



## Coronavirus Benefits and Resources - Hawaii

Your health and safety during the Coronavirus (COVID-19) outbreak is of the utmost importance. Please see below for information on accommodations and resources that are available to support our employees during this time. Check back frequently, as we will continue to update this list as more resources become available. These updates are current as of March 25, 2020.

### COVID-19 Symptoms and Testing Self-Checker

- The Centers for Disease Control and Prevention (CDC) is helping individuals recognize if they have symptoms of COVID-19. Check out the [CDC Symptoms and Testing](#) page to take the coronavirus self-checker.

### Resources available to anyone:

- Cigna is providing a **24-hour toll-free helpline** to help individuals and their families manage high stress and anxiety during this time. Anyone can access this service by calling **(866) 912-1687**.
- Health Advocate has provided a list of programs and courses available from online sources for parents who are looking for additional programs to help children continue their education while at home. << *somehow attached/embed the enclosed flyer here* >>

### If you are enrolled in a Hertz-sponsored Kaiser Medical Plan

- **Authorized COVID-19 testing covered at no cost.** For all Kaiser Plans, all cost sharing (deductibles, copayments and coinsurance) will be reduced to zero dollars (\$0.00) for medically necessary screening and testing for COVID-19 including the visit, associated lab testing, and radiology services in a plan hospital, emergency or urgent care setting, or medical office. This cost sharing reduction will apply to all Kaiser and other plan (participating) providers.

If a member is diagnosed with COVID-19, all treatment including but not limited to hospital, transportation and pharmacy services will be covered in accordance with the terms and conditions set forth in the coverage document for the member's health plan.

- Beginning March 23, 2020, Kaiser will be taking the following temporary measures:
  - **Expanding Telehealth and Virtual Care** which will allow Kaiser members to receive care safely from their homes, while increasing the number of patients who can be treated.

- **Postponing Non-Urgent Surgeries and Procedures** to ensure the capacity and equipment to care for the potential of more critically ill patients.
- **Temporarily consolidating some clinics and medical offices** in conjunction with the expansion of virtual care. For a complete list of temporary measures including the consolidated medical office list, visit <https://healthy.kaiserpermanente.org/hawaii/health-wellness/coronavirus-information>
- Kaiser has created a **5-part Coronavirus and COVID-19 informational video series** that you may find useful to help prevent the spread of this virus. [Click here](#) to view the series. Continue to check out **Kaiser's website, [kp.org](http://kp.org)**, for the latest information, health and safety tips.
- Kaiser has also created a **Frequently Asked Questions** list to help you feel prepared. << *somehow attached/embed the enclosed flyer here* >>

### **If you are enrolled in a Hertz-sponsored EyeMed Vision Plan**

- EyeMed is expecting numerous provider offices to be closed due to federal, state and local restrictions, staffing, safety and other conditions. We highly recommend that employees call their provider directly to verify.
- If you are directly impacted by COVID-19 or experience an eyewear emergency, please contact the EyeMed Customer Care Center at **(866) 939-3633** or visit [eyemed.com](http://eyemed.com) for assistance.