

13. You have recently been posted as a probationary officer in the District Magistrate's office in a tribal district. During one of the fieldtrips, while interacting with the tribals, you come to know about a private company, established a few years back, which has transformed their lives. The company, using the traditional knowledge of tribals, had launched a series of products and provided numerous livelihood opportunities to the tribals. Upon further enquiry, you come to know that while the lives of tribals had indeed improved, the distribution of profits however, has been quite disproportionate. The company has seen a huge growth in its operations and its owners have amassed huge wealth. It is also planning to file for IPR, which may further hinder the interests of the tribals.

You feel that tribals have been left short changed and there has not been an equitable sharing of benefits arising out of the use of their resources. When you tried to approach the Gram Sabha and voice your concerns, the tribals requested you not to intervene as they do not have any alternatives. They also argue that governments in the past have failed to protect their interests.

Given the situation, answer the following:

(a) Identify the different stakeholders and their interests involved in this case.

(b) Present a case to convince the District Magistrate for the need of government intervention in the situation. (20)

आपको हाल ही में एक जनजातीय जिले में जिला मजिस्ट्रेट कार्यालय में एक परिवीक्षाधीन अधिकारी के रूप में पदस्थापित किया गया है। एक क्षेत्र भ्रमण के दौरान, आदिवासियों से बातचीत करते हुए, आपको कुछ वर्ष पूर्व स्थापित एक निजी कंपनी के बारे में पता चलता है, जिसने उनके जीवन का कार्यापलट कर दिया है। आदिवासियों के पारंपरिक ज्ञान का उपयोग करते हुए, कंपनी ने उत्पादों की एक शृंखला आरंभ की थी और आदिवासियों के लिए आजीविका के कई अवसर उपलब्ध कराए थे।

अधिक पूछताछ करने पर, आपको पता चलता है कि जहां आदिवासियों के जीवन में वास्तव में सुधार हुआ है, वहीं लाभ का वितरण अत्यंत असंगत (अननुपातिक) रहा है। कंपनी के परिचालनों में भारी वृद्धि देखी गई है और इसके स्वामियों ने अत्यधिक धन-संपत्ति अर्जित की है। कंपनी IPR भी फाइल करने की योजना बना रही है, जो आदिवासियों के हितों में आगे बाधक भी बन सकता है।

आप अनुभव करते हैं कि आदिवासियों को वंचित रखा गया है और उनके संसाधनों के उपयोग से उत्पन्न होने वाले लाभों का एक समान वंटवारा नहीं हुआ है। जब आपने ग्राम सभा से संपर्क करने और अपनी चिंताओं से उन्हें अवगत कराने का प्रयास किया, तो आदिवासियों ने आपसे हस्तक्षेप न करने का अनुरोध किया, क्योंकि उनके पास और कोई विकल्प नहीं है। उनका यह भी तर्क था कि अतीत में सरकारें उनके हितों की रक्षा करने में विफल रही हैं।

इस स्थिति को देखते हुए, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) इस प्रकरण में सम्मिलित विभिन्न हितधारकों और उनके हितों की पहचान कीजिए।



(b) इस स्थिति में सरकारी हस्तक्षेप की आवश्यकता है, जिला मजिस्ट्रेट को यह समझाने हेतु प्रकरण प्रस्तुत कीजिए।

(a)

various stakeholders involves;

(i) Tribal

(ii) private company

(iii) I as a probationary officers

(iv) The state government.

Interest involves

(i) Tribal → their livelihood & overall welfare.

(ii) private company

↳ profit maximisation & even planning to file IPR.

(iii) I as an officer: ensure that the interest of the tribal are not violated & fair & reasonable distribution of resource allocation.

(iv) State government: ~~ensure~~ <sup>ensure</sup> the interest of the tribal & deliver

The goal of good governance.

(b).

→ In order to convince the district magistrate.

→ (i) first I would conduct an official investigation

(ii) prepare a detail report on the discriminatory & predatory nature of resource allocation and profit sharing

(iii) As the private company behaviour & conduct violative of forest right Act, Biological diversity Act etc.

(iv) Convince the ~~district~~ district magistrate about the long



term consequences in the light  
of the attempt to file for  
EPR

(DN) As the goal of public service  
includes that there is no violation  
of right & interest of the  
tribals.

Thus in light of the above evidence  
it is imperative upon the  
administration to perform its  
task of protecting the rights  
of tribals.

- (i) Approach the tribal and  
convince about the seriousness  
of the case
- (ii) incorporate & build confidence  
through involvement of tribal  
leaders
- (iii) Warn the Company & take

Legal measures to ensure  
that fair shares is distributed.

