



GENERAL STUDIES (Test Code : 423)

Name of Candidate

NIRHI GUPTA

Registration No.

5810

Schedule

Module

Place

RN

Time

Date

28/Nov/2014

Classroom

Distance Learning

Classroom & Distance Learning

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
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Total Marks Obtained

Remarks:

Signature of Examiner

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, ID Number and Test Code).
उत्तर-पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक नाम आदि।)
- There are TWENTY-FIVE questions printed both in HINDI and in ENGLISH.
इसमें पच्चीस प्रश्न हैं तथा हिन्दी और अंग्रेजी दोनों में छपे हैं।
- All questions are compulsory.
सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपकी प्रवेश-पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यू.सी.ए.) पुस्तिका के मुख-पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेगा।
- Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.
उत्तर-पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसका अंश को स्पष्ट रूप से काटा जाना चाहिए।

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GENERAL STUDIES (Test Code : 423)

Overall Macro comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

All The Best

Section A

Answer the following questions in not more than the word limit specified for each in the parenthesis

1. 'Probity and efficiency need not necessarily be mutually exclusive sets'. Comment on the above statement and substantiate your stand with examples. (150 words)

10

'सत्यनिष्ठा एवं कार्यक्षमता का पारस्परिक अन्वय समुच्च्य होना आवश्यक नहीं है।' उपरोक्त कथन पर टिप्पणी करें एवं उदाहरणों के साथ अपने दृष्टिकोण की अभिव्यक्ति करें।

Probity & Efficiency are the two hands of a public officer. They are complementary and are not necessarily mutually exclusive.

A true public servant, an effective leader will always have the right balance of the two. Probity will help civil servant in being ethical in conduct, ensuring the right path, being committed to duty, being fair and devoted to service. It will ensure that public servant is free from malaise & corruption and is working in the framework of rule of law.

efficiency on the other hand
will make him being
perfect in his planning,
execution and implementation.
It requires hardwork, intelligent
mind and commitment to work.

Efficiency is brain & intellect
and Probity is internal
ruled by conscience. It is
mix of both which makes
successful leaders like
E-Shreedharan (Petro 1990) and
people like Justice J.S. Verma.
~~They are~~

who had
the right conduct and
efficient working and has
inspired many by their actions.

2. 'Code of conduct must be imbibed rather than enforced'. Discuss. (150 words) 10
आचार संहिता थोपी नहीं बल्कि आत्मसात की जानी चाहिए। चर्चा करें।

Code of conduct are the set of some ~~so~~ standards, rules & norms which are to be followed by people in an organisation. ~~It is~~ enforcing that code of conduct.

This will be effective and will be implemented & followed by one and all only when it is inculcated.

and inculcated as values rather than being enforced.

Enforcement requires external party to force people somehow to stick to the code of conduct but it will be difficult and ineffective to monitor everyone & ensuring compliance etc.

On the other hand, if the values being reflected in code of conduct are inherently inculcated in the people then it will be an internal enforcement by the person and individual will take one's own responsibility.

Thus such conduct should necessarily come from within people to be effective in its application.

3. Can conscience take precedence over rules and regulations as a source of ethical guidance? Narrate an incident from your life where you followed your conscience as a source of ethical guidance instead of rules. (150 words) 10

क्या नैतिक निर्देशन के स्रोत के रूप में विवेक, नियमों व विनियमों पर वरीयता प्राप्त कर सकता है? अपने जीवन की किसी ऐसी घटना का वर्णन करें जब आपने नैतिक निर्देशन के स्रोत के रूप में नियमों के स्थान पर विवेक का पालन किया हो।

Conscience is the most important phenomenon guiding our ethical practice.

All ethical guidance are somehow matter of conscience and rules & regulations are just for the standardisation of the task and to ensure do's & don'ts.

But rules & regulations are for abstract situations only. It is impossible for to make rules for every situations as not everything can be strictly predicted.

Rules & Regulations can be made for day-to-day

routine work guidance

But conscience will be present when rules & regulations don't work in exceptional situation. In fact they may backfire. In such exceptions - conscience guides our actions.

In my school, the rules & regulations say that you can't step out of the school gate once you before the leaving time. However once I saw a lady fell ~~the~~ unconscious on the ground and I along with security guard rushed to help her though it was violation of rule ~~by~~ but my conscience helped me in conducting that action.

4. "To see what is right and not do it, is want of courage" – Confucius. Discuss the importance of this statement in the context of public service. (150 words) 10
- "क्या सही है यह देखना और उसे नहीं करना, साहस की कमी है"-कॉन्फ्यूशियस। नागरिक सेवा के संदर्भ में इस कथन के महत्व पर चर्चा करें।

The ethical actions and the right conduct demands at time lot of courage to pursue them.

