

COMMUNITY SERVICES DIVISION
Field Services, Regional & CSO Directory



43 CSO's – 11 Branch Offices – 6 Outstations

Updated: April 2017

NAMES – ADDRESSES	MAIL STOP	PHONE NUMBERS
CSD HEADQUARTERS		
712 Pear St SE, Olympia, WA 98501 Mailing: PO Box 45440 - Olympia WA 98504-5440 BABS ROBERTS , Director BRIANA ALLEN , Confidential Secretary KIM CHEA , Executive Assistant to Director TBD , Strategic Initiatives Executive	45440	360-725-4904 Fax 360-725-4888 Phone 360-725-4887 Phone 360-725-4598 Phone 360-725-4645 Phone
SONJA DEARMORE , Chief of Operations Julia Ojard, Administrative Assistant	45440	509-714-1779 360-725-4668
LORI PFINGST , Chief, Programs and Policy Robert Bouick, Administrative Regulations Analyst	45440	206-568-5568 360-725-4768
SHAWN HARTLINE , Deputy Director, Operations Julia Ojard, Administrative Assistant	B68-1 45440	206-459-7228 360-725-4668
SARAH PETERSON , Chief, Office of Refugee & Immigrant Assistance Vacant, Administrative Assistant	45857	206-568-5568 206-568-5782
Jenny Grayum , Chief, Communications and Community Relations Tiffany Brown, Administrative Assistant	45440 45440	360-725-4882 360-725-4543
BILL CALLAHAN , Staff Training and Development Manager	45440	360-725-4619
ALEXIS MARX , Administrator, EBT/EFT & Contracts	45841	360-725-4552
SHAVANA HOWARD , Administrator, Food Programs	45440	360-725-4616
DEBBIE DAVIS , Administrator, WorkFirst & Cash Programs	45440	360-725-0682
JERRY KOSIEROWSKI, PhD , Administrator, WorkFirst Operations	45440	360-725-4799
KJERSTIN RIEDEL , Workforce Resource & Training Manager	45440	360-725-4603
JOHN CAMP , Business and Infrastructure Administrator	45440	360-878-2393
Shaun Sullivan , Emergency Management Administrator	45440	360-485-3631
JOSIE MENDOZA , Mobile CSO's / Emergency Management Coordinator	45440	360-878-0459
Crista Johnson , Legislative and Rules Coordinator	45440	360-725-4617
SHANE RIDDLE , Deputy Chief, Programs and Policy	45440	360-725-4352
SUSAN KAVANAUGH , Administrator, Intergenerations Poverty Prevention Programs	45440	360-725-4327
CUSTOMER RELATIONS		
TBD , Customer Relations Supervisor CSD Customer Relations PARIS Unit	45440	TBD, Sup 1-800-865-7801 1-855-927-2747
REGION 1		
8517 E Trent Ave - Suite 103 - Spokane Valley, WA 99212 CHERYL EVANS-HOLBROOK , Regional Administrator (Spokane) BETTY MONAHAN , Deputy Regional Administrator MIKE MIDKIFF , Deputy Regional Administrator BRENDA BUSCH , Interim Confidential Secretary JEAN ALEXANDER-BRANDT , Operations Support Manager RICH KLEMMER , Eastern WA Business Chief (Spokane)	B 32-6	509-227-2822 Fax 509-227-2769 RA 509-227-2855 DRA 509-227-2868 DRA 509-227-2240 Conf. 509-227-2851 Ops 509-363-3498 RBC 1-800-545-1395
