



MERCER

MORNEAU  
SHEPELL



## An update to our pension administration services

Your pension benefits are not changing, but there are some administrative updates coming in August.

### Website

- Beginning Monday, August 10, the web address for the Hertz Pension Center will be [www.myplansconnect.com/hertz](http://www.myplansconnect.com/hertz).
- Your username and password will remain the same.
- On or after August 10, please visit the website to review your account and confirm your information and your beneficiaries are up-to-date.

### Mail

- You will see a new return address on mail you receive from the center.

### Here's what's staying the same.

#### Phone

- The phone number and hours for the Hertz Pension Center will remain the same.
- You can contact us at **1-866-819-8399** Monday through Friday, from 9:00 a.m. to 6:00 p.m. Eastern time.

**Please rest assured that your pension benefits remain unchanged - and that you can count on the same caring service from the Hertz Pension Center!**

*To support these changes, the Hertz Pension Center website and call center will be unavailable from Thursday night, August 6, through Sunday, August 9, 2020.*

**Your pension benefits remain the same. There is nothing you need to do.**



Hertz Pension Center  
P.O. Box 9920  
Providence, RI 02940-4020

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