In public service - there are situations when the public servant keep ~~in~~ eyes closed to the right and don't undertake the right action owing to the fear

The fears of losing a good posting, fear of transfer, fear of harassment - fear of ~~unnecessary~~ hostilities of the ruling political class etc.

Such fears overpower the ethical conduct, the right conduct of the public servant and he ~~often~~ knowingly don't follow the right course of action. - This implies the lack of courage. Courage is needed to be an ethical public servant who don't get intimidated by fears and do what he ought to do!

In public service, dedication to duty & selfless service of people are signs of courage.

5. 'Laws are social norms codified'. Do you agree? Give a few examples to substantiate your answer. (150 words) 10

"कानून सामाजिक आदर्शों का संहिताकरण है"। क्या आप सहमत हैं? अपने उत्तर की अभिप्राति हेतु कुछ उदाहरण दें।

The society's beliefs, norms and principles if codified get reflected in the laws of the nation.

Laws are made by the people of society and what are basic norms of society gets reflected in the laws made to govern that society.

In Indian context, there is general tolerance, unity & diversity is always promoted which has led to formation of laws like Fundamental Rights of preaching one's religion. Laws has made India a secular nation because society has always adopted norms of mutual respect of all religions.

Similarly ~~in~~ the norms
of liberty, mutual brotherhood
get codified in Right to life
and Preamble of Constitution etc.

On the other hand - & certain
laws where society don't believe
in any norm of same sex
relationship then laws
like ~~the~~ Criminalising gay sex
~~and~~ Section 377 will
prevail.

In ~~country~~ countries
where societies have been
comfortable with same gender
relationship, the laws have
been made allowing it.

Thus laws are misor
to the societies' beliefs &
values.

6. (a) You are DM of a district where there exists a strong negative attitude towards girl's education among the people. How will you bring about a change in this negative attitude? (100 words)

5

आप एक ऐसे जिले के जिलाधिकारी हैं जहाँ बालिका शिक्षा को लेकर लोगों की प्रवृत्ति नकारात्मक है। आप इस नकारात्मक प्रवृत्ति में किस प्रकार परिवर्तन लाएंगे ?

To bring a change in the negative attitude of people towards girl's education then the people would be explained the benefits of girl's education, they must be convinced of the advantages of it.

separate schools will be opened and other necessary

steps will be taken
once the attitude (negative)
of people is understood &
the reason's driving them
~~like so~~ would be
hit to.

Successful ladies
~~sets~~ as role models will
be shown to motivate people.

Small groups of volunteer
will be made to allay
the fears of people and
convince them on the
women's education.

People sending daughter
to school would be publicly
awarded under various
schemes of Government of
India.

6. (b) "Relativity applies to physics, not ethics"-Albert Einstein. Comment. (100 words)

5

"सापेक्षता भौतिकता पर लागू है, नैतिकता पर नहीं"—अल्बर्ट आइंस्टीन। टिप्पणी करें।

The Ethical Code of conduct is not relative and is not dependent on time & situation or place or circumstances.

Ethics are absolute and are followed in all situations. Since these are the norms ruling character of the person and character would be the same and is expected to be the same at all places & situations.

Thus physics may be relative according to different mechanisms & presence of different atmosphere but it doesn't apply to Ethics. They are omnipresent & absolute.

6. (c) Explain why it is important for a good leader to be Emotionally Intelligent. (100 words)

एक अच्छे नेतृत्वकर्ता (मार्गदर्शक) के लिए भावनात्मक समझदारी क्यों आवश्यक है, वर्णन करें।

A Good leader must be Emotionally Intelligent as only emotionally intelligent person will be able to seek better participation of people. He will be able to steer a good team. He will be able to motivate people and would enhance the

the capacities of people
without enhancing resources.

Emotionally Intelligent person
will be able to reduce
conflict at work and will
minimise job stress.

He will create better
work environment and
would be able to secure
co-operation of people thus
leading to a better team
work & efficient output.

This is what is expected out
of a leader & hence he must
be emotionally intelligent.

7. Indian education system needs to be reinvigorated to inculcate moral values and promote ethical conduct. Do you think indigenization of our education system can promote the same? (150 words) 10

नैतिक मूल्यों के समावेश एवं नैतिक आचार को प्रोत्साहित करने हेतु भारतीय शिक्षा पद्धति को पुनर्जीवित करने की आवश्यकता है। क्या आप ऐसा समझते हैं कि हमारी शिक्षा प्रणाली का स्वदेशीकरण इसे प्रोत्साहित कर सकता है?

Educational Institutions are the builders of character of individuals when they are at nascent stage of ~~be~~ character building.

They are the ~~store~~ how temples of learning of moral values and ethical conduct in life.

Indigenization of our education system is not the blanket solution. In fact, it is the teaching of moral values & conduct in the schools which is important.

~~The~~ Imbibing values of honesty, courage, truthfulness, generosity, helpfulness, Integrity etc don't require that schools are nationalised but what is required is that curriculum of schools must teach them, must ensure such character-building.