CLARKSTON BRANCH OFFICE (Walla Walla) 525 Fifth Street Clarkston, WA 99403 LARRY FRICK , Administrator	B 02-1	509-751-4601 Main 509-397-5035 CSOA 509-751-4261 Fax 1-877-501-2233 CSC
COLFAX BRANCH OFFICE (Walla Walla) 418 South Main, Suite 1 Colfax, WA 99111 LARRY FRICK , Administrator	B 38-1	509-397-5050 Main 509-397-5035 CSOA 509-397-3498 Fax 1-800-654-8130 1-877-501-2233 CSC

NAMES – ADDRESSES	MAIL STOP	PHONE NUMBERS
ELLENSBURG CSO 100 East Jackson Avenue, Suite 300 Ellensburg, WA 98926 DAWN LARSON , Administrator	B 19-1	509-925-0403 CSOA 509-962-7736 Fax 1-877-501-2233 CSC
GOLDENDALE BRANCH OFFICE (Ellensburg) 808 South Columbus, PO Box 185 Goldendale, WA 98620 DAWN LARSON , Administrator	B 62-1	509-773-7450 Main 509-773-7452 CSOA 509-773-4282 Fax 1-800-505-4686 1-877-501-2233 CSC
KENNEWICK CSO 1120 North Edison Street Kennewick, WA 99336 JEFF PIERCE Administrator	B 03-4	509-735-7119 Main (509) 734-4101 CSOA (509) 734-4207 Fax 1-877-501-2233 CSC
MOSES LAKE CSO 1651 S. Pilgrim St Moses Lake, WA 98837 IRASEMA ORTIZ-ELIZALDE , Administrator	B 13-2	509-764-5600 Main 509-764-5606 CSOA 509-764-5747 Fax Delete 1-800-245-7737 1-877-501-2233 CSC
NEWPORT BRANCH OFFICE (Colville) 1600 West 1 st Street Newport, WA 99156 KELLEY ZEMA , Administrator	B 26-1	509-447-6200 Main 509-685-5625 CSOA 509-447-4732 Fax 1-800-624-7222 1-877-501-2233 CSC
OKANOGAN CSO 130 South Main, P. O. Box 3729 Omak, WA 98841 CHRIS SCOTT , Administrator	B 24-1	509-846-8600 Main 509-846-8532 CSOA 509-826-7293 Fax 1-800-479-5553 1-877-501-2233 CSC
REGION 1 CENTRALIZED ABD/SEP/SSIF UNIT 8517 E Trent Ave - Suite 103 Spokane Valley, WA 99212 SCOTT HUBBELL , Social Services Coordinator	B 39-1	509-227-2770 Main 509-227-2228 SS Coord 509-482-3603 Fax 1-800-962-5762 1-877-501-2233 CSC
REPUBLIC BRANCH OFFICE (Colville) 89 East Delaware, PO Box 1037 Republic, WA 99166 KELLEY ZEMA , Administrator	B 10-1	509-775-2202 509-685-5625 CSOA 509-775-2401 Fax 1-800-442-2061 1-877-501-2233 CSC

NAMES – ADDRESSES	MAIL STOP	PHONE NUMBERS
SPOKANE MAPLE CSO 1313 North Maple Spokane, WA 99201 LORI HUNLEY , Administrator	B 60-1	509-227-2490 Main 509-227-2444 CSOA 509-329-3727 Fax 1-800-962-5762 1-877-501-2233 CSC
SPOKANE TRENT CSO 8517 East Trent Avenue, Suite 101 Spokane, WA 99212 MARK DILLON , Administrator	B 58-1	509-227-2770 Main 509-227-2727 CSOA 509-227-2243 Fax 1-800-962-5762 1-877-501-2233 CSC
SUNNYSIDE CSO 2010 Yakima Valley Highway, Mid Valley Mall K/15 PO Box 818 Sunnyside, WA 98944-0818 TERESA HERRERA , Administrator	B 54-1	509-839-7200 Main 509-839-7211 CSOA 509-839-7224 Fax 509-839-7212 Fax B/U 509-839-7233 B/U 1-877-501-2233 CSC