Upholding the interest of tribal  
is indispensable for ensuring  
development with social, ethical  
& environmental motives.



14. Various studies have found out that cases of depression and mental illness have increased exponentially in the recent past. Also, in the age group of 15-30 years this problem is further pronounced. Furthermore, the rising trend of suicides in this age group has been attributed to depression.

Given the situation, answer the following questions:

(a) Present an ethical critique of the prevalent societal attitude towards mental illness.

(b) Given the magnitude of the problem among younger generation/young adults, analyse the role of the following:

i. Parenting

ii. Social Media

iii. Video Games

(20)

विभिन्न अध्ययनों से पता चला है कि हाल के दिनों में अवसाद और मानसिक रोगों के मामले तेजी से बढ़े हैं। साथ ही, 15-30 वर्ष के आयु वर्ग में, यह समस्या और स्पष्ट है। इसके अतिरिक्त, इस आयु वर्ग में आत्महत्या की बढ़ती प्रवृत्ति के लिए अवसाद को उत्तरदायी ठहराया गया है।

इस स्थिति को देखते हुए, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) मानसिक बीमारी के प्रति प्रचलित सामाजिक अभिवृत्ति की नीतिशास्त्रीय आलोचना प्रस्तुत कीजिए।

(b) युवा पीढ़ी/युवा वयस्कों के मध्य इस समस्या की भयावहता को देखते हुए, निम्नलिखित की भूमिका का विश्लेषण कीजिए:

i. परवरिश (Parenting)

ii. सोशल मीडिया

iii. वीडियो गेम

present case pertain to a situation  
of increasing case of loneliness, depression  
mental illness & rising case of  
suicide among young group.

P.T.O.

(a)

↳ Mental illness is a disease  
 & has to be treated as such but  
 unfortunately in our society  
 attitude toward mental illness  
 is worroysome!

(i) Stereotype

↳ Stigma attached to the  
 mental illness make it worse  
 so Stereotype accentuate the  
 issue of mental illness

(ii) Gout

↳ the government often focus on  
 primary and secondary illness  
 and as such it is often  
 neglected.

(iii) Support

↳ the support to mental illness



is poor and often non-existent to say the least.

Stigma

↳ Stigma attached to it means it is difficult to come out and look helps.

discrimination

↳ often discriminated in job, education, etc.

declining social connectivity & social solidarity driving people to loneliness & depression

(b)→

Young people are most vulnerable to mental illness, depression & suicide. So the Role of:

(A) parent : parent are the first

Interphase of youth. Parent need to be proactive about the lifestyle, the kind of friendship, nature of attachment etc.

Further, parent has to developed better communication with their children, uphold their self esteem & encourage & support them whenever they need. They need to treat with kindness, love & Compassion

## Social media

Positively → It can enable building social capital & friendship that can built trust, happiness & understanding

Negatively → social media can accentuate depression through



lowering of self esteem, depression  
loneliness etc.

Social media can be used as  
a tool to sensitise kids about  
the problem of depression

### Videos Games

Video Games can increase  
depression through lack of social  
contact, friendship etc.

further, detachment leads to  
isolation & vicious cycle of depression

Violent videogames often drive  
people to criminal act & suicide  
as seen in Sandy Hook shooting  
USA

Thus, we need to change our  
attitude towards mental  
health & treat it as diseases.

3. (b) So long as you do not achieve social liberty, whatever freedom is provided by the law is of no avail to you. B.R. Ambedkar (10)

जब तक आप सामाजिक स्वतंत्रता प्राप्त नहीं कर लेते, तब तक कानून द्वारा प्रदत्त स्वतंत्रता का आपके लिए कोई मायने नहीं है - डॉ. बी. आर. आम्बेडकर

According to B.R. Ambedkar, political right is of no use if we do not have social & economic justice.

Social liberty means society where everyone is treated alike irrespective of their religion, race, custom etc.

Today context

→ Women has equality from Constitution but due to patriarchy they are treated as second class citizen

→ Evils of Communalism → even though Constitution provide for equality, secularism but orthodoxy, bigotry,



history make it impossible to realise

Casteism

↳ end of casteism  
of society through  
prohibit

Untouchability

penetrate all sphere  
constitution

For example, Ram is a sickle seller  
with no social security & Sita is a  
rich upper caste woman. Though they  
vote together but in society their  
status are sharply different.

Thus, we need social liberty that  
act as:

- (i) Equality → inequalities in terms of  
income, race, religion minimised
- (ii) Social security → minimum standard
- (iii) Minimum wage → S.W. that turn  
is minimum standard

A citizen would be empowered only  
when there is social liberty in  
addition to political justice.