We just need to enforce in all schools of the country that right value education is strictly adhered to.

8. What do you understand by Civil Services neutrality? Why is neutrality one of the most important foundational values for a civil servant? (150 words) 10

सिविल सेवाओं की निष्पक्षता से आप क्या समझते हैं? एक सिविल सेवक के लिए निष्पक्षता सर्वाधिक महत्वपूर्ण आधारभूत मूल्यों में से एक क्यों है?

Civil Services Neutrality means that a civil servant will not be ~~for~~ influenced, or not being biased in discharging of his duties and will be guided by principles of justice, fairness & equality.

It means he will be free from any parochial interests and would remain dedicated to the service without any personal affiliation or bias towards any particular political leadership.

Neutrality is one of the most important quality of the of a civil servant as only then he would be committed to rule of law and would do his duty in right conduct without any ill will, fear or favour.

~~It is~~ It is the guiding light and would check that civil servant is impartial, fair & just.

9. Explain how corruption devours the very concept of good governance and slowly eats away the good in the society. (150 words) 10

भ्रष्टाचार सुशासन की संकल्पना एवं समाज की अच्छाइयों का धीरे-धीरे कैसे भक्षण करता है, विस्तार से बताएं।

Corruption corrodes away the moral fabric of the society. It infects the system's health with diseases.

Corruption leads signals the fall of values and devaluation of ethics and thus leads to ~~the~~ governance standards crumbling.

Ethics and ^{good} governance are related to each other and corruption ruins this and the linkage is reversed.

A corrupt society will not value rule of law, equality, public service, democratic rights, fairness & equity would be compromised - & such a society

can never become a
good society and thus
it will make good
governance into bad
governance.

Corruption would
make the ~~the~~ leakages
in the governance line
and a day will come
that entire governance
will be seeped away.

10. 'Adhering strictly and blindly to the rules and procedures is missing the wood for the trees'. Discuss the relevance of the above statement in the context of public service delivery in India. (150 words) 10
- 'नियमों एवं प्रक्रियाओं का कड़ाई से और बिना देखे पालन करना वृहद् परिदृश्य के प्रति अनभिज्ञता दर्शाता है।' भारत में लोक सेवाओं के निष्पादन के संदर्भ में उपर्युक्त कथन की प्रासंगिकता पर चर्चा करें।

The rules & procedures are the sources of guide which are necessary to streamline the routine functions and would guide the right course of action and hence order will be maintained. They help in preventing chaos & promote the discipline and orderliness in a system.

However the strict rules & procedures should be strictly enforced - which is good but it shouldn't be blindly enforced.

In a humane society - the rules & procedures can't guide all situations and all behaviours.

There are certain ~~the~~ emergencies & exceptions when sticking to rules & beds can produce ~~refers~~ negative results.

For example saving someone's life vs waiting for police investigation first.

In certain cases conscience must be used to guide the action and rules & procedures must be dropped.

The Rules & procedures are to bring benefits to all, if they are backfiring in such cases they must not be blindly enforced.

11. In framing a government, which is to be administered by men over men, the greatest difficulty lies firstly in enabling the government to control the governed; and in the next place to oblige it to control itself. Comment w.r.t. accountability of public service in India. (150 words) 10

व्यक्ति के ऊपर व्यक्ति द्वारा शासन करने वाली एक सरकार के गठन में सबसे बड़ी समस्या सर्वप्रथम सरकार को इस योग्य बनाने की होती है कि वह शासितों पर नियंत्रण कर सके; और इसके बाद स्थान आता है स्वयं को नियंत्रित करने हेतु इसे बाध्य करने का। भारत में सार्वजनिक सेवाओं की उत्तरदायिता के परिप्रेक्ष्य में टिप्पणी करें।

The government while setting up a Central, Command and Communication network creates multiple levels of hierarchies and this leads to men being administered by men. But such

In such a situation difficulty of imposing accountability is encountered.

The wrongs in the system are being passed like a buck to the seniors on juniors & vice-versa.

This accountability enforcement is the need of any good governance structure.

It ensures the strict enforcement of rule of law and grievance redressal of public.

It helps in maintaining a responsible institution & a well governed state.

Thus, accountability is that essential pillar without which the institution of state will ^{crumble} ~~crumble~~ down.

12. Rabindranath Tagore's philosophy is a blend of idealist and humanist approach in which thoughts of naturalism, pragmatism and individualism are also reflected. Comment. (150 words) 10

रविन्द्रनाथ टैगोर के दर्शन में आदर्शवादी एवं मानवतावादी दृष्टिकोण का समावेश है, जिनमें प्रकृतिवाद, यथार्थवाद एवं व्यक्तिवाद के विचार भी प्रतिबिम्बित होते हैं। टिप्पणी करें।

Rabindranath's Tagore's philosophy
is a blend of idealism &
humanism. Hence he
has always propagated
the idea of a
just, fair, & humane society.
He has always pictured
a society where rights

of the individuals get the utmost superiority. Where human life is valued and made good.