TRI-COUNTY/COLVILLE CSO 1100 South Main, Suite 1 Colville, WA 99114 KELLEY ZEMA , Administrator	B 33-1	509-685-5600 Main 509-685-5625 CSOA 509-684-2369 Fax 1-800-992-7784 1-877-501-2233 CSC
TOPPENISH CSO 4 E. 3rd Ave., PO Box 671 Toppenish, WA 98948 OSCAR OLNEY , Administrator	B 75-1	509-865-7490 Main 509-865-7506 CSOA 509-865-7652 Fax 1-877-501-2233 CSC
WALLA WALLA CSO 1371 W. Pine Street Walla Walla, WA 99362 LARRY FRICK , Administrator	B 36-1	509-394-1022 Main 509-397-5035 CSOA 509-394-1063 Fax 1-800-922-3437 1-877-501-2233 CSC
WENATCHEE CSO 805 South Mission Wenatchee, WA 98801 ERIN MOONEY , Administrator	B 4-1	509-665-5200 Main 509-665-5224 CSOA 509-665-6634 1-800-272-8881 1-877-501-2233 CSC
WHITE SALMON BRANCH OFFICE (Ellensburg) 221 North Main, PO Box 129 White Salmon, WA 98672 DAWN LARSON , Administrator	B 20-1	509-493-6140 Main 509-493-6141 CSOA 1-800-504-1180 1-877-501-2233 CSC
YAKIMA CSO 1002 North 16 th Avenue, PO. Box 12500 Yakima, WA 98909-2500 DENNETTE WOODIWISS , Administrator RAQUEL CISNEROS , Deputy Administrator	B 39-1 □	509-225-6200 Main 509-225-7943 CSOA 509-225-7934 Dep CSOA 509-454-4389 Fax 1-877-501-2233 CSC

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REGION 2		
SHARON BIAS , Regional Administrator 20816 44th Ave W, Bldg. C, Ste. 202, Lynnwood, WA, 98036 Melia Riley , Confidential Secretary CHRIS WEST , Deputy Regional Administrator TROUNG HOANG , Deputy Regional Administrator CYNTHIA WONG , Performance & Quality Manager	N17-18	425-412-2781 RA 425-412-2782 Conf 425-697-2049 Fax 425-412-2785 DRA 425-412-2783 DRA 425-412-2797 PQM
ALDERWOOD CSO 20311 52 nd Avenue West, Suite 100 Lynnwood, WA 98036 MARY O'BRIEN , Acting Administrator	N 52-1	425-977-6440 Main 425-977-6405 CSOA 425-673-7590 Fax 1-877-501-2233 CSC
BELLINGHAM CSO 4101 Meridian Street, Bellingham, WA 98226-9706 MIKE RIBER , Administrator	US Mail only	360-714-4000 Main 360-714-4004 CSOA 360-714-4010 Fax 1-877-501-2233 CSC
EVERETT CSO 840 North Broadway, Suite 200 Everett, WA 98201-1297 KELLIE BJERKAKER , Administrator	N31-1	425-339-4000 Main 425-339-4716 CSOA 425-339-4890 Fax 1-877-501-2233 CSC
MOUNT VERNON CSO 900 East College Way, Suite 100 Mount Vernon, WA 98273-5683 JESSICA GARRETSON , Administrator	US Mail only	360-416-7444 Main 360-429-2800 CSOA 360-651-5269 Fax 1-877-501-2233 CSC
OAK HARBOR CSO (Branch of Mount Vernon CSO) 275 SE Pioneer Way, Suite 201, Oak Harbor, WA 98277 JESSICA GARRETSON , Administrator	US Mail only	360-240-4700 Main 360-240-4740 CSOA 360-679-3524 Fax 1-877-501-2233 CSC
