

AMENDMENT #2



The State of New Mexico General Services Department/State Purchasing Division

In furtherance of the



Request for Proposals

New Mexico Solicitation Number 50-000-14-00002

WSCA-NASPO Master Agreement for Telephone Based Interpreter Services

Proposal Due Date: December 18, 2014 no later than 3:00 pm MST

Request for Proposal Number **50-000-14-00002** amended as described herein:

1. CHANGES ON PAGE 56 – Attachment G – Technical Requirements

Amended to reflect changes to requirement #4 under ‘Equipment and Facility’.

The requirement previously read:

<p>4. Interpreter services for the most frequently used languages must be performed within the United States from a professional facility and not a home-based office. Interpreter services for the least frequently used languages may be performed outside of the United States and/or from a home-based office.</p> <p>“Most frequently used languages” means the top ten frequently used languages within each Participating State to be identified on each state’s Participating Addendum.</p>	
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The requirement is amended to now read as follows:

<p>4. Interpreter services for the most frequently used languages must be performed <u>within the United States from a professional facility or a professional home-based office with limited background noise and no interruption</u>. Interpreter services for the least frequently used languages may be performed <u>outside of the United States and/or from a professional home-based office with limited background noise and no interruption only in cases where an interpreter from the United States or a professional facility is unavailable</u>.</p> <p>“Most frequently used languages” means the top ten frequently used languages within each Participating State to be identified on each state’s Participating Addendum.</p>	
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