His approach is beautified by the application of ~~the~~ thought of nature & man's relationship, has been enforced.

He has advocated to be with in ~~positive~~ sync & with harmony with nature

He has been practical in his approach and has always inspired men for the right course of action, to exemplify the best traits of humanism - to spread the

message of peace, love
and brotherhood everywhere

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

13. Shalini works in the Human Resource Department in a Marketing firm. Marketing job entails a lot of travel, and accordingly the firm provides for many perks. She finds that some employees engage in activities such as getting doctor's appointment during office hours, making personal phone calls, using office computer and Internet for personal reasons. As a new employee, she finds this behaviour unethical but her colleagues tell her that since the employees tend to spend so much of their weekday hours on the job, it is all right to engage in some personal work.

Consider the following options and evaluate them:

- (a) Strict monitoring of the employees for such unethical behaviour.
- (b) Ignoring this issue altogether.
- (c) Dismissing the employees who are found to be engaged in such activities on a regular basis.
- (d) Reporting the matter to the Departmental head.
- (e) Issuing warning to the employees.

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शालिनी एक विपणन (मार्केटिंग) फर्म के मानव संसाधन विभाग में कार्य करती है। मार्केटिंग का कार्य होने कारण उसके कार्य में काफी यात्राएं शामिल हैं, इसलिए फर्म के द्वारा उसे विभिन्न अनुलाभ प्रदान किए जाते हैं। वह पाती है कि कार्यालय समय के दौरान कुछ कर्मचारी डॉक्टर से मिलने का समय लेने, व्यक्तिगत फोन कॉल या कंप्यूटर व इंटरनेट का प्रयोग नींद उपयोग के लिए करना, जैसे क्रियाकलाप करते हैं। एक नई कर्मचारी के नाते वह इन कार्यों को अनैतिक पाती है, लेकिन उसके सहकर्मी उसे बताते हैं कि चूंकि कर्मचारी सप्ताह का ज्यादातर समय कार्यालय कार्य में व्यतीत करते हैं, इसलिए कुछ व्यक्तिगत कार्यों में लिप्त होना गलत नहीं है।

निम्न विकल्पों का विचार करें व उनका मूल्यांकन करें-

- (क) ऐसे अनैतिक व्यवहार हेतु कर्मचारियों की कड़ाई से निगरानी
- (ख) मुद्दे की पूरी तरह अनदेखी करना
- (ग) नियमित रूप से ऐसे कार्यों में लिप्त पाए जाने वाले कर्मचारियों को नौकरी से हटाना
- (घ) विभागाध्यक्ष को मुद्दे से सम्बन्धित प्रतिवेदन भेजना
- (ङ) कर्मचारियों को चेतावनी देना

The problem here is of the employees unethical behaviour of using official time for personal reasons and on other hand there is stiff job and long working hours of employees.

In the given context,

Option 1

Strict monitoring of the employees for such unethical behaviour will be a step towards increasing vigilance and maintenance of ethical norms and ensuring compliance but such a step will lead to lot of time consumption. However how can anyone monitor employees when they are out on work. It is practically difficult. The ethical conduct must come from within the individual and it would be more effective then. We need to provide some solution to voluntary maintenance of ethical behaviour.

b) Option-2: If ignoring this issue altogether will be such keep the matters as it is. The status quo will be maintained and there will not be any improvement. The problem will remain unresolved.

c) Option-3: Dismissing the employees who are found to be engaged in such activities on a regular basis ~~will~~ will be too strict an option and would not be too beneficial when a person is caught. ~~but~~ it will not be a reformatory step. It will help in strict enforcement but this should be pursued with stricter warnings beforehand and an effective monitoring.

system at hand. The Management can use this option ~~also~~ to create a disciplined work culture ~~but~~, must be pursued on people who engage it on regular basis.

d) ~~Following~~ Reporting the matter to departmental head will ~~to~~ ensure that higher management is privy to those practices. This will lead to Management to take appropriate steps ~~and~~ but it will be a incomplete solution so matter must be pursued more vigorous if departmental head don't take action, by reporting higher management.

e) Issue warning to Employees.
It is also a step in right direction as it will caution the employees and prevent them from doing misdeeds but they must also be told of punishment in case of violations.

14. You are in charge of the rescue operations in an epidemic hit area, commanding a team of 6 medical professionals. The area is located remotely and not well connected with the nearby town through roads. It takes around 24 hours to reach the nearest district hospital, which has the required vaccines and drugs. Thousands of people have died because of the disease. The disease is contagious, though it gets transmitted only through bodily fluids and not through air. However, one of your team members has fallen sick and his condition is critical. Moreover, the team does not have the required drugs to treat him. Your team members request you to call off the operation as they are scared of the disease and want to take back the sick team-member to the hospital. At the same time, media has been portraying your efforts in a negative light.