SKYKOMISH (SKY) VALLEY CSO 19705 State Route 2 Monroe, WA 98272 CELICA QUARARTE , Administrator	US Mail only	360-794-1343 Main 360-805-8015 CSOA 360-794-1334 Fax 1-877-501-2233 CSC
SMOKEY POINT CSO 3704 172 nd Street NE, Suite P Arlington, WA 98223-6336 CELICA QUIRARTE , Administrator	B65-1	360-651-5200 Main 360-651-5210 CSOA 360-651-6170 Fax 1-877-501-2233 CSC
KING NORTH CSO 9600 College Way North Seattle, WA 98103 CANDY BANKER , Administrator	N42-1	206-934-7600 Main 206-934-7490 CSOA 206-934-7434 Fax 1-877-501-2233 CSC
BELLTOWN CSO 2106 2 nd Avenue Seattle, WA 98121 SCOTT CHRISTOFERSEN , Administrator	N 47-1	206-239-3600 Main 206-239-3609 CSOA 206-956-3360 Fax 1-877-501-2233 CSC
WHITE CENTER CSO 9650 15 th Avenue SW, Suite 200 Seattle, WA 98106-2820 DUSTI WALKER , Administrator	N 44-1	206-716-2300 Main 206-716-2305 CSOA 206-764-4220 Fax 1-877-501-2233 CSC
CAPITOL HILL CSO 1700 East Cherry St., 1 st Floor Seattle, WA 98122 SHARON BIAS , Administrator	N 46-1	206-568-5510 Main 206-568-5504 CSOA 206-720-3189 Fax 1-877-501-2233 CSC
FEDERAL WAY CSO 616 South 348 th St, Federal Way 98003 Mailing: PO Box 4629, Federal Way, WA 98063 HOANG TRAN , Administrator	N 45-1 USPS NOT AVAIL	253-835-2811 Main 253-681-5010 CSOA 253-804-5342 Fax 1-877-501-2233 CSC

NAMES – ADDRESSES	MAIL STOP	PHONE NUMBERS
AUBURN OFFICE 810 28th Street NE Auburn, WA 98002 ALAN MCLAUGHLIN , Administrator	N 72-1	253-288-5300 Main 253-288-5350 CSOA 253-931-6349 Fax 1-877-501-2233 CSC
KING EASTSIDE CSO 805 156 th Avenue NE Bellevue, WA 98007-4614 LISA MCCARTHY , Administrator	N 40-1	425-401-4600 Main 425-401-4636 CSOA 206-649-4058 Fax 1-877-501-2233 CSC
KING SOUTH CSO 1313 W Meeker St., Suite 100 Kent, WA 98032-4623 ANGELA CERVANTES , Administrator	N 43-1	253-372-6111 Main 253- 372-5826 CSOA 425-372-5844 Fax 253-372-5827 Dep CSOA 1-877-501-2233 CSC
RAINIER CSO 3600 South Graham Street Seattle, WA 98118 ROLAND DAVIS , Administrator	N 41-1	206-760-2000 Main 206-760-2333 CSOA 206-760-2377 Fax 1-877-501-2233 CSC
RENTON CSO 500 Southwest 7 th Street, Suite B Renton, WA 98057 DIANA IVANOVA , Administrator	N 80-1	425-793-5760 Main 425-793-5761 CSOA 206-277-7289 Fax 1-877-501-2233 CSC
REGION 3		
2121 South State Street, 1 st Floor West, Tacoma, WA 98405-2818 Jacqueline MacLean , Regional Administrator Natasha Myers , Confidential Secretary gloria Marshall-Perez , Deputy Regional Administrator Kristine Hammond , Deputy Regional Administrator	N 27-5	253-476-7000 Main 253-476-7007 RA 253-476-7002 Conf 360-725-4814 Deputy RA 253-476-7035 Deputy RA 253-593-2233 Fax 253-597-4427 Fax
ABERDEEN CSO 415 West Wishkah Suite 1A, Aberdeen, WA 98520 MENALIE KNUDSEN-LEAHY , Administrator	W 14-1	360-533-9700 Main 360-533-9777 CSOA 360-533-9445 Fax 1-800-548-2353