(a) What are the options available to you?

(b) Evaluate each option and suggest the best course of action?

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आप एक महामारी पीड़ित क्षेत्र में बचाव ऑपरेशन के प्रभारी हैं और 6 चिकित्कीय पेशेवरों का नेतृत्व कर रहे हैं। क्षेत्र की अवस्थिति दूरवर्ती है और यह निकटवर्ती शहर से सड़क माध्यम से भी नहीं जुड़ा है। निकटवर्ती जिला अस्पताल, जहाँ आवश्यक दवाइयाँ एवं टीके हैं, वहाँ तक पहुँचने में 24 घंटे का समय लगता है। बीमारी के कारण हजारों की मृत्यु हो चुकी है। यह बीमारी संक्रामक है, हालांकि इसका प्रसार वायु के द्वारा नहीं बल्कि सिर्फ शारीरिक सम्पर्क से होता है। फिर भी आपके दल का एक सदस्य बीमार हो गया है और उसकी हालत चिंताजनक है। साथ ही, दल के पास उसकी चिकित्सा हेतु आवश्यक दवाइयाँ भी नहीं हैं। आपके दल के सदस्य आपसे बचाव ऑपरेशन बंद करने को कहते हैं। वे इस बीमारी से भयभीत हैं और बीमार सदस्य को अस्पताल ले जाना चाहते हैं। वहीं दूसरी ओर मीडिया आपके प्रयासों का नकारात्मक चित्रण कर रहा है।

(क) आपके पास क्या विकल्प उपलब्ध हैं?

(ख) प्रत्येक विकल्प का मूल्यांकन करें व कार्रवाई की सर्वोत्तम योजना प्रस्तुत करें।

The problem at hand is fraught with multiple challenges of rescue & relief, problem of lack of ~~health~~ ^{physical} infrastructure like roads and a fallen critical team member. All this is creating demotivating impact on other team members. Along with it, media is portraying efforts in negative light.

In such a challenging situation a very well thought of multi-pronged strategy can only work.

The options available to increase are:

(1) Calling off the operation - This will ensure that people of the team are protected from the spread of the disease but this will lead to irresponsibility and instinctivity towards the people of the area where epidemic has hit. So, the continuation of operation of relief must be somehow being pursued.

(b) Appeal to media to genuinely report the matter and show them your efforts. This is also ~~no~~ will be a step just to ensure the co-operation of media and positive image building but this step will not help in

providing immediate attention to the ~~site~~ critical members or the rescue operations. Thus, efforts should be made to ^{use} help from media in grabbing attention of people and helping them to provide necessary goods & help them informed of the relatives and the situation on ground.

- ③ Option 3 is that Immediate critical help will be provided to the ~~affected~~ person ~~in~~ of team in emergency condition. Calls will be made to Ministry to send air ambulance & that ~~affected~~ ^{person} will be airlifted & immediate care would be ensured. Along side the people of the team will be motivated to undertake tasks and their safety will be ensured by a provision of proper protective gear & equipment.

Infact India will be also be appealed to kindly be co-operative in such situation and they will be requested to co-operate in this hour of crisis.

A health advisory of no-panic should be issued with proper awareness of do's & don'ts & how to protect ourselves and the way disease get spread & transmitted.

Effective monitoring of patients & creation of quarantine to isolate infected people.

airlifting of critical patients & aircraft of important food supplies & drugs etc would be insured.

A comprehensive strategy will work in this case & not a one option or the other.

15. A deadly epidemic has broken out in West Africa killing thousands of people in a short span of time and infecting many others. There is no vaccine or treatment available to cure the disease. You are the head of the health department of one of the countries that have been severely hit by the epidemic. While there is no treatment currently available for the disease, an experimental drug is being used in some other country. This drug has shown positive results and consequently some of the patients have also managed to recover from the disease. However, it is not yet clear whether the relief came due to the drug alone, or otherwise. Given the high mortality rate of the disease and its rapid spread, other countries affected by this disease have already given a go-ahead for the mass production of this experimental drug. But some health experts are skeptical about the efficacy of the drug and have even warned against its use as it may result in some deadly side-effects.

(a) Bring out and discuss the ethical issues involved in the above case.

(b) What would you do in the above situation? Give reasons.