BREMERTON CSO 4710 Auto Center Boulevard, Bremerton Mailing: PO Box 1197 Tacoma WA 98401 GINA LINDAL , Administrator	W 18-1	360-473-2200 Main 360-473-2202 CSOA 360-478-6960 Fax
CHEHALIS CSO 151 NE, Hampe Way, Suite C3-6 Chehalis, WA 98532 YVONNE RIVERA , Administrator	S 21-1	360-740-3800 Main 360-740-3801 CSOA 360-748-2350 Fax
COLUMBIA RIVER CSO 800 NE 136th Ave, Suite 110 Vancouver, WA 98684 MONTE CONSTABLE, (Interim) Administrator	S 53-01	360-397-0002 Main 360-397-9600 CSOA 360-696-6406 Fax 1-800-287-1745
FORKS BRANCH OFFICE 421 5th Avenue Forks, WA 98331 JIM WEATHERLY , Administrator	B 64-1	360-374-3510 Main 360-374-3506 CSOA 360-374-5464 Fax 1-877-280-6220
KELSO CSO 711 Vine, PO Box 330 Kelso, WA 98626-0026 KARMA HENDRICKSON , Administrator	S 8-1	360-501-2400 Main 360-501-2406 CSOA 360-577-2296 Fax
LAKESWOOD CSO 5712 Main Street SW Suite 100, Lakewood WA 98499 Mailing: PO Box 2277 - Tacoma, WA 98401 DONALD GAUNTZ , Administrator (Acting)	N 27-9	253-476-6819 Main 253-512-4433 CSOA 253-512-4490 Fax
LONG BEACH CSO 2601 Pacific Avenue N Long Beach, WA 98631-0429 KARMA HENDRICKSON , Administrator	B 71-1	360-642-3791 Main 360-642-6206 CSOA 360-642-6229 Fax 1-800-269-6126

NAMES – ADDRESSES	MAIL STOP	PHONE NUMBERS
NEAH BAY OUTSTATION 250 Fort Street, PO Box 153 Neah Bay, WA 98357 JIM WEATHERLY , Administrator	B 64-2	360-374-5018 360-645-2452 Fax
OLYMPIA CSO 6860 Capitol Boulevard SE, Point Plaza East Bldgs 2 and 3, 1st floor Tumwater, WA 98501 JASON REED , Administrator	45455	360-725-6650 Main 360-725-6622 CSOA 360-586-6787 Fax
PIERCE SOUTH CSO 1301 East 72 nd Street, Tacoma Mailing: PO Box 1597, Tacoma, WA 98401-9914 LINDA HENRY , Administrator	N 48-1	253-428-3200 Main 253-428-3201 CSOA 253-471-4525 Fax
PIERCE NORTH CSO 1949 South State Street, 1 st Floor, Tacoma Mailing: PO Box 1557 Tacoma, WA 98401 DANIELLE GOODRICH , Administrator	N 67-1	253-983-6720 Main 253-983-6767 CSOA 253-593-2313 Fax
PORT ANGELES CSO 201 West First Street, Suite 101 Port Angeles, WA 98362 JIM WEATHERLY , Administrator	B 5-1	360-565-2180 Main 360-565-2182 CSOA 360-417-3300 Fax 1-877-280-6222
PORT TOWNSEND CSO 915 Sheridan Street, Suite 201 Port Townsend, WA 98368 LOUISE HUNTINGFORD , Administrator	B 16-1	360-379-4300 Main 360-379-4305 CSOA 360-379-5017 Fax 1-877-886-8101
PUYALLUP VALLEY CSO 201 West Main Street Puyallup, WA 98371 HILLIARY BRYAN , Administrator	N 51-1	253-476-6818 Main 253-864-3605 CSOA 253-840-4715 Fax
SHELTON CSO 2505 Olympic Hwy N, Suite 440, PO Box 1127 Shelton, WA 98584-0937 MITCHELL LAMBERT , Administrator	W 23-1	360-432-2010 Main 360-432-2023 CSOA 360-427-2010 Fax 1-877-901-9388