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पश्चिमी अफ्रीका में एक भयानक महामारी फैली है जिसने अल्पावधि में हजारों लोगों की जान ले ली है और बहुतों को संक्रमित कर दिया है। बीमारी की चिकित्सा हेतु कोई दवा या टीका उपलब्ध नहीं है। आप एक ऐसे देश के स्वास्थ्य विभाग के प्रमुख हैं जिसे इस महामारी ने बुरी प्रकार प्रभावित किया है। चूंकि इस बीमारी हेतु वर्तमान में कोई चिकित्सा उपलब्ध नहीं है, एक दवा प्रायोगिक रूप से दूसरे देश में उपयोग की जा रही है। इस दवा के सकारात्मक परिणाम देखने को मिले हैं और जिसके फलस्वरूप कुछ मरीज इस बीमारी से उबरने में सफल रहे हैं। हालांकि, अब तक यह स्पष्ट नहीं है कि राहत अकेले दवा से मिली है या किसी अन्य प्रकार से।

बीमारी की उच्च मृत्यु दर एवं त्वरित प्रसार को देखते हुए अन्य देशों ने इस प्रायोगिक दवा के बड़े पैमाने पर उत्पादन की अनुमति दे दी है। लेकिन कुछ स्वास्थ्य विशेषज्ञ दवा के प्रभाव को लेकर संशयित हैं और उन्होंने इसके उपयोग के विरुद्ध चेतावनी भी जारी की है। उनका कहना है कि इसके जानलेवा साइड इफेक्ट्स (दुष्प्रभाव) हो सकते हैं।

(क) उपरोक्त परिस्थिति में नैतिक मुद्दों की पहचान करें एवं उन पर चर्चा करें।

(ख) उपरोक्त स्थिति में आप क्या करेंगे? कारण बताएं।

In the problem above, the biggest threat is that of transmission of the drug epidemic & disease spread. It is so fast and contagious that time is a constraint. Along with it, there is no consensus on the efficacy of the drug in experimental stage.

Q) In such a precarious condition, the ethical issues are whether to allow the experimental drug administration in the country since there is no vaccine at the present time to treat it and hence lack of options. Or to not to administer it to people as some doctors are arguing against its use due to deadly side effects it can bring out. In this situation will it be ethical to administer this drug to people owing to uncertainty of the safety of drug. Not just safety of drug but even its efficacy is not sure as the relief in other countries using this drug might have been from some

other source. So, will it be ethical to use it on people and instead of improving their health, the drug may backfire. Who will be responsible of the sideeffects of such drug. It will be the ethical issues.

b) In the above situation, as the head of health department it is required that the cost-benefit analysis must be done and the sideeffects must be weighted along with results of the prevention of epidemic.

Immediate reports from other countries must be sought on urgent basis on the sideeffects of the drug and the efficacy of drug use.

from the health professionals of the concerned departments of various countries. If the efficacy of drug is seen to eliminate epidemic then it could be administered to save lives and side-effects. Also along side all effort must be done to find if any substitute drugs can be produced eliminating those side effects.

Moreover, the experience of successful ~~other~~ countries must be emulated by undertaking their strategy to eliminate epidemic and ensure recovery of people.

All safety measures are must be ensured so as to protect people from its spread.

16. You are the District Magistrate of one of the poorest districts in the country. Due to widespread poverty and unhygienic conditions, there are many health related problems in the district. Many private medical practitioners have settled in the district and are running a profitable business. There are reports that many of them are charging high fees even for routine medical check-ups. Further, out-of pocket health expenditure has risen exponentially in the district.

The MP of that constituency has fixed the rates, which the doctors can charge from their patients, for the most common medical treatment. These rates are within the capacity of the poor masses and would not impact the earning of the doctors too. He has also warned that if any doctor is found to be in violation of these, then serious action would be initiated against him.

The medical fraternity has protested against these arm-twisting tactics. They have approached the DM to remedy the situation.

(a) What are the options available to you?

(b) Evaluate each option and suggest the best course of action?

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आप देश के सबसे निर्धन जिलों में से एक जिले के जिलाधिकारी हैं। व्यापक निर्धनता एवं अस्वास्थ्यकर परिस्थितियों के कारण, जिले में स्वास्थ्य संबंधी बहुत सारी समस्याएं हैं। जिले में देरों निजी चिकित्सक आ बसे हैं और मुनाफे का व्यापार चला रहे हैं। ऐसी खबरें हैं कि वे नियमित जांच के लिए भी भारी फीस वसूल रहे हैं, साथ ही जिले में व्यक्ति के जेब से होने वाले स्वास्थ्य खर्च में अत्यधिक वृद्धि हुई है।

क्षेत्रीय सांसद ने चिकित्सकों द्वारा आम उच्चार हेतु मरीजों से ली जाने वाली फीस निश्चित कर दी है। तब दरें निर्धन से निर्धन व्यक्ति की बहन भ्रमता के भीतर हैं और इससे चिकित्सकों की आय पर भी प्रभाव नहीं पड़ेगा। उसने यह भी चेतावनी दी है कि यदि कोई चिकित्सक तब दरों का उल्लंघन करता पाया जाता है तो उसके विरुद्ध गंभीर कार्रवाई की जाएगी।

चिकित्सकीय विरादरी ने जबरदस्ती की इन शक्तियों का विरोध किया है। परिस्थिति का समाधान निकालने के हेतु उन्होंने जिलाधिकारी से आग्रह किया है।

(क) आपके पास क्या विकल्प उपलब्ध हैं?

(ख) प्रत्येक विकल्प का मूल्यांकन करें व कार्रवाई की सही योजना प्रस्तुत करें।

The DM has to take care of the problems of the poor people without burdening too much their pocket. On the other hand, the concerns of the doctors must be also looked into. In the above respect the following options are available.

- (a) To remain silent on this situation and follow MP orders.
- (b) To take the concerns of doctors to MP and report the matter to him.
- (c) To ~~give~~ express the concern of the people, poverty in the district to the doctors and explain them the need for their cooperation and concern in the given situation. Along with it public healthcare could be boosted.
- b) The option (A) of remaining silent and follow MP orders will help in protection of the poor masses from the high fees of doctors but it will lead to ignorance of the needs of doctors and hearing of their concerns. Thus doctors should be pacified and a hearing must be given to them.

In Option 2 - Taking ~~the~~ protests to MP's door will ensure that MP ~~is~~ should be responsible to concerns & protests of doctors but it will lead to facing the brunt to MP and no individual action in this regard. Thus there must be impartial balancing of concerns and a meeting of all stakeholders must be called for resolution.

Option 3 - will be the best course of action. As under this, along side a meeting of MP, doctors and administration would be called where doctors must convey of the issues of people and the poverty, immorality & mortality of the people of the constituency.

An agreement will be reached
wherein a for rates or a band
of rates must be finalised
for common consultations and
treatments.

Along with it public
health infrastructure would
be also boosted so as
to have ~~of~~ less dependence on
expensive private treatments.

This consensus between
public-private parties to
co-operate by charging less
~~amount~~ would be also
made temporary along with it
compliant doctors would also
be appreciated on public
platforms. Doctors must be
made understood their biggest
duty of public service without
charging too ~~unherkitant~~
rates.

17. You are the Station House Officer of a police station. Recently, there has been a spurt in theft incidents in your area. Some of these incidents have occurred even during daytime. The Resident Welfare Association has blamed the labourers, residing in night shelters, for the crimes.

The night shelters are a result of an initiative by the police to help the homeless people to seek refuge from the biting cold at night. You have taken great pains to get these night-shelters up and running. The record of all those who stay in these night shelters, for instance, their names and identity proofs, is kept with the police. But the police has no information if any one of them has a past criminal record.

Even as an investigation regarding the thefts is going on, the RWA members are demanding to dismantle these night shelters and to not allow these labourers to reside near their homes.

(a) What are the options available to you?

(b) Evaluate each option and suggest the best course of action?

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आप एक थाने के एसएचओ हैं। हाल के दिनों में, आपके क्षेत्र में चोरी की घटनाओं में काफी तेजी रही है। इनमें से कुछ घटनाएँ तो दिनदहाड़े हुईं। रेजिडेंट्स वेलफेयर एसोसिएशन (आरडब्ल्यूए) ने इन अपराधों के लिए रैन बसेरों में रह रहे श्रमिकों पर आरोप लगाया है।

वे रैन बसेरों में रहने वाले लोगों के लिए रात्रि की भयावह ठंड में शरण लेने हेतु पुलिस प्रयोसों के परिणाम हैं। आपने इन रैन बसेरों के निर्माण एवं उन्हें संचालित करवाने के लिए काफी परेशानी उठाई है। इन रैन बसेरों में रहने वालों का ब्यौरा, जैसे कि उनके नाम, उनका पहचान प्रमाण आदि पुलिस के पास है, लेकिन पुलिस के पास इस बात की जानकारी नहीं है कि उनमें से किसी का कोई पूर्व आपराधिक रेकॉर्ड है।

हालांकि, चोरियों की जांच जारी है, फिर भी आरडब्ल्यूए सदस्य इन रैन बसेरों को गिराए जाने एवं इन श्रमिकों को अपने घरों के निकट न रहने दिए जाने की मांग कर रहे हैं।

(क) आपके पास क्या विकल्प उपलब्ध हैं?

(ख) प्रत्येक विकल्प का मूल्यांकन करें व कार्रवाई की सही योजना प्रस्तुत करें।

The present case is of balancing the needs & concerns of safety of the public of the given area and along with it ensuring the night shelters stay and to enhance the vigilance so that night shelters should not become an issue in the safety of people.

The options available are :-

- (1) Report the matter to the seniors
- (2) Undertake a thorough investigation of the people in night shelters
- (3) Increase the patrolling/patrolling of the given area, along with ^{better} action on ^{climatic}
- (4) Change the location of night shelters

6) option 1 will be just passing the responsibility of actions on seniors and reducing the own work load. This will not resolve the matter and ^{not} allay the fears of public. Thus seniors help will be taken first by drawing out own strategy.