South Bend CSO 307 East Robert Bush Drive, PO Box 87 South Bend, WA 98586 MELANIE KNUDSEN-LEAHY , Administrator	L 25-1	360-875-6501 Main 360-875-4211 CSOA 360-875-0590 Fax 1-800-458-3747
STEVENSON BRANCH OFFICE 266 SW Second Street, PO Box 817 Stevenson, WA 98648 SHARON LATTANZI , WF Supervisor	B 30-1	509-427-0713 Main 509-427-0724 509-427-4604 Fax 1-800-505-4203

NAMES – ADDRESSES	MAIL STOP	PHONE NUMBERS
STATEWIDE CUSTOMER SERVICE CONTACT CENTER		
CSCC Headquarters' Mailing address: 2121 S. State St. Floor 2, Tacoma WA 98405 Statewide Toll-Free Number 1-877-501-2233 TTY Toll-Free Number 1-800-209-5446 WASHCAP/WTAP Toll-Free Number-1-877-380-5784		
Ronnie-Sue Johnson, Statewide Administrator Jennifer Vein, Confidential Secretary Mike Hart, Deputy Statewide Administrator Klaire Harry, Deputy Statewide Administrator Paul Overby, Deputy Statewide Administrator Gary Hartline, Telephony & Technology Manager Jason Trujillo, Performance & Quality Manager David Williams, CCSP Coordinator Kristen Charlet, CSCC Community Relations Manager Connie Weedin, Internal Controls & Investigations Manager Daryl Pfitzer, Operations Manager Jessica Moman, Financial Coordinator	N27-05 N27-37 N27-37 N52-01 B39-06 N52-01 N40-01 B39-05 B39-05 B39-06 B24-01 N27-37	253-983-6640 253-983-6789 360-790-7896 425-977-6429 509-249-6464 425-977-6494 509-731-8309 509-225-7910 509-834-0112 509-225-7931 509-846-8563 253-324-0153
CONTACT CENTER CHILD CARE EAST		
JAMES SCHOONOVER, Administrator (David Williams, interim thru 02/16) 1002 North 16th Ave (PO Box 12500) Yakima WA. 98909-9788	B39-05	509-731-6563
CONTACT CENTER CHILD CARE WEST		
ANGELA HAGAN, Administrator (interim) 840 N Broadway, Suite 200 Everett, WA 98201	N31-01	425-339-4069
CONTACT CENTER HIU		
STEPHEN SPAETH, Adminsitrator 1701 E. 72nd Ave Tacoma, WA 98404	N27-26	253-428-3276
CONTACT CENTER SOUTHWEST		
JOEY ANDERSON, Administrator 800 NE 136th Ave, Suite 110 Vancouver, WA 98661	S53-1	360-397-9625
CONTACT CENTER SOUTH SOUND		
RON THOMAS, Administrator 2121 South State Street, 2nd Floor, Tacoma, WA 98405-2844 Tacoma WA 98401	N27-37	360-584-3150
CONTACT CENTER NORTHEAST		
BRIAN LEVY, Administrator 8517 E. Trent Ave Spokane Valley WA. 99212	B58.01	509-227-2422
CONTACT CENTER NORTHWEST		
AMAN JOSHI, Administrator (interim) 3704 172nd St, NE Suite P Arlington, WA 98223	N31-01	425-339-4069
CONTACT CENTER SOUTHEAST		
Adolfo DE LEON, Administrator 1661 Fowler St. Richland Wa. 99352	B03-03	509-585-3010
CONTACT CENTER CENTRAL SOUND		
TINA HATLEY, Administrator 616 South 348th St Federal Way 98003	N45-1	253-681-5072