Option-2 - Undertaking a thorough investigation of the people residing in the night shelters will lead to compilation of records of past criminal activities of the people.

Option 3 - Increasing the patrolling and vigilance of the given area will ensure that thefts are reduced and eyes of police must be on the movement of suspicious people. It will help in nabbing of the miscreants. However it will ~~be~~ ^{not} be able to correct the root-cause of problem i.e. night shelters, rickshaws and people living in it on crime. Thus investigations must be sought of all members.

Option 4 - Shifting the night shelters may help in pacifying people but it will be a wastage of time, money and resources spent on such structures and they may create nuisance in other areas also.

Thus investigation and vigilance of night shelters is important.

Thus the best course of action will be using the above actions like investigation thorough of all people in night shelters, enhancing 'patrolling' vigilance of the area, ~~and~~ installing of CCTV camera to track movements and also seek people co-operation in reporting thefts & filing FIRs. The IRs should be mandatory to get into night shelter ~~at~~ ~~the~~ and then past records will be sought so as to ensure safety of people of area & provision of night shelters to the needs.

18. You are a final-year engineering student, studying in a reputed engineering college of India. Campus placements are going on in your college and most of your friends have already been placed in reputed multi-national companies.

You have appeared in selection tests for many companies but have failed to clear any of them. The placement season is drawing to a close. You have taken a student loan to pay for the college tuition fees. Your parents have high hopes from you and placement in a good MNC is very important for your future.

Some of your friends have offered to help you to cheat in the next selection test. Many of them have themselves cleared their tests by cheating and now have job offers from big MNCs. You have never cheated in any exam in your whole student life. But the present situation is making you indecisive.

(a) What are the options available to you?

(b) Evaluate each option and suggest the best course of action?

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आप भारत के एक प्रतिष्ठित अभियांत्रिकी कॉलेज में अंतिम वर्ष के छात्र हैं। आपके कॉलेज में कैम्पस प्लेसमेंट चल रहा है और आपके अधिकतर मित्र प्रतिष्ठित बहुराष्ट्रीय कंपनियों में नौकरी पा चुके हैं।

आप कई कंपनियों की चयन परीक्षा में पेश हुए, पर किसी में सफलता नहीं पा सके। प्लेसमेंट सीजन सामप्त होने को है। आपने कॉलेज ट्यूशन फीस के लिए एक छात्र ऋण लिया हुआ है। आपके माता-पिता को आपसे काफी उम्मीदें हैं और आपके भविष्य के लिए अच्छी बहुराष्ट्रीय कंपनी में नौकरी पाना अतिआवश्यक है।

आपके कुछ मित्रों ने अगली परीक्षा में आपको नकल कराने का प्रस्ताव रखा है। उनमें से कड़्यों ने स्वयं भी नकल कर अपनी परीक्षाएं पास की हैं और अब उनके पास बड़ी बहुराष्ट्रीय कंपनियों के जॉब ऑफर उनके पास हैं। आपने अपने छात्र जीवन के दौरान किसी भी परीक्षा में नकल नहीं किया। लेकिन वर्तमान परिस्थिति ने आपको अनिर्णय की स्थिति में डाल दिया है।

(क) आपके पास क्या विकल्प उपलब्ध हैं?

(ख) प्रत्येक विकल्प का मूल्यांकन करें व कार्रवाई की सही योजना प्रस्तुत करें।

The pressure of time constraint of closing of placement season and the high expectations of parents and the student loan pressure - are all situation making person to take unethical step.
However, Ethics of a person are tested in such situations only.

a) In the given case - options available are.

- ① To cheat this time as the loan is to be paid.
- ② Lose hope and stop hunting for any job if time being
- ③ Keep up the spirits high, take advice from the selected house candidates, do practice ~~the~~ tests and prepare hard for the next tests.

b) In the above case of cheating in exam will just means that ~~the~~ losing one's ethics and giving up to ~~the~~ right conduct & follow wrong owing to urgency. This is an unethical step. One may get job but by cheating this will be never an achievement. Thus, one should focus on

preparations and must not
fall in unethical trap.

② option-2 If don't finding
job altogether due to ethical
dilemma is indicative of
giving up attitude though
it may help in cooling off
the anxiety for some time.
But one should fight till the
last and don't give up
till the last day opportunities
still exist.

option-3 - In this case, the
right course of action will
be of believing in oneself and
don't let pressures make
you go the wrong way.
~~Chatter~~ One must prepare
with more determination,
talk to teachers & seniors,

prepare against the flaws,
 try to remove them and
 pursue the goal with even
 firm determination without
 taking unnecessary pressure-
 as it will reduce the
 capacity to work. One
 must prepare with selected
 candidates and improve
 with positive attitude of
 finding job at every
 selection test. Challenges
 are part of life, they must
 make us follow our ethics
 & not losing